

WEBVTT

00:00:16.000 --> 00:00:46.000

>> Announcer: RECORDING IN PROGRESS.

00:01:26.000 --> 00:01:56.000

00:02:41.000 --> 00:02:57.000

00:02:57.000 --> 00:03:27.000

>> HELLO EVERYONE. I DON'T KNOW IF YOU CAN HEAR ME.

00:03:38.000 --> 00:03:42.000

>> I'M SORRY, I CAN'T HEAR YOU.

00:03:42.000 --> 00:03:47.000

>> CAN YOU HEAR ME NOW WE

00:03:47.000 --> 00:04:17.000

. >> I CAN HEAR YOU, BUT NO ONE ELSE.

00:04:20.000 --> 00:04:33.000

00:04:33.000 --> 00:04:36.000

SPEAK I DON'T KNOW WHO IS SITTING AT THE TABLE, BUT

00:04:36.000 --> 00:04:41.000

HELLO EVERYONE WHO IS SITTING AT THE TABLE. THEY ARE BEING VERY QUIET.

00:04:41.000 --> 00:05:11.000

>> THEIR PLANS, THEY ARE ORGANIZING.

00:05:52.000 --> 00:06:22.000

00:06:31.000 --> 00:06:35.000

>> HELLO MONICA, HOW ARE YOU? >> I AM

00:06:35.000 --> 00:06:39.000

A BIT CHALLENGE THEY. >> I AM A BIT CHALLENGE EVERY DAY

00:06:39.000 --> 00:06:42.000

. >> I WAS SUPPOSED TO BE THERE IN PERSON

00:06:42.000 --> 00:06:56.000

EVERY -- TODAY BUT MY SCIATICA SAID NO.

00:06:56.000 --> 00:07:26.000
>> IF GOT TRAVEL AGENTS.

00:08:15.000 --> 00:08:20.000

00:08:20.000 --> 00:08:29.000
[♪♪♪] >> Announcer:

00:08:29.000 --> 00:08:44.000
CONNECTRA CRATES OPPORTUNITIES FOR PEOPLE LIVING WITH DISABILITIES.

00:08:44.000 --> 00:08:47.000
BY PROVIDING INFORMATION, RESOURCES, AND

00:08:47.000 --> 00:09:00.000
PROGRAMMING GEARED --

00:09:00.000 --> 00:09:30.000
... TOWARDS GREATER INCLUSION AND QUALITY OF LIFE.

00:09:45.000 --> 00:10:15.000

00:13:00.000 --> 00:13:30.000

00:14:12.000 --> 00:14:42.000

00:14:45.000 --> 00:14:49.000
>> WELCOME EVERYBODY.

00:14:49.000 --> 00:14:52.000
IF YOU WANT TO GET SITUATED, WE ARE GOING TO GET STARTED IN

00:14:52.000 --> 00:15:02.000
JUST A MOMENT.

00:15:02.000 --> 00:15:11.000
THANK YOU.

00:15:11.000 --> 00:15:16.000
WELCOME TO OUR ACCESSIBLE COMMUNITY FORUM ON ACCESSIBLE TRAVEL.

00:15:16.000 --> 00:15:22.000
MY NAME IS EMILY, I YOUR CONNECTRA PROGRAM COORDINATOR.

00:15:22.000 --> 00:15:25.000

SO I WOULD FIRST LIKE TO ACKNOWLEDGE THE IMPORTANCE OF THE LAND ON

00:15:25.000 --> 00:15:28.000

WHICH THIS EVENT IS TAKING PLACE.

00:15:28.000 --> 00:15:33.000

THESE ARE THE

00:15:33.000 --> 00:15:37.000

UNCEDD AND TRADITIONAL TERRITORIES OF THE COAST SAILORS PEOPLE IN

00:15:37.000 --> 00:15:40.000

PARTICULAR THE SQUAMISH, MUSQUEAM AND TSLEIL-WAUTUTH NATIONS. THIS

00:15:40.000 --> 00:15:44.000

ACKNOWLEDGEMENT IS A STATEMENT TO REAFFIRM OUR COMMITMENT AND
RESPONSIBILITY

00:15:44.000 --> 00:15:49.000

IN OUR OWN UNDERSTANDING OF LOCAL INDIGENOUS PEOPLES AND THEIR
HISTORY.

00:15:49.000 --> 00:15:56.000

PLEASE JOIN ME IN A MOMENT OF FLEXION.

00:15:56.000 --> 00:16:03.000

-- REFLECTION.

00:16:03.000 --> 00:16:06.000

THANK YOU FOR JOINING US. AND PARTICIPATING IN THIS ACCESSIBLE
COMMUNITY

00:16:06.000 --> 00:16:10.000

FORUM ON ACCESSIBLE TRAVEL.

00:16:10.000 --> 00:16:14.000

PRESENTED BY THE DISABILITY FOUNDATION AND COHOSTED BY CONNECTRA
SOCIETY.

00:16:14.000 --> 00:16:16.000

THE PURPOSE OF THIS FORUM IS TO GAIN INSIGHTS

00:16:16.000 --> 00:16:24.000

AND FEEDBACK FROM THE COMMUNITY AROUND ACCESSIBLE TRAVEL IN BRITISH
COLUMBIA.

00:16:24.000 --> 00:16:28.000

HERE AT CONNECTRA, WE VALUE DIVERSE OPINIONS AND PERSPECTIVES. WE
WANT

00:16:28.000 --> 00:16:31.000

THIS TO BE A SAFE AND INCLUSIVE ENVIRONMENT FOR EVERYONE TO SHARE,

00:16:31.000 --> 00:16:36.000

SO PLEASE BE RESPECTFUL OF WHAT OTHERS HAVE TO SAY AND WAIT RETURNED TO SPEAK.

00:16:36.000 --> 00:16:39.000

FOR PEOPLE IN THE ROOM, IF YOU WANT TO RAISE YOUR HANDS,

00:16:39.000 --> 00:16:42.000

I WILL COME OVER AND BRING A MICROPHONE TO YOU SO YOU CAN

00:16:42.000 --> 00:16:45.000

BE A PART OF THE CONVERSATION.

00:16:45.000 --> 00:16:48.000

WE ALSO HAVE PEOPLE JOINING ONLINE WHO MAY QUESTIONS INTO THE CHAT BOX SO

00:16:48.000 --> 00:16:51.000

I WILL ALSO BE MONITORING THAT

00:16:51.000 --> 00:16:55.000

AND THEY WILL CHIME IN EVERY ONCE IN A WHILE WHAT

00:16:55.000 --> 00:16:58.000

THEY HAVE A QUESTION FROM THE CHAT. THIS IS THE FIRST TIME WE ARE

00:16:58.000 --> 00:17:01.000

DOING ONE OF THESE IN PERSON, SO THANK YOU TO YOU ALL FOR COMING

00:17:01.000 --> 00:17:04.000

AND MAKING THE TRIP. PLEASE BE PATIENT WITH US. IF THERE IS ANY

00:17:04.000 --> 00:17:07.000

SORT OF TECHNICAL PICKUPS, KNOCK ON WOOD THAT THERE WILL NOT BE, BUT

00:17:07.000 --> 00:17:10.000

WE ARE LEARNING AS WE GO. SO I WANT TO

00:17:10.000 --> 00:17:13.000

GO OVER A COUPLE OF HOUSEKEEPING RULES TO START.

00:17:13.000 --> 00:17:17.000

THIS FORM

00:17:17.000 --> 00:17:20.000

IS BEING RECORDED AND STREAMED TO FACEBOOK AND YOUTUBE SO FOR THOSE OF

00:17:20.000 --> 00:17:24.000

YOU ONLINE, YOU MAY CHOOSE TO HAVE YOUR CAMERA ON OR OFF.

00:17:24.000 --> 00:17:27.000

ALL PARTICIPANTS WILL BE MUTED UPON ENTRY. AGAIN, THIS

00:17:27.000 --> 00:17:30.000

IS ONLINE OR TO ASK A QUESTION, TYPE YOUR QUESTION IN THE

00:17:30.000 --> 00:17:33.000

CHAT BOX OR USE THE RAYS

00:17:33.000 --> 00:17:37.000

HAND FUNCTION UNDER REACTIONS ON THE BOTTOM OF YOUR SCREEN. A

00:17:37.000 --> 00:17:42.000

MODERATOR WE'LL CALL ON YOU AND UNMUTE YOUR MICROPHONE.

00:17:42.000 --> 00:17:45.000

USE THE CHAT FOR COMMENTS IF YOU REQUIRE A SCREEN READER,

00:17:45.000 --> 00:17:48.000

WE RECOMMEND THAT YOU CLOTHES THE CHAT. WE WILL

00:17:48.000 --> 00:17:51.000

BE SENDING OUT A COMPLETE TRANSCRIPT OF THE CHAT

00:17:51.000 --> 00:17:55.000

AFTER TO ALL ATTENDEES. THAT INCLUDES EVERYBODY HERE IN PERSON

00:17:55.000 --> 00:17:57.000

WE HAVE SENT OUT THE ACF SUMMARY

00:17:57.000 --> 00:18:01.000

SURVEY RESULTS ALONG WITH THE TRANSCRIPT OF THE CHAT FOR EVERYONE TO VIEW.

00:18:01.000 --> 00:18:07.000

NOW I WILL JUST GO OVER THE AGENDA.

00:18:07.000 --> 00:18:10.000

WE ARE RUNNING A LITTLE BEHIND.

00:18:10.000 --> 00:18:13.000

HERE IS THE WELCOME. WE WILL HAVE THE PANELIST

00:18:13.000 --> 00:18:16.000

INTRODUCE THEMSELVES AND JUST A MOMENT. THAN WE WILL

00:18:16.000 --> 00:18:19.000

HAVE A DISCUSSION AND OUR CLOSING SUMMARY. EVERYONE WILL BE

00:18:19.000 --> 00:18:24.000

OUT OF HERE ARE FREE TO MINGLE FOR A BIT AFTERWARDS AT 3:00 PM.

00:18:24.000 --> 00:18:27.000

NOW WE WILL PLAY A SHORT VIDEO OUTLINING SOME OF OUR

00:18:27.000 --> 00:18:34.000

OTHER PROGRAMMING HERE AT CONNECTRA. [♪♪♪]

00:18:34.000 --> 00:18:37.000

>> Announcer: CONNECTRA CREATES OPPORTUNITIES FOR PEOPLE

00:18:37.000 --> 00:18:40.000

LIVING WITH DISABILITIES BY PROVIDING INFORMATION, RESOURCES, AND
PROGRAMMING GEARED TOWARDS

00:18:40.000 --> 00:18:44.000

GREATER INCLUSION AND QUALITY OF LIFE.

00:18:44.000 --> 00:18:47.000

CHECK OUT SOME OF THE PROGRAMS WE OFFER THROUGH OUR ONLINE

00:18:47.000 --> 00:18:51.000

LEARNING PLATFORM. CONNECT TOGETHER

00:18:51.000 --> 00:18:56.000

. INCLUDING OUR SERVICE MONDAYS WHERE WE HIGHLIGHT A LOCAL
ORGANIZATION

00:18:56.000 --> 00:19:00.000

WEAR INITIATIVE. WEDNESDAY CHAIR YOGA.

00:19:00.000 --> 00:19:05.000

THURSDAY, ADAPTIVE FITNESS WITH MEGAN WILLIAMSON.

00:19:05.000 --> 00:19:11.000

FRIDAY, ROTATING DANCE CLASSES, HOSTED BY

00:19:11.000 --> 00:19:15.000

JANICE LAWRENCE AND JOANNE COST.

00:19:15.000 --> 00:19:18.000

AND OTHER INITIATIVES INCLUDING PRESENTATIONS BY THE

00:19:18.000 --> 00:19:24.000

DISABLED INDEPENDENT GARDENERS ASSOCIATIONS GLOBAL PROGRAM AND OUR
PERSPECTIVES SERIES

00:19:24.000 --> 00:19:28.000

. CHECK OUT OUR UPDATED PROGRAMS CALENDAR ON OUR WEBSITE

00:19:28.000 --> 00:19:40.000

CONNECTRA.ORG OR FIND US ON FACEBOOK AT CONNECTRA SOCIETY.

00:19:40.000 --> 00:19:43.000

>> SO WE WILL BE BACK ON MAY 18th THAT IS A THURSDAY FROM

00:19:43.000 --> 00:19:47.000

FROM 11:00 AM UNTIL 6:00 PM. YOU CAN SEND IN THE HOURS TO

00:19:47.000 --> 00:19:50.000

MAKE SURE PEOPLE WHO ARE WORKING DURING THE DAY CAN MAKE IT AND

00:19:50.000 --> 00:19:53.000

ALSO KIDS AND YOUTH IN SCHOOL.

00:19:53.000 --> 00:19:56.000

SO YOU CAN REGISTER FOR THAT DOCK YOU GET EARLY REGISTRATION

00:19:56.000 --> 00:19:59.000

TODAY FOR BEING HERE SO YOU CAN RESERVE YOUR SPOT FOR FREE. THERE ARE

00:19:59.000 --> 00:20:03.000

LITTLE QR CODES AROUND THAT YOU CAN SCAN WITH YOUR PHONE

00:20:03.000 --> 00:20:08.000

OR THERE IS A WEBSITE ABILITIES EXPO 23 DART EVENTBRITE.CA.

00:20:08.000 --> 00:20:11.000

OKAY, I WILL GO AHEAD AND INTRODUCE OUR PANELISTS AND LET THEM

00:20:11.000 --> 00:20:16.000

INTRODUCE THEMSELVES.

00:20:16.000 --> 00:20:21.000

SO FIRST WE HAVE THE PARLIAMENTARY SECRETARY OF ACCESSIBILITY SUSIE CHANT.

00:20:21.000 --> 00:20:25.000

YVR REPRESENTATIVE SENIOR REPRESENTATIVE

00:20:25.000 --> 00:20:32.000

AND SENIOR SPECIALIST MARCO CHIARAMONTE.

00:20:32.000 --> 00:20:35.000

DESTINATION BC REPRESENTATIVE WHO LEADS DESTINATIONS BC'S

00:20:35.000 --> 00:20:42.000

ACCESSIBILITY WORK AND IS ALSO THE MANAGER OF THE SERVICES

00:20:42.000 --> 00:20:45.000

KATHLEEN HARVEY. WE ALSO HAVE THE FOUNDER AND CEO OF TRAVEL

00:20:45.000 --> 00:20:48.000

FOR ALL A FULL-SERVICE TRAVEL AGENCY

00:20:48.000 --> 00:20:51.000

SPECIALIZING IN GLOBAL TRAVEL FOR PEOPLE WITH

00:20:51.000 --> 00:20:54.000

GLOBAL DISABILITIES. TARITA DAVENOCK WITH ONLINE JOINING US AND WE WILL HIGHLIGHT

00:20:54.000 --> 00:20:58.000

HER AFTER THE SLIGHTEST ON. DAVID

00:20:58.000 --> 00:21:03.000

LYONS-BLACK COULD NOT BE WITH US TODAY, UNFORTUNATELY HE HAD AN EMERGENCY COME UP SO HOPEFULLY

00:21:03.000 --> 00:21:06.000

YOU CAN FIELD A LOT OF THE QUESTIONS, BUT DAVID'S

00:21:06.000 --> 00:21:09.000

E-MAIL WILL BE INCLUDED AT THE END AND PART OF THE TRANSCRIPT THAT'S

00:21:09.000 --> 00:21:12.000

GET SENT OUT IF ANYONE HAS ANY QUESTIONS.

00:21:12.000 --> 00:21:15.000

NOW AND THEN LET THE PANELIST SAY A LITTLE SOMETHING OF THEMSELVES SO

00:21:15.000 --> 00:21:20.000

TO START, YOU CAN USE THIS MICROPHONE. >>

00:21:20.000 --> 00:21:23.000

I AM HERE, CAN EVERYONE HEAR ME OKAY CREATE EXCELLENT.

00:21:23.000 --> 00:21:28.000

SO MY NAME IS SUSAN

00:21:28.000 --> 00:21:31.000

CHANT ON THE EMILY FOR NORTH VANCOUVER SEYMOUR SO CROSS A BRIDGE

00:21:31.000 --> 00:21:34.000

AND LITTLE BIT EAST AND I'VE LIVED IN THAT ROLE SINCE 2020. PRIOR

00:21:34.000 --> 00:21:41.000

TO THAT AND NOW, I AM A NURSE BY TRADE AND

00:21:41.000 --> 00:21:44.000

WAS WORKING FULL-TIME IN COMMUNITY, SO I'VE HAD A LOT

00:21:44.000 --> 00:21:47.000

OF WORK WITH A RIGHTY OF PEOPLE WHO HAVE BEEN WORKING WITH THEIR

00:21:47.000 --> 00:21:50.000

OWN ENVIRONMENT REMAIN IN THEIR HOMES OR

00:21:50.000 --> 00:21:53.000

TRANSITION TO OTHER ENVIRONMENTS. I ALSO

00:21:53.000 --> 00:21:59.000

AND THE PARLIAMENTARY SECRETARY FOR ACCESSIBILITY

00:21:59.000 --> 00:22:06.000

WORKING WITH THE MINISTRY OF SOCIAL DEVELOPMENT AND POVERTY REDUCTION

00:22:06.000 --> 00:22:09.000

AND IN THAT ROLE, I'VE ONLY BEEN IN THAT ROLE SINCE LAST DECEMBER

00:22:09.000 --> 00:22:15.000

AND I'M LEARNING LOTS AND LOTS ABOUT IT. I ALSO AM VERY GRATEFUL TO
BE HERE

00:22:15.000 --> 00:22:18.000

ON THE TERRITORY OF THE SQUAMISH, MUSQUEAM AND TSLEIL-WAUTUTH NATIONS
MAY

00:22:18.000 --> 00:22:21.000

ALSO WANT TO ACKNOWLEDGE THAT MY WRITING

00:22:21.000 --> 00:22:24.000

IS PRETTY MUCH IN THE AREA OF THE TSLEIL-WAUTUTH

00:22:24.000 --> 00:22:28.000

AND I'M VERY GRATEFUL TO BE ABLE TO LIVE AND LEARN AND

00:22:28.000 --> 00:22:31.000

WORK IN THAT AREA AND BE PART OF

00:22:31.000 --> 00:22:34.000

THE STEWARDSHIP OF THE LAND THAT THEY HAVE BEEN USING FOR SO

00:22:34.000 --> 00:22:37.000

MANY YEARS.

00:22:37.000 --> 00:22:40.000

I'M REALLY GLAD TO BE HERE WITH ALL OF

00:22:40.000 --> 00:22:45.000

THESE VERY DISTINGUISHED GUESTS. THIS IS THE FIRST PANEL FOR ME

00:22:45.000 --> 00:22:48.000

SO I'M LEARNING AND HOPING I DON'T EMBARRASS MYSELF.

00:22:48.000 --> 00:22:51.000

MY FRIEND AT THE BACK LET ME KNOW IF

00:22:51.000 --> 00:22:56.000

I DO. I LIKE TO ALSO ACKNOWLEDGE

00:22:56.000 --> 00:22:59.000

TARITA DAVENOCK WHO IS HERE WITH US BY ZOOM WHOSE A

00:22:59.000 --> 00:23:02.000

MEMORY OF OUR PROVINCIAL ACCESSIBILITY COMMITTEE WHICH IS A COMMITTEE THAT IS WORK TOGETHER TO

00:23:02.000 --> 00:23:07.000

WORK TOWARDS THE IMPLANTING

00:23:07.000 --> 00:23:10.000

ACCESSIBLE BC WHICH IS THE LEGISLATION THAT WAS BROUGHT IN PLACE IN THE SPRING

00:23:10.000 --> 00:23:13.000

OF 2021

00:23:13.000 --> 00:23:17.000

. WE ARE WORKING VIGOROUSLY TOWARDS GETTING FULLY AND CEMENTED, SO

00:23:17.000 --> 00:23:20.000

TARITA AS PART OF THAT. ALSO TO HAVE A SHOUT OUT

00:23:20.000 --> 00:23:24.000

TO MY FRIEND RICK AT THE VERY FAR BACK.

00:23:24.000 --> 00:23:29.000

WHO HAS KNOWN ME FOR MANY, MANY YEARS AND IS GOING TO

00:23:29.000 --> 00:23:32.000

STEP BACK AND LAUGH AT ME.

00:23:32.000 --> 00:23:35.000

JUST TO LET YOU KNOW, A QUICK OVERVIEW OF MY MANDATE AS THE

00:23:35.000 --> 00:23:38.000

PARLIAMENT TREAT SECRETARY FOR ACCESSIBILITY.

00:23:38.000 --> 00:23:46.000

MANY OF YOU WILL HAVE KNOWN DANIEL WINTER

00:23:46.000 --> 00:23:50.000

, IS A MARVELLOUS COLLEAGUE AND A CARELESS FRIEND.

00:23:50.000 --> 00:23:54.000

HE IS NO THE MINISTER FOR INFRASTRUCTURE SO HE HAS GONE ON TO

00:23:54.000 --> 00:23:57.000

ANOTHER PORTFOLIO ENTIRELY AND

00:23:57.000 --> 00:24:02.000

PASSED HIS PORTFOLIO ONTO ME FOR WHICH I'M VERY, VERY GRATEFUL.

00:24:02.000 --> 00:24:05.000

MY JOB IS AS I SAID BEFORE TO ENSURE BC'S

00:24:05.000 --> 00:24:10.000

ACCESSIBILITY LEGISLATION IS WELL UNDERSTOOD. IS EFFECTIVE

00:24:10.000 --> 00:24:14.000

AND IS WORKING TO MAKE BC MORE ACCESSIBLE AND INCLUSIVE FOR EVERYONE.

00:24:14.000 --> 00:24:19.000

PREMIER

00:24:19.000 --> 00:24:22.000

EBY HAS BEEN VERY CLEAR THAT THIS WORK IS RELUCTANT RIGHT ACROSS

00:24:22.000 --> 00:24:26.000

THE PROVINCE ENOUGH ANOTHER ONE OF MY RULE -- MY ROLES IS TO

00:24:26.000 --> 00:24:30.000

CHECK ON OTHER MINISTRIES TO MAKE SURE THEY ALSO HAVE A

00:24:30.000 --> 00:24:33.000

ACCESSIBILITY LENS AND WHAT THEY'RE DOING. AS AN EXAMPLE, AT THE
MOMENT THE

00:24:33.000 --> 00:24:36.000

MINISTRY OF HOUSING IS WORKING ON UPDATING

00:24:36.000 --> 00:24:39.000

THEIR BC HOUSING CODES

00:24:39.000 --> 00:24:43.000

OR BC BUILDING CODES, EXCUSE ME, WHICH ARE IS FOLKS WILL KNOW

00:24:43.000 --> 00:24:47.000

MUCH IN NEED OF UPDATE. THAT'S ALSO

00:24:47.000 --> 00:24:50.000

HAPPENING AT A FEDERAL LEVEL TO THE PROVINCE

00:24:50.000 --> 00:24:54.000

AND OTHERS RETURN TO DOVETAIL MAKE SURE THAT THEY WORK TOGETHER

00:24:54.000 --> 00:24:57.000

THAT INCLUDES CHANGES THAT

00:24:57.000 --> 00:25:01.000

WE'LL MAKE NEW BUILDINGS MORE ACCESSIBLE TO EVERYBODY.

00:25:01.000 --> 00:25:05.000

WITH THE MINISTER OF EDUCATION AND CHILDCARE WORKING ON SUPPORTS FOR CHILDREN AND YOUTH

00:25:05.000 --> 00:25:09.000

WITH SPECIAL LEARNING NEEDS, ACCESSIBILITY NEEDS AND MUCH

00:25:09.000 --> 00:25:12.000

MORE FULLY INTEGRATED OF

00:25:12.000 --> 00:25:15.000

THE SCHOOL SYSTEM. THERE HAS BEEN A REAL CHALLENGE IN GETTING KIDS INTO THE

00:25:15.000 --> 00:25:18.000

SCHOOL SYSTEM AND THERE SUCCESSFULLY.

00:25:18.000 --> 00:25:22.000

THE MINISTER CITIZEN SERVICES

00:25:22.000 --> 00:25:26.000

WORK ON THE GOVERNMENT DIGITAL TOOLS AND SERVICES TO MUCH FEEDBACK ABOUT

00:25:26.000 --> 00:25:29.000

NOT BEING AS

00:25:29.000 --> 00:25:32.000

FUNCTIONAL AS IT COULD BE IN MAKING SURE THAT THEY ARE ACCESSIBLE

00:25:32.000 --> 00:25:38.000

AND PRIOR USER EXPERIENCES FOR BRITISH COLUMBIANS AVAILABILITIES.

00:25:38.000 --> 00:25:41.000

I LOOK FORWARD TO SHARING MORE ABOUT WHAT WE ARE DOING WITH ACCESSIBLE

00:25:41.000 --> 00:25:44.000

TRAVEL AND TOURISM DURING THIS PANEL DISCUSSION I ALSO LOOK

00:25:44.000 --> 00:25:47.000

FORWARD TO LEARNING MORE AND THAT'S ONE OF MY BIG ROLES

00:25:47.000 --> 00:25:53.000

AT THIS POINT IS TO LISTEN AND HEAR AND

00:25:53.000 --> 00:25:56.000

ALREADY I'VE HEARD FROM A FEW PEOPLE IN THE ROOM OF SOME THINGS

00:25:56.000 --> 00:26:00.000

THAT ARE PROBLEMATIC FOR THEM AND THAT'S AN IMPORTANT PART OF WHY AM
HERE

00:26:00.000 --> 00:26:03.000

IS TO HERE THINGS OR NOT GOING TO HAVE ANSWERS FOR

00:26:03.000 --> 00:26:07.000

EVERYTHING, BELIEVE YOU ME, I TRIED THAT, KNOW THAT IT WAS NOT
CREDIBLE

00:26:07.000 --> 00:26:10.000

BUT I WILL LISTEN

00:26:10.000 --> 00:26:14.000

AND I WILL TAKE THINGS BACK

00:26:14.000 --> 00:26:17.000

TO TRY AND SEE WHAT WE CAN DO

00:26:17.000 --> 00:26:20.000

OUR GOVERNMENT IS COMMITTED TO MAKING SURE THAT EVERYONE CAN LIVE

00:26:20.000 --> 00:26:23.000

WORK AND PLATE IN AN INCLUSIVE BRITISH COLUMBIA AND I VERY MUCH
INVESTED

00:26:23.000 --> 00:26:27.000

IN THAT. THANK YOU VERY MUCH FOR HAVING ME HERE

00:26:27.000 --> 00:26:31.000

AND THANK YOU FOR EVERYONE HERE WHO IS DOING THE WORK TOWARDS

00:26:31.000 --> 00:26:34.000

MAKING SURE THAT BC IS

00:26:34.000 --> 00:26:44.000

MUCH MORE INCLUSIVE AND ACCESSIBLE. THANK YOU.

00:26:44.000 --> 00:26:49.000

>>[INAUDIBLE QUESTION BY THE MEDIA]

00:26:49.000 --> 00:26:52.000

>> I'M GOING TO LEAVE IT FOR LATER IN THE DISCUSSION IF

00:26:52.000 --> 00:26:55.000

IT DOESN'T GET ANSWERED BUT I'LL LEAVE IT TO LATER IN THE QUESTION

00:26:55.000 --> 00:26:58.000

PERIOD PIER THANK YOU SO MUCH. YOUR TURN. >>

00:26:58.000 --> 00:27:02.000

THANK YOU, SUSIE.

00:27:02.000 --> 00:27:08.000

>> HELLO EVERYONE MY NAME IS CHIARAMONTE,

00:27:08.000 --> 00:27:17.000

SENIOR ASSESSMENT AND INCLUSION SPECIALIST HERE AT

00:27:17.000 --> 00:27:20.000

YVR BUT MY ROLE AT YVR IS REALLY HOW WE CAN MAKE IT WELCOMING

00:27:20.000 --> 00:27:23.000

FOR EVERYONE FOR OUR PASSENGERS WHO COME THROUGH

00:27:23.000 --> 00:27:29.000

YVR. I WORK WITH THE

00:27:29.000 --> 00:27:33.000

PROGRAM WHICH WILL BRING UP NOTES FROM HERE.

00:27:33.000 --> 00:27:37.000

IN OUR STRATEGY AT YVR

00:27:37.000 --> 00:27:42.000

IS TO FOCUS ON PRACTICAL LOCATIONS OF UNIVERSAL ACCESS

00:27:42.000 --> 00:27:47.000

AND DEVELOPING IN A DIAMOND THAT'S WELCOMING AND INCLUSIVE

00:27:47.000 --> 00:27:53.000

WHICH INCLUDES COMMUNITY PARTNERS

00:27:53.000 --> 00:27:58.000

OR EXCESS ABILITY AND INCLUSION PLAN TO PROGRAMS. AND THIS REALLY HELPS US ENSURE

00:27:58.000 --> 00:28:02.000

WE ARE MEETING THE NEEDS OF

00:28:02.000 --> 00:28:07.000

OUR

00:28:07.000 --> 00:28:10.000

PEOPLES AND DELIVER MEANINGFUL SERVICE AT ALL OF OUR TOUCH POINTS.

00:28:10.000 --> 00:28:13.000

SO HAVING SAID ALL THAT, MY ROLE IS TO LOOK AT

00:28:13.000 --> 00:28:19.000

PROGRAMS, SERVICES, DELIVERABLES, LOOKING AT

00:28:19.000 --> 00:28:23.000

HOW WE ARE CURRENTLY WORKING ON A THREE-YEAR ACCESSIBILITY PLAN THAT WOULD INVOLVE

00:28:23.000 --> 00:28:28.000

OUR INTERNAL TEAM BUT ALSO OUR COMMUNITY PARTNERS TO HELP US

00:28:28.000 --> 00:28:31.000

HEAR FROM SUBJECT MATTER EXPERTS OR PEOPLE WITH LIVED EXPERIENCE THAT CAN

00:28:31.000 --> 00:28:35.000

SHARE THEIR INSIGHTS ON

00:28:35.000 --> 00:28:38.000

WHAT'S WORKING AND WHAT'S NOT WORKING AND THAT HELPS US TO BUILD ON THAT

00:28:38.000 --> 00:28:41.000

TO MAKE YVR AN INCLUSIVE EXPERIENCE FOR EVERYONE.

00:28:41.000 --> 00:28:45.000

THANK YOU.

00:28:45.000 --> 00:28:48.000

>> HELLO EVERYONE. IT'S GREAT TO BE HERE

00:28:48.000 --> 00:28:52.000

AND I APPRECIATE THE AUDIENCE AND THE INVITATION TO ATTEND TODAY.

00:28:52.000 --> 00:28:58.000

MY NAME IS

00:28:58.000 --> 00:29:01.000

KATHLEEN HARVEY IMI TITLED THE MANAGER OF DESTINATION SERVICES FOR BC

00:29:01.000 --> 00:29:04.000

BUT I ALSO LEAD ON OUR ORGANIZATION BC INITIATIVES.

00:29:04.000 --> 00:29:06.000

I JUST AM GOING TO TAKE A QUICK

00:29:06.000 --> 00:29:13.000

SECOND AND JUST MAY BE HIGHLIGHT WHAT DESTINATION BRITISH COLUMBIA OR DBC IS.

00:29:13.000 --> 00:29:17.000

AND HOW WE FIT INTO THE TOURISM ECOSYSTEM IN THE PROVINCE AND

00:29:17.000 --> 00:29:21.000

TO SOME EXTENT WITHIN THE COUNTRY.

00:29:21.000 --> 00:29:26.000

DESTINATION BC IS A PROVINCIALY FUNDED INDUSTRY LED CROWN CORPORATION

00:29:26.000 --> 00:29:29.000

AND WE SUPPORT BC'S TOURISM INDUSTRY THROUGH MARKETING. YOU MIGHT

00:29:29.000 --> 00:29:33.000

BE FAMILIAR WITH THE SUPERNATURAL BRITISH COLUMBIA

00:29:33.000 --> 00:29:36.000

MARKETING BRAND THAT IS OURS, ALONG WITH EXPLORE BC AND I

00:29:36.000 --> 00:29:40.000

LEFT SOME PINS AT THE FRONT IF ANYONE IS A PIN COLLECTOR.

00:29:40.000 --> 00:29:43.000

SO WE DO THE MARKETING FOR TOURISM IN THE PROVINCE. WE ALSO

00:29:43.000 --> 00:29:47.000

WORK WITH COMMUNITIES AND TOURISM BUSINESSES

00:29:47.000 --> 00:29:50.000

AND DESTINATIONS ONLY CALL DESTINATION MANAGEMENT FOR DEVELOPMENT.
WE

00:29:50.000 --> 00:29:54.000

PROVIDE A LOT OF INDUSTRY LEARNING

00:29:54.000 --> 00:29:58.000

, COMMUNITY-BASED PROGRAMS AND OF COURSE VISITOR SERVICING WHICH IS MY TITLE

00:29:58.000 --> 00:30:03.000

, I LOOK AFTER THE VISITOR CENTRES ACROSS THE PROVINCE.

00:30:03.000 --> 00:30:07.000

THROUGH OUR WORK AT, WE HELP IMPROVE THE VISITOR EXPERIENCE AS WE ARE

00:30:07.000 --> 00:30:10.000

TRAVELLING TO AND WITHIN OUR PROVINCE

00:30:10.000 --> 00:30:13.000

. WE SUPPORT BUSINESSES AND COMMUNITIES ACROSS BC AND WE TRY TO STRENGTHEN OUR

00:30:13.000 --> 00:30:19.000

PROVINCE'S REPUTATION WITHIN THE TRAVEL SPHERE GLOBALLY.

00:30:19.000 --> 00:30:22.000

I AM THE LEAD ON DESTINATION BC INITIATIVES WHEN IT COMES TO

00:30:22.000 --> 00:30:25.000

ACCESSIBILITY THERE OUTLINED IN OUR ACCESSIBILITY

00:30:25.000 --> 00:30:28.000

TOURISM STRATEGY AND ACTION PLAN. THAT INCLUDES ACCESS TO

00:30:28.000 --> 00:30:32.000

TOURISM BUSINESSES ON THE IMPORTANCE OF ACCESSIBLE TRAVEL. WE

00:30:32.000 --> 00:30:34.000

PROVIDE KEY INFORMATION TO TRAVELLERS THAT ARE PLANNING

00:30:34.000 --> 00:30:40.000

A VISIT TO OUR PROVINCE THROUGH OUR CONSUMER WEBSITE HELLO BC.COM

00:30:40.000 --> 00:30:45.000

. WE SHINE A SPOTLIGHT ON COMMUNITIES AND TOURISM BUSINESSES THAT ARE

00:30:45.000 --> 00:30:48.000

ENHANCING THEIR ACCESSIBLE OPTIONS OR AMENITIES AT THEIR LOCATION

00:30:48.000 --> 00:30:51.000

SO THAT MORE AND MORE COMMUNITIES AND TOURISM BUSINESSES SAY, HEY,,

00:30:51.000 --> 00:30:54.000

WE CAN DO THAT. AND

00:30:54.000 --> 00:30:58.000

WE HELP AMPLIFY THAT MESSAGE THROUGHOUT THE PROVINCE.

00:30:58.000 --> 00:31:03.000

I'M LEADING ON DESTINATION BC'S,

00:31:03.000 --> 00:31:06.000

WE ARE ONE OF THE 750 PUBLIC SECTOR ORGANIZATIONS THAT

00:31:06.000 --> 00:31:10.000

IS A PRESCRIBED ORGANIZATION UNDER THE BC ACCESSIBILITY ACT

00:31:10.000 --> 00:31:13.000

-- ACCESSIBLE ACT AND WE ARE EXCITED AND HONOURED TO BE CHOSEN TO

00:31:13.000 --> 00:31:19.000

JUST STEP UP AND LEVEL UP ON THAT.

00:31:19.000 --> 00:31:23.000

>> AND LAST BUT NOT LEAST, WE HAVE OUR HOST.

00:31:23.000 --> 00:31:26.000

YES, TARITA WILL BE DIPPING IN AND OUT I THINK JUST DEALING

00:31:26.000 --> 00:31:32.000

WITH SOMETHING RIGHT NOW ONLINE, SO RYAN CLARKSON,

00:31:32.000 --> 00:31:35.000

THE SCI BC HE ARE PROGRAM CORD NATER AND

00:31:35.000 --> 00:31:38.000

AN AVID ADVENTURER HIMSELF. >> THANK YOU.

00:31:38.000 --> 00:31:41.000

I SEE A LOT OF FAMILIAR FACES HERE. FOR THOSE WHO DON'T KNOW ME

00:31:41.000 --> 00:31:45.000

MY NAME IS RYAN AND I WORK FOR SPINAL CORD INJURY BC. I

00:31:45.000 --> 00:31:48.000

MYSELF WAS INJURED IN 2009 FROM A MOTOR

00:31:48.000 --> 00:31:51.000

VEHICLE ACCIDENT AND BEFORE MY INJURY I WAS AN AVID TRAVELLER SO

00:31:51.000 --> 00:31:54.000

I BACKPACKED TO EUROPE A COUPLE OF TIMES BEEN ON A LOT OF

00:31:54.000 --> 00:31:57.000

ROAD TRIPS AND FOR ME, WHEN I WAS INJURED, I THOUGHT ALL OF THAT

00:31:57.000 --> 00:32:00.000

WAS GOING TO END BECAUSE I JUST THINK IN THE BACK OF MY

00:32:00.000 --> 00:32:03.000

MIND, EVERYTHING IS COBBLESTONE, EVERYTHING HAS A GIANT LIP TO GET OVER

00:32:03.000 --> 00:32:06.000

, I COULDN'T PICTURE WHAT IT WOULD BE LIKE TO BE IN

00:32:06.000 --> 00:32:09.000

A CHAIR AN TRAVELLING SO I DECIDED TO SET MY

00:32:09.000 --> 00:32:15.000

SIGHTS LOCALLY AND THINK OKAY,

00:32:15.000 --> 00:32:18.000

I WILL DUE A FOUR DAY CAMPING ROAD TRIP AND I WENT

00:32:18.000 --> 00:32:21.000

BY MYSELF BECAUSE ANYONE OR FAIL OR RENE A FRIEND OR

00:32:21.000 --> 00:32:26.000

FAMILY MEMBERS TRIP. LONG STORY SHORT, THAT FOUR DAYS HAS TURNED INTO

00:32:26.000 --> 00:32:29.000

170,000 KILOMETRES I'M DRIVEN AROUND CANADA AND THE US BY

00:32:29.000 --> 00:32:32.000

MYSELF MOSTLY. EVERYWHERE FROM THE ARCTIC OCEAN DOWN TO

00:32:32.000 --> 00:32:35.000

THE GULF OF MEXICO

00:32:35.000 --> 00:32:38.000

NOT BE LYING IF I SAID THERE WASN'T

00:32:38.000 --> 00:32:42.000

SOME ISSUES WITH VEHICLE BREAKDOWNS, FLAT TIRES,

00:32:42.000 --> 00:32:47.000

BUT IT'S BEEN NOTHING BUT A POSITIVE EXPERIENCE AND IN MY ROLE AS PART OF

00:32:47.000 --> 00:32:51.000

INJURY BC AS WE TRY TO HELP PEOPLE WITH NEWLY

00:32:51.000 --> 00:32:54.000

INJURED AND EXISTENT INJURIES ADAPT AND ADJUST AND THRIVE WITH THEIR

CIRCUMSTANCES

00:32:54.000 --> 00:32:57.000

AND A BIG PART OF THAT FOR ME IS ALSO ENCOURAGING PEOPLE TO

00:32:57.000 --> 00:33:00.000

GET OUT AND EXPLORE BC BECAUSE I DO FEEL WE ARE

00:33:00.000 --> 00:33:03.000

QUITE LUCKY TO LIVE HERE. >> ABSOLUTELY PIER THANK YOU

00:33:03.000 --> 00:33:06.000

SUMMIT FOR BEING HERE. I JUST

00:33:06.000 --> 00:33:09.000

WANT TO APOLOGIZE THAT THERE IS NOT AN ASL INTERPRETER HERE. WE HAD

00:33:09.000 --> 00:33:12.000

ONE SET UP WITH WAVEFRONT SOCIETY

00:33:12.000 --> 00:33:16.000

THAT UNFORTUNATELY CALLED IN SICK TODAY AND IT

00:33:16.000 --> 00:33:19.000

IS OUT OF OUR CONTROL. ICE SINCERELY APOLOGIZE FOR THAT.

00:33:19.000 --> 00:33:23.000

THERE ARE CAPTIONS ON THE SCREEN.

00:33:23.000 --> 00:33:26.000

WE ARE 20 A GOING AS BEST AS WE CAN

00:33:26.000 --> 00:33:30.000

IF YOU HAVE ANY QUESTIONS AS THE DISCUSSION IS UNDERWAY, REMEMBER

00:33:30.000 --> 00:33:33.000

WE ARE BROADCASTING ONLINE SO I DO NEED TO BRING

00:33:33.000 --> 00:33:36.000

A MIC OVER TO YOU SO PEOPLE ONLINE CAN HEAR YOU IN THE ROOM.

00:33:36.000 --> 00:33:42.000

AND RYAN WILL KICK IT OFF WITH SOME OF OUR SURVEY QUESTIONS.

00:33:42.000 --> 00:33:45.000

>> YES, WE HAVE GOT A LOT OF THE QUESTIONS

00:33:45.000 --> 00:33:48.000

SO LET'S JUMP RIGHT INTO IT. WHEN ASKED ABOUT ACCESSIBLE
DESTINATIONS OR

00:33:48.000 --> 00:33:53.000

SURVEY RESPONDENTS MENTIONED MANY US CITIES STATING THEY'RE MORE ACCESSIBLE

00:33:53.000 --> 00:33:57.000

BECAUSE OF THE AMERICANS WITH DISABILITY ACT PIER THIS LAW

00:33:57.000 --> 00:34:00.000

PROHIBITED DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES IN SEVERAL AREAS INCLUDING EMPLOYMENT

00:34:00.000 --> 00:34:05.000

TRANSPORTATION PUBLIC ACCOMMODATIONS

00:34:05.000 --> 00:34:08.000

YOU NEGATION, ACCESS TO STATE AND LOCAL GOVERNMENT PROGRAMS AND SERVICES.

00:34:08.000 --> 00:34:11.000

HER AMENITY SECRETARY

00:34:11.000 --> 00:34:14.000

SUSIE CHAN, CAN YOU SPEAK TO WHY THIS IS NOT THE CASE

00:34:14.000 --> 00:34:17.000

IN CANADA AND WHAT BC IN PARTICULAR IS DOING TO MAKE OUR

00:34:17.000 --> 00:34:20.000

DESTINATIONS MORE ACCESSIBLE? >> THANK YOU SO MUCH

00:34:20.000 --> 00:34:23.000

RYAN. PUTTING ME ON THE SPOT FIRST, WHY DON'T YOU.

00:34:23.000 --> 00:34:26.000

OKAY,

00:34:26.000 --> 00:34:30.000

SO I CANNOT SPECIFICALLY SPEAK TO THE ADA, NOR

00:34:30.000 --> 00:34:33.000

CAN I SPEAK TO THE FEDERAL LEVEL OF REGULATIONS. I CAN SPEAK

00:34:33.000 --> 00:34:38.000

TO PROVINCIAL EFFORTS ONLY, JUST SO EVERYBODY IS AWARE.

00:34:38.000 --> 00:34:41.000

AND UNDER THE ACCESSIBLE BRITISH COLUMBIA ACT, WE ARE COMMITTED TO DEVELOPING LAWS STANDARDS

00:34:41.000 --> 00:34:45.000
AND POLICIES

00:34:45.000 --> 00:34:48.000
TO MAKE BC A MORE INCLUSIVE PROVINCE FOR EVERYONE. CURRENTLY, THE

00:34:48.000 --> 00:34:51.000
ACT WAS BROUGHT IN AS I

00:34:51.000 --> 00:34:55.000
SAID BEFORE IN 2021

00:34:55.000 --> 00:34:58.000
AND WE ARE NOW WORKING ON A VARIETY OF STANDARDS,

00:34:58.000 --> 00:35:01.000
THE FIRST TWO STANDARDS WE ARE WORKING ON RIGHT NOW OUR EMPLOYABILITY

00:35:01.000 --> 00:35:06.000
AND SERVICE ACCESSIBILITY, WHICH IS WHAT OUR PROVINCIAL ACCESSIBILITY
COMMITTEE

00:35:06.000 --> 00:35:09.000
DETERMINED WERE THE HIGHEST PRIORITIES OUT OF THE WORK

00:35:09.000 --> 00:35:14.000
THAT NEEDS TO BE DONE OF WHICH THERE IS LOTS.

00:35:14.000 --> 00:35:17.000
-- NEEDS TO BE DONE WHICH THERE IS LOST. WE

00:35:17.000 --> 00:35:21.000
LOOK AT REMOVING BARRIERS PROMOTING FAIRNESS AND EQUITY IN SUPPORTING

00:35:21.000 --> 00:35:23.000
A CULTURE OF INCLUSION THROUGHOUT BC.

00:35:23.000 --> 00:35:30.000
THE ACT HELPS US INTEGRATE ACCESSIBILITY INTO EVERYTHING THAT WE DO.

00:35:30.000 --> 00:35:35.000
WORKPLACES, BUILDINGS, CUSTOMER SERVICES, INFORMATION AND TECHNOLOGY,
TRANSPORTATION,

00:35:35.000 --> 00:35:40.000
AND ALSO SUPPORTING THE DEVELOPMENT OF ACCESSIBILITY STANDARDS IN ALL
OF THESE AREAS.

00:35:40.000 --> 00:35:43.000
OUR WORK IS SHAPED BY THE UN CONVENTION ON THE RIGHTS OF PERSONS

00:35:43.000 --> 00:35:46.000

WITH DISABILITIES OF THE PRINCIPLE OF NOTHING ABOUT

00:35:46.000 --> 00:35:49.000

US WITHOUT US, ENSURING PEOPLE WITH DISABILITIES

00:35:49.000 --> 00:35:54.000

HAVE A DIRECT ROLE IN SHAPING LEGISLATION GOING FORWARD.

00:35:54.000 --> 00:35:59.000

SO WHAT THAT MEANS IS WE ARE WORKING VERY HARD

00:35:59.000 --> 00:36:04.000

TO HERE THROUGH WORKING WITH STAKEHOLDER GROUPS WORKING WITH A VARIETY OF FOLKS

00:36:04.000 --> 00:36:08.000

THAT HAVE LIVED EXPERIENCES,

00:36:08.000 --> 00:36:14.000

HAVE EXPERIENCE AS SUPPORT NETWORKS ET CETERA TO WORK TOWARDS

00:36:14.000 --> 00:36:17.000

MAKING IT THAT IT'S NO LONGER

00:36:17.000 --> 00:36:22.000

CAN I DO IT, BUT IT IS WILL I DO IT

00:36:22.000 --> 00:36:25.000

. IT'S OUT THERE FOR ME, I CAN DO IT IF

00:36:25.000 --> 00:36:27.000

I WANT TO. HOWEVER,, THE BARRIERS ARE REDUCED

00:36:27.000 --> 00:36:32.000

OR REMOVED ENTIRELY. AND THAT'S WHAT WE ARE WORKING TOWARDS.

00:36:32.000 --> 00:36:36.000

AT SLOW I THINK PREMUCH EVERYBODY IN THE ROOM KNOWS DARN WELL

00:36:36.000 --> 00:36:39.000

THAT THE SNOWPLOW COMES BY, PLOUGHS OVER

00:36:39.000 --> 00:36:42.000

THE DIP IN THE CURB

00:36:42.000 --> 00:36:46.000

NEAR SITTING THERE GOING OKAY, NOW WHAT DO I DO, AND WHO THOUGHT

00:36:46.000 --> 00:36:48.000

ABOUT THAT AND WHO

00:36:48.000 --> 00:36:52.000

PUT THE EFFORT INTO DOING SOMETHING ABOUT BACK, SO THAT WORK IS HAPPENING.

00:36:52.000 --> 00:36:55.000

IT'S AT THE WORKING STAGE

00:36:55.000 --> 00:36:58.000

IS GOING TO BE AT THE WORKING STAGE FOR A WHILE, BUT

00:36:58.000 --> 00:37:01.000

WE ARE WORKING OUT OF HARD AND IT'S A VERY HIGH PRIORITY FOR

00:37:01.000 --> 00:37:04.000

OUR GOVERNMENT DOES THAT

00:37:04.000 --> 00:37:07.000

ANSWER THE QUESTION

00:37:07.000 --> 00:37:13.000

. RYAN, TO FEEL THE ANSWERS A QUESTION. >>

00:37:13.000 --> 00:37:16.000

THE QUESTION PERIOD TO HAVE HAD A TWO AND

00:37:16.000 --> 00:37:19.000

WE CAN IMMEDIATE LEE JUMP ON THAT RIGHT NOW.

00:37:19.000 --> 00:37:23.000

>> THE BC GOVERNMENT

00:37:23.000 --> 00:37:27.000

HAS TALKED A LOT TO GOVERNMENTS

00:37:27.000 --> 00:37:30.000

AND THERE'S A LOT OF WORK THAT HAS ALREADY BEEN DONE

00:37:30.000 --> 00:37:34.000

, DOES THE BC GOVERNMENT INTENT NOT REINVENT THE WHEEL

00:37:34.000 --> 00:37:39.000

AND USE AS MUCH AS POSSIBLE WE

00:37:39.000 --> 00:37:42.000

. >> ABSOLUTELY. IF WE WERE REINVENTING THE WHEEL, WE

00:37:42.000 --> 00:37:46.000

WOULD BE WORKING WAY TOO HARD. KNOW, SORRY, I'M A NURSE, I'M PRACTICAL.

00:37:46.000 --> 00:37:49.000

IF THE WORK HAS BEEN DONE IN A LOT OF JURISDICTIONS

00:37:49.000 --> 00:37:54.000

AS YOU KNOW. WE WERE ACTUALLY LEADING EDGE IN SOME AREAS AND IN OTHER AREAS

00:37:54.000 --> 00:37:57.000

WE ARE TAKING FROM PLACES THAT I'VE DONE A GOOD JOB SO YES,

00:37:57.000 --> 00:38:02.000

THERE IS BEEN A VERY THOROUGH REVIEW OF NOT JUST CANADIAN,

00:38:02.000 --> 00:38:06.000

BUT OTHER JURISDICTIONS OF THE WORK THAT THEY ARE DOING AND HAVE DONE

00:38:06.000 --> 00:38:11.000

TO TRY AND BRING THE BEST OF WORLDS TOGETHER SO THANK YOU FOR THE QUESTION

00:38:11.000 --> 00:38:15.000

. >> THANK YOU.

00:38:15.000 --> 00:38:18.000

AND IF ANY OF THE OTHER PANEL AT ANY

00:38:18.000 --> 00:38:23.000

POINT FEELING THERE'S A QUESTION AND I WANT TO JUMP AND BY ALL MEANS,

00:38:23.000 --> 00:38:26.000

SINCE YOU ARE SITTING NEXT TO ME

00:38:26.000 --> 00:38:29.000

, KATHLEEN, I WANT TO QUESTION. CAN YOU TELL

00:38:29.000 --> 00:38:32.000

ME A BIT ABOUT THE WORK THAT ACCESSIBILITY BC HAS DONE IS CURRENTLY

00:38:32.000 --> 00:38:36.000

DOING AND WILL BE IN THE FUTURE?

00:38:36.000 --> 00:38:41.000

QUITE BIG AND LARGE. >> ALL RIGHT,

00:38:41.000 --> 00:38:44.000

SO IN 2019 IS WE'RE FOR US AT DESTINATION BC, IT

00:38:44.000 --> 00:38:47.000

REALLY BECAME A CORE PIECE OF WORK THAT WE ARE DOING INTERNALLY AND

00:38:47.000 --> 00:38:50.000

THAT WAS TO

00:38:50.000 --> 00:38:54.000

WORK WITH INDUSTRY TO ENHANCE WHAT THEY WERE DOING ALREADY

00:38:54.000 --> 00:38:59.000

TO YOUR POINT,

00:38:59.000 --> 00:39:02.000

BUT TO ENCOURAGE MORE DEVELOPMENT IN TERMS OF ACCESSIBLE

00:39:02.000 --> 00:39:06.000

TOURISM, BECAUSE OUR GOAL AT DESTINATION BC IS TO

00:39:06.000 --> 00:39:09.000

REALLY MAKE SURE THAT BC IS A WELCOMING DESTINATION FOR EVERYONE

00:39:09.000 --> 00:39:13.000

REGARDLESS OF ABILITY. AND IN ORDER TO DO THAT,

00:39:13.000 --> 00:39:18.000

WE FELT THAT WE NEEDED TO DO KIND OF THREE THINGS I GUESS

00:39:18.000 --> 00:39:21.000

SO FIRST OF ALL WE CREATED A THREE-YEAR STRATEGY, AN ACTION PLAN WHICH

00:39:21.000 --> 00:39:24.000

WE HAD BEEN WORKING THROUGH AND THE INITIATIVES INCLUDE

00:39:24.000 --> 00:39:28.000

EDUCATING INDUSTRY ON THE IMPORTANCE OF ACCESSIBLE TOURISM.

00:39:28.000 --> 00:39:31.000

AND WE DO THAT THROUGH AN ONLINE LEARNING CENTRE

00:39:31.000 --> 00:39:34.000

THAT HAS A NUMBER OF DIFFERENT ACCESSIBLE TOURISM RESOURCES

00:39:34.000 --> 00:39:39.000

FOR INDUSTRY TO LOOK AT. TO SHEETS TO BECOMING

00:39:39.000 --> 00:39:42.000

-- FOR ACCOMMODATION TO BECOME MORE ACCESSIBLE OR AN ATTRACTION OR AN ACTIVITY

00:39:42.000 --> 00:39:46.000
TO BECOME MORE ACCESSIBLE. THAT

00:39:46.000 --> 00:39:52.000
NATURE, AND THERE IS A NUMBER OF RESOURCES FOR INDUSTRY ON OUR
WEBSITE

00:39:52.000 --> 00:39:55.000
WE KNOW THERE'S A GREAT DEAL OF GREAT STUFF HAPPENING ACROSS THE
PROVINCE

00:39:55.000 --> 00:39:59.000
BUT HOW DO WE TELL CONSUMERS

00:39:59.000 --> 00:40:02.000
OR HOW DO WE MAKE IT EASIER FOR PEOPLE PLANNING A TRIP

00:40:02.000 --> 00:40:06.000
TO BRITISH COLUMBIA OR AROUND BRITISH COLUMBIA TO FIND OUT WHAT
BUSINESSES

00:40:06.000 --> 00:40:13.000
AND EXPERIENCES HAVE SOME DEGREE OF ACCESSIBILITY

00:40:13.000 --> 00:40:16.000
AND IF THEY COULD LOOK A LITTLE BIT OR MAYBE

00:40:16.000 --> 00:40:19.000
PHONE THAT ACCOMMODATION OF PHONE THAT ATTRACTION TO FIND

00:40:19.000 --> 00:40:22.000
OUT IF IT MEETS THEIR NEEDS

00:40:22.000 --> 00:40:29.000
SO WE STARTED

00:40:29.000 --> 00:40:31.000
OUT TO PULL ALL THAT INFORMATION TO GIVE IT FROM THE TOURISM INDUSTRY

00:40:31.000 --> 00:40:35.000
AND SHOWCASE IT ON OUR CONSUMER WEBSITE HELLO BC NOW IT'S EASIER FOR
SEWERS TO FIND

00:40:35.000 --> 00:40:39.000
AND FILTER DOWN THE ACCESSIBLE TOURISM EXPERIENCE TO EXPECT.

00:40:39.000 --> 00:40:43.000
THE THIRD PILLAR TO THAT IS AS I SAID EARLIER

00:40:43.000 --> 00:40:47.000

IS TO SHOWCASE OR SPINE SPOTLIGHT ON BUSINESSES AND COMMUNITIES IN BC

00:40:47.000 --> 00:40:51.000

THAT ARE DOING GREAT THINGS

00:40:51.000 --> 00:40:55.000

AND HOPEFULLY TO ENCOURAGE MORE AND MORE COMMUNITIES AND BUSINESSES

00:40:55.000 --> 00:40:58.000

TO LEVEL UP AND DEW MORE AND THE CASE IN POINT FOR

00:40:58.000 --> 00:41:01.000

THAT WOULD BE I WAS JUST UP IN PRINCE GEORGE OF THE ANNUAL

00:41:01.000 --> 00:41:05.000

TOURISM INDUSTRY CONFERENCE DESTINATION BC SPONSORS THE ACCESSIBILITY AWARD

00:41:05.000 --> 00:41:09.000

AND I WAS PROUD TO GIVE THAT TO SUPPORT SURREY

00:41:09.000 --> 00:41:12.000

AND THE CITY OF SURREY FOR THE WORK THAT SURREY

00:41:12.000 --> 00:41:17.000

IS DOING AROUND ACCESSIBLE TOURISM, BUT ACCESSIBILITY IN GENERAL

00:41:17.000 --> 00:41:21.000

AND PARTICULAR IN THE SPORTS ROUND. SO THAT'S KIND OF WHAT WE ARE WORKING ON

00:41:21.000 --> 00:41:25.000

SO WE ALSO AS I MENTIONED

00:41:25.000 --> 00:41:28.000

TRY AND PRESCRIBE ORGANIZATIONS UNDER THE BC ACCESSIBLE ACT SPENDING A

00:41:28.000 --> 00:41:33.000

LOT OF TIME RIGHT NOW

00:41:33.000 --> 00:41:36.000

THE EXCESS ABILITY AND INCLUSION COMMITTEE WITHIN A FEW WEEKS WE WILL GO PAST

00:41:36.000 --> 00:41:39.000

THAT OPPORTUNITY FOR PEOPLE TO BE PART OF THAT

00:41:39.000 --> 00:41:42.000

COMMITTEE FOR TOURISM

00:41:42.000 --> 00:41:46.000

WE ARE ALSO WORKING ON SOME OF THE OTHER REQUIREMENTS THAT ARE STATED

00:41:46.000 --> 00:41:49.000

IN THE LEGISLATION AND

00:41:49.000 --> 00:41:52.000

THEN WRAPPING IT ALL UP

00:41:52.000 --> 00:41:56.000

I GUESS IF WE JUST LOOK ON THE WEBSITE ARE NEW DIVERSITY EQUITY AND INCLUSION

00:41:56.000 --> 00:42:00.000

ACCESSIBILITY STRATEGY FOR THE NEXT THREE YEARS.

00:42:00.000 --> 00:42:04.000

WHEN YOU CAN VISIT THAT IF YOU LIKE.

00:42:04.000 --> 00:42:07.000

>> CAN YOU GIVE AN EXAMPLE FOR WHAT TYPE OF BUSINESSES YOU MIGHT

00:42:07.000 --> 00:42:11.000

FIND ON THE SITE IF I WAS A TOURIST MYSELF

00:42:11.000 --> 00:42:14.000

LOOKING TO GO TO DIFFERENT REGIONS CLEAT. >> THANK YOU, RYAN.

00:42:14.000 --> 00:42:17.000

HELLO BC.COM IS OUR CONSUMER WEBSITE AND IT'S A BIG

00:42:17.000 --> 00:42:21.000

BIG MONOLITHIC WEBSITE

00:42:21.000 --> 00:42:24.000

THERE'S ABOUT 4500 TOURISM BUSINESSES LISTED ON THAT SITE ACCOMMODATIONS

00:42:24.000 --> 00:42:29.000

ATTRACTIONS MUSEUMS TRAILS

00:42:29.000 --> 00:42:33.000

WHALE WATCHING ACTIVITIES

00:42:33.000 --> 00:42:38.000

BRITISH COLUMBIA AND EVERYTHING THAT IT HAS TO OFFER.

00:42:38.000 --> 00:42:41.000

THERE'S A LOT OF ITINERARIES ON HELLO BC.COM AS WELL AND ON THE

00:42:41.000 --> 00:42:44.000

ACCESSIBLE TOURISM SECTION OF OUR WEBSITE WE PULL OUT SOME OF

00:42:44.000 --> 00:42:48.000

THOSE MORE ACCESSIBLE ITINERARIES

00:42:48.000 --> 00:42:51.000

I THINK WE HAVE ABOUT 15 ACCESSIBLE TOURISM ITINERARIES

00:42:51.000 --> 00:42:54.000

AND FIRST-PERSON STORIES ABOUT ACCESSIBLE TRAVEL IN THE PROVINCE
THERE IS

00:42:54.000 --> 00:42:59.000

ALSO IN THE ACCESSIBLE TOURISM AREA

00:42:59.000 --> 00:43:02.000

IN NUMBER OF EXTERNAL LINKS TO RESOURCES THAT MIGHT

00:43:02.000 --> 00:43:06.000

BE HELPFUL FOR PEOPLE TRAVELLING IN BRITISH COLUMBIA THAT HAVE
ACCESSIBILITY REQUIREMENTS

00:43:06.000 --> 00:43:10.000

SO THAT THEY

00:43:10.000 --> 00:43:13.000

LOOK OUT TO THE PARENTAL GUIDE DOG POLICY FOR EXAMPLE OR SOME OF THE

00:43:13.000 --> 00:43:18.000

OTHER RESOURCES LIKE ACCESS NOW WHICH IS AN ONLINE MAPPING SYSTEM

00:43:18.000 --> 00:43:21.000

SO THERE'S A NUMBER OF LINKS EXTERNALLY BECAUSE WE CANNOT DO IT ALL,

00:43:21.000 --> 00:43:24.000

BUT THIS IS HELLO BC.COM WHICH BECOMES A BIT OF

00:43:24.000 --> 00:43:27.000

A CENTRE HOLDING PLACE

00:43:27.000 --> 00:43:32.000

FOR ALL A LOT OF THAT INFORMATION

00:43:32.000 --> 00:43:35.000

SO GO TO HELLO BC.COM, CLICK ON THE LITTLE SEARCH

00:43:35.000 --> 00:43:38.000

WINDOW ACCESSIBLE TRAVEL AND YOU WILL SEE WHAT WE HAVE TO OFFER AND

00:43:38.000 --> 00:43:41.000

THERE'S QUITE A BIT UP ON THE WEBSITE DOES THAT ANSWER YOUR

00:43:41.000 --> 00:43:44.000

QUESTION CLEAT. >> IT DOES, THANK YOU VEHICLE RHINOS THE PRETTY WEB

--

00:43:44.000 --> 00:43:48.000

BRIAN KNOWS THE WEBSITE PRETTY WELL TO. >>

00:43:48.000 --> 00:43:51.000

SPEAKING OF EXTERNAL LINKS THIS MIGHT LEAD INTO THIS NEXT QUESTION.
IF

00:43:51.000 --> 00:43:54.000

SOMEONE WANTED TO START RESEARCH ON THEIR OWN, CAN WE SPEAK

00:43:54.000 --> 00:43:57.000

TO ORGANIZATIONS, RESOURCES DEDICATED TO ACCESSIBLE TRAVEL THAT MIGHT

00:43:57.000 --> 00:44:00.000

BE AVAILABLE TO THEM AND PLEASE CHIME IN IF YOU KNOW ANY FROM

00:44:00.000 --> 00:44:03.000

THE AUDIENCE HERE AS WELL. YOU MENTIONED ACCESS

00:44:03.000 --> 00:44:07.000

NOW, THAT IS A REALLY GOOD ONE

00:44:07.000 --> 00:44:11.000

. >> YES, ACCESS NOW IS A CROWDSOURCING PLATFORM SO PEOPLE THAT ARE
TRAVELLING

00:44:11.000 --> 00:44:15.000

FEED INTO THAT

00:44:15.000 --> 00:44:18.000

WEBSITE IS NOT OWNED REALLY BY ANY ONE COMPANY OR PERSON

00:44:18.000 --> 00:44:24.000

SO IT'S CROWDSOURCING INFORMATION

00:44:24.000 --> 00:44:29.000

AND ITS WORLDWIDE ACTUALLY. THEY DO HAVE ASSIGNMENT ON BRITISH
COLUMBIA THERE IS ALSO

00:44:29.000 --> 00:44:34.000

A WEBSITE CALLED ACCESSIBLE BC.CA

00:44:34.000 --> 00:44:38.000

WHICH IS WEAR IF YOU ARE INTERESTED IN MORE THE OUTDOOR ACTIVITIES

00:44:38.000 --> 00:44:41.000

THIS IS WEAR SPINAL CORD INJURY BC HAS WORKED WITH BC

00:44:41.000 --> 00:44:44.000

PARKS TO MAP AND PROVIDE INFORMATION ON

00:44:44.000 --> 00:44:47.000

OUR BC PARKS ALONG WITH OUR RECREATION SITES ENTRAILS AND A

00:44:47.000 --> 00:44:51.000

NUMBER OF DIFFERENT OUTDOOR AMENITIES

00:44:51.000 --> 00:44:54.000

SUCH A GREAT RESOURCE. HELLO BC.COM WEBSITE THE DESTINATION BC DOES HAVE A LOT

00:44:54.000 --> 00:44:57.000

OF INFORMATION OF THE SAID EARLIER IT'S

00:44:57.000 --> 00:45:01.000

NOT ALL OF OUR INFORMATION, IT'S REALLY WHERE YOU CAN GO

00:45:01.000 --> 00:45:05.000

AND THERE'S MANY DIFFERENT RADICALS YOU CAN GO DOWN TO FIND

00:45:05.000 --> 00:45:10.000

OUT MORE INFORMATION

00:45:10.000 --> 00:45:13.000

. >> THANK YOU, A LIST OF A COUPLE OF DIFFERENT RESOURCES

00:45:13.000 --> 00:45:16.000

CAME UP TO OUR SURVEY RESPONDENTS AS WELL. IF

00:45:16.000 --> 00:45:19.000

YOU CAN'T TAKE ALL THESE NOTES DOWN, KNOW THAT WE

00:45:19.000 --> 00:45:22.000

HAVE SOMEONE RECORDING, GAIL IN THE BACK AS

00:45:22.000 --> 00:45:25.000

RECORDING RESOURCES MENTIONED AND THEY WILL BE SCENT OUT TO ALL ATTENDEES, A

00:45:25.000 --> 00:45:28.000

LIST OF RESOURCES AS WELL. A COUPLE

00:45:28.000 --> 00:45:34.000

THAT CAME OUT WERE WHEELCHAIR TRAVEL.ORG, TRAVEL FOR ALL WHICH IS AN ACCESSIBILITY

00:45:34.000 --> 00:45:38.000

TRAVEL WEBSITE, SAGE TRAVEL WHICH SPECIALIZES IN ACCESSIBILITY TRAVEL IN EUROPE

00:45:38.000 --> 00:45:42.000

. DISABLED TRAVELLERS.COM,

00:45:42.000 --> 00:45:49.000

SAGE TRAVEL CAME UP A LOT. WE'LL THE WORLD

00:45:49.000 --> 00:45:52.000

, SAGE, S. EIGHT GE. YES.

00:45:52.000 --> 00:45:56.000

EASY ACCESS TRAVEL IS ANOTHER ONE. SO

00:45:56.000 --> 00:45:59.000

AGAIN, WE ARE GOING TO UPLOAD THESE RESOURCES THAT WERE MENTIONED INCLUDING ANY

00:45:59.000 --> 00:46:02.000

THAT ANYONE ELSE KNOWS IN THE ROOM. THEY WILL BE ON

00:46:02.000 --> 00:46:05.000

OUR WEBSITE. THANK YOU. >> I

00:46:05.000 --> 00:46:09.000

WAS JUST GONNA SAY

00:46:09.000 --> 00:46:12.000

THAT WHEN I TRAVEL TO FARAWAY PLACES, I FIND ITS REALLY EASY ON

00:46:12.000 --> 00:46:18.000

THE COMPUTER TO PUT ACCESSIBLE

00:46:18.000 --> 00:46:21.000

DURBAN, SOUTH AFRICA. ACCESSIBLE SYDNEY AUSTRALIA, AND YOU GET QUITE A

00:46:21.000 --> 00:46:25.000

WEALTH OF INFORMATION ABOUT TRAVEL AND HOTELS

00:46:25.000 --> 00:46:28.000

SO I JUST PUT ACCESSIBLE IN THE SEARCH BAR

00:46:28.000 --> 00:46:32.000

AND I FIND THINGS

00:46:32.000 --> 00:46:35.000

. >> IF

00:46:35.000 --> 00:46:38.000

I WERE TO GO TO WEIRD AND WONDERFUL PLACES LIKE NEPAL OR SUDAN AND
THEY WILL

00:46:38.000 --> 00:46:42.000

GIVE YOU AT LEAST

00:46:42.000 --> 00:46:45.000

WHERE YOU MAY FIND THEM. >>

00:46:45.000 --> 00:46:48.000

I REALLY LIKE THAT, BECAUSE IT SHOWS THAT YOU CAN USE ALL THE

00:46:48.000 --> 00:46:51.000

RESOURCES THAT ARE AVAILABLE TO YOU IN THE COMMUNITY LAKE EMILY

00:46:51.000 --> 00:46:56.000

LISTED OFF. IS STILL VERY IMPORTANT TO DEW YOUR OWN RESEARCH TOO

00:46:56.000 --> 00:47:02.000

BECAUSE NO ONE KNOWS YOUR NEEDS BETTER THAN YOU IS A VERY GOOD POINT

00:47:02.000 --> 00:47:05.000

JUST TO GIVE PERSONAL SHOT AMONG WAS AMAZING LIST

00:47:05.000 --> 00:47:08.000

THAT CIBC IS A VERY GOOD RESOURCE TOO I THINK SUSIE

00:47:08.000 --> 00:47:11.000

YOU MENTIONED YOU SAID THE

00:47:11.000 --> 00:47:14.000

PHRASE DON'T REINVENT THE WHEEL -- THE WHEEL SO

00:47:14.000 --> 00:47:17.000

I LIKE ASKING PEOPLE WHO HAVE BEEN THERE AND DONE THAT BUT SOMETHING

00:47:17.000 --> 00:47:20.000

THAT WE COULD DO WITH THAT LINK SO SOMEONE ASKS ME IF I KNOW SOMEONE

00:47:20.000 --> 00:47:23.000

WHO WENT TO SOUTH AFRICA I COULD ASK YOU IF YOU ARE GOING

00:47:23.000 --> 00:47:35.000

TO CHAT WITH THEM.

00:47:35.000 --> 00:47:38.000

ALRIGHT, MARCO,

00:47:38.000 --> 00:47:41.000

I WANT TO GET YOU IN THE MIX HERE

00:47:41.000 --> 00:47:45.000

YEAR AND WANT TO ASK YOU A QUESTION, WHEN TRAVELLING BY PLANE

00:47:45.000 --> 00:47:49.000

MANY OF OUR -- RESPONDENTS HAVE EXPERIENCED AS

00:47:49.000 --> 00:47:52.000

EXCESSIVE WEIGHT TIMES WE'LL WAITING TO BOARD THEIR AIRCRAFT.
COMPLAINTS OF

00:47:52.000 --> 00:47:55.000

POORLY TRAINED STAFF OR FEELING FORGOT ABOUT CAME UP AGAIN

00:47:55.000 --> 00:47:58.000

AND AGAIN. MARCO, CAN YOU PLEASE SPEAK TO SOME OF THE

00:47:58.000 --> 00:48:06.000

TRAINING GUIDELINES THAT

00:48:06.000 --> 00:48:09.000

YVR HAS IN PLACE AND THEIR ACCESSIBILITY STANDARDS AS A WHOLE CLEAR.

00:48:09.000 --> 00:48:12.000

>> THAT'S A GREAT QUESTION. SO WHEN PEOPLE FACE SOME OF THESE
BARRIERS FROM

00:48:12.000 --> 00:48:17.000

THE AIRCRAFT, AND YVR HAS ITS OWN

00:48:17.000 --> 00:48:20.000

FOCUS ON YVR

00:48:20.000 --> 00:48:26.000

AS A VENUE OR IS A BUILDING AND HIS OWN STANDALONE HAVING WORKED WITH
OUR PARTNERS

00:48:26.000 --> 00:48:29.000

THEY OUTLINED SPECIFICALLY WE ALSO

00:48:29.000 --> 00:48:32.000

HAD WHEELCHAIRS SO THERE'S

00:48:32.000 --> 00:48:37.000

A LOT OF COMPLEXITIES AROUND THE PROCESS

00:48:37.000 --> 00:48:41.000

THROUGH AND PEOPLE ARRIVE TO CURBSIDE

00:48:41.000 --> 00:48:44.000

AND WHO MAY NEED ASSISTANCE TO GET THROUGH THE AIRCRAFT SO

00:48:44.000 --> 00:48:51.000

WE WORK VERY CLOSELY

00:48:51.000 --> 00:48:54.000

WITH YVR. AT THE

00:48:54.000 --> 00:48:59.000

HEIGHT OF EVERYTHING WE DO WE GO ABOVE AND BEYOND

00:48:59.000 --> 00:49:02.000

STANDARDS TO GO THROUGH THE ACCESSIBLE CANADA ACT

00:49:02.000 --> 00:49:06.000

THE PERSON WITH DISABILITIES TRANSPORTATION AGENCY

00:49:06.000 --> 00:49:09.000

SO HAVING SAID ALL THAT

00:49:09.000 --> 00:49:13.000

, WHAT'S REALLY IMPORTANT IS THAT WE

00:49:13.000 --> 00:49:16.000

COLLABORATE WITH AIRLINES, WE COLLABORATE WITH DIFFERENT TEAMS.

00:49:16.000 --> 00:49:20.000

SO AT YVR BACK

00:49:20.000 --> 00:49:26.000

IN THE MINISTRY, IS ALL ABOUT TEAMWORK, ENSURING THAT

00:49:26.000 --> 00:49:29.000

EVERYBODY IS FOLLOWING THE PROTOCOLS OR STANDARDS THROUGHOUT

00:49:29.000 --> 00:49:33.000

EVERY PROCESS OF THE STANDARDS

00:49:33.000 --> 00:49:38.000

. ONE OF THE KEY THINGS THAT I LIKE TO HIGHLIGHT IS WHEN

00:49:38.000 --> 00:49:42.000

THERE ARE CERTAIN THINGS THAT I DON'T ADDRESS

00:49:42.000 --> 00:49:45.000

IN THE SENSE OF

00:49:45.000 --> 00:49:50.000

HOW THE WHEELCHAIR GETS ON BOARD TO THE AIRCRAFT SO THERE'S THAT COMMUNICATION

00:49:50.000 --> 00:49:53.000

WHERE THE AIRLINES WE'LL TAKE ON THAT RESPONSIBILITY I DO

00:49:53.000 --> 00:49:57.000

SIT ON

00:49:57.000 --> 00:50:00.000

WEEKLY MEETINGS WITH AIRLINES SO I JUST SAT ON THAT

00:50:00.000 --> 00:50:05.000

COMMITTEE JUST A MONTH AGO THAT'S AN ONGOING PROCESS

00:50:05.000 --> 00:50:08.000

OF ENGAGING WITH HER AIRLINE PARTNERS TO ENSURE THAT

00:50:08.000 --> 00:50:14.000

THEY RESPECT PEOPLE'S PROPERTIES GOING THROUGH THE AIRPORT

00:50:14.000 --> 00:50:20.000

AND I DO RECOGNIZE THAT WHEN WHEELCHAIRS GET DAMAGED AND IT BECOMES

00:50:20.000 --> 00:50:23.000

AN INCONVENIENCE FOR THAT INDIVIDUAL AND SOMETIMES THAT CAN TAKE A REALLY LONG TIME

00:50:23.000 --> 00:50:26.000

BECAUSE THE REPAIR TAKES

00:50:26.000 --> 00:50:30.000

TIME TO REPAIR, BUT AT THE SAME TIME

00:50:30.000 --> 00:50:36.000

, IT'S REALLY IMPORTANT FOR

00:50:36.000 --> 00:50:39.000

ENSURING THAT TRAVELLERS HAVE A POSITIVE EXPERIENCE WHEN GOING THROUGH YVR.

00:50:39.000 --> 00:50:44.000

>> YES. >> THANK YOU. WE HAVE A QUESTION ONLINE.

00:50:44.000 --> 00:50:49.000

>> WE HAVE AN ONLINE QUESTION FOR MARCO.

00:50:49.000 --> 00:50:52.000

MR CHIARAMONTE. FIRST, THANK YOU FOR ALL YOU DO IT FOR PEOPLE

00:50:52.000 --> 00:50:55.000

WITH DISABILITIES AT YVR.

00:50:55.000 --> 00:51:01.000

THIS IS COMING FROM

00:51:01.000 --> 00:51:06.000

ADEDAYO ONLINE, I HOPE I'M SAYING THAT

00:51:06.000 --> 00:51:09.000

PROPERLY. FIRST IS THERE AN ACCESSIBILITY COMMITTEE ONLINE THAT YVR PLANS

00:51:09.000 --> 00:51:12.000

TO BE A PART OF AND IF NOT, WOULD YOU PLAN TO SET UP

00:51:12.000 --> 00:51:16.000

ONE SOON TO HERE OUR CONCERNS FOR TRAVELLING. HOW CAN WE GET

00:51:16.000 --> 00:51:19.000

AN INVITATION TO BE A PART OF WHAT IS GOING ON

00:51:19.000 --> 00:51:29.000

AT YVR?

00:51:29.000 --> 00:51:32.000

MARCO IS JUST READING THE CAPTIONS. >> I

00:51:32.000 --> 00:51:36.000

WOULD NORMALLY

00:51:36.000 --> 00:51:39.000

RELY ON A SIGN WHICH INTERPRETER SO I COULD RESPOND QUICKLY BUT THERE IS

00:51:39.000 --> 00:51:42.000

A DELAY IN CAPTIONS ARE THANK YOU FOR YOUR PATIENCE IN THAT. WE DO

00:51:42.000 --> 00:51:45.000

WORK WITH ACCESSIBILITY CONSULTANTS. SO WE

00:51:45.000 --> 00:51:52.000

HAVE TO WATCH WHAT PEOPLE THAT WE WORK WITH THAT HAVE LIVED EXPERIENCE

00:51:52.000 --> 00:51:55.000

ONE OF THEM YOU MIGHT BE FAMILIAR WITH

00:51:55.000 --> 00:51:58.000

IS ONE OF OUR CONSULTANTS WAS BEEN WITH YVR FOR OVER 30 YEARS LOOKING

00:51:58.000 --> 00:52:03.000

AT UNIVERSAL DESIGN

00:52:03.000 --> 00:52:08.000

FROM THAT PERSPECTIVE AND WE ALSO WORKED WITH ANOTHER INDIVIDUAL

00:52:08.000 --> 00:52:14.000

WHO ALSO HAS A BACKGROUND IN ACCESS DESIGN

00:52:14.000 --> 00:52:18.000

AND WE DO WORK WITH COMMUNITY PARTNERS

00:52:18.000 --> 00:52:22.000

RIGHT FROM THAT SEE NIB WAVEFRONT CENTRE. WE WORK

00:52:22.000 --> 00:52:26.000

WITH OTHER VARIOUS COMMUNITY MEMBERS SO THAT WE GET THOSE

00:52:26.000 --> 00:52:29.000

FEEDBACK FROM THOSE PEOPLE THAT CAN REALLY HELP US

00:52:29.000 --> 00:52:33.000

DO THE RIGHT THING

00:52:33.000 --> 00:52:38.000

AND BUILD THAT PURPOSE BUILT FOR THE COMMUNITY

00:52:38.000 --> 00:52:43.000

AND THE BIGGEST THINGS THAT I LOOK AT IS

00:52:43.000 --> 00:52:47.000

WHEN WE ENGAGE WITH THESE CAN UNITY MEMBERS, IT'S NOT MEET MAKING THE DECISION

00:52:47.000 --> 00:52:50.000

, I DO DEPEND ON OTHERS TO MAKE THAT DECISION AND WE BRING THAT

00:52:50.000 --> 00:52:53.000

BACK TO THE TEAM

00:52:53.000 --> 00:52:58.000

AND WE DO A LOT OF DIFFERENT THINGS, SO ONE OF THE THINGS

00:52:58.000 --> 00:53:01.000

THAT WE DO IS USER EXPERIENCE TESTING, FOR EXAMPLE,,

00:53:01.000 --> 00:53:05.000

LOOKING AT INNOVATIVE TECHNOLOGY

00:53:05.000 --> 00:53:08.000

, FOR EXAMPLE,, JUST OVER THE FALL,

00:53:08.000 --> 00:53:12.000

WE HAD BE MY EYES,

00:53:12.000 --> 00:53:15.000

WHICH IS A DIGITAL WAYFINDING TOOL THAT ALSO CAN DUE TASKS

00:53:15.000 --> 00:53:18.000

FOR HAS A CAMERA POSITIONED ON HIS MICROPHONE

00:53:18.000 --> 00:53:21.000

AND THE USER CAN CONNECT

00:53:21.000 --> 00:53:25.000

WITH AN INTERPRETER, LOOK AT THIRD-PARTY INTERPRETER

00:53:25.000 --> 00:53:28.000

THAT CAN SHARE THAT INFORMATION OF THERE AND BY MENTAL SURROUNDINGS,
SO WE

00:53:28.000 --> 00:53:31.000

DID A TRIAL ON THAT AND THAT HELPED US UNDERSTAND WHETHER THAT'S A

00:53:31.000 --> 00:53:37.000

GOOD TOOL OR NOT A GOOD TOOL

00:53:37.000 --> 00:53:40.000

SO WE BRING PEOPLE FROM THE BLIND OR --

00:53:40.000 --> 00:53:44.000

BLIND OR PARTIALLY SIGHTED COMMUNITIES TO TEST THOSE DEVICES OUT AND
GET FEEDBACK

00:53:44.000 --> 00:53:47.000

ON THAT AND THAT'S WHAT'S REALLY IMPORTANT IS THAT COLLABORATIVE
APPROACH WITH

00:53:47.000 --> 00:53:54.000

OUR COMMUNITY PARTNERS SO THAT THEY ALSO HAVE A SAY AND THAT'S

00:53:54.000 --> 00:53:57.000

WHAT MAKES YVR GO ABOVE AND BEYOND THOSE CODE REGULATIONS

00:53:57.000 --> 00:54:01.000

. >> WE HAVE A QUESTION IN THE BACK.

00:54:01.000 --> 00:54:04.000

>> HELLO. MARCO. THE BIGGEST ISSUE THAT I HAVE

00:54:04.000 --> 00:54:08.000

HAD WITH TRAVELLING THROUGH YVR IS

00:54:08.000 --> 00:54:12.000

WITH POWER MOBILITY DEVICES, IT SEEMS THAT EACH DIFFERENT

00:54:12.000 --> 00:54:16.000

DEPARTMENT THAT I HAVE TO GO THROUGH FROM CHECK-IN TO LOADING

00:54:16.000 --> 00:54:19.000

AND LUGGAGE AND EVERYTHING, THE BIGGEST ISSUE SEEMS

00:54:19.000 --> 00:54:22.000

TO BE THAT THE -- IT DOESN'T

00:54:22.000 --> 00:54:27.000

SEEM TO BE A STANDARD FOR WHICH BATTERIES

00:54:27.000 --> 00:54:30.000

ARE ABLE TO STAY IN THE DEVICE ARE TAKEN OUT

00:54:30.000 --> 00:54:34.000

. I HAD ONE SITUATION THAT

00:54:34.000 --> 00:54:37.000

MY MOBILITY SCOOTER WAS

00:54:37.000 --> 00:54:40.000

COMPLETELY DISASSEMBLED AT ONE AIRPORT THAT I GOT TO THE

00:54:40.000 --> 00:54:43.000

OTHER AIRPORT AND BAGGAGE HANDLERS AT THE OTHER

00:54:43.000 --> 00:54:46.000

END DID NOT KNOW HOW TO PUT IT BACK TOGETHER AGAIN. BUT THE

00:54:46.000 --> 00:54:51.000

DIFFERENCE BETWEEN A JAIL CELL

00:54:51.000 --> 00:54:54.000

VERSUS AN SLA BATTERY OR LITHIUM-ION, IS THERE

00:54:54.000 --> 00:54:58.000

A STANDARD PROCEDURE WHERE

00:54:58.000 --> 00:55:02.000

YOU KNOW IF IT'S THAT STYLE

00:55:02.000 --> 00:55:05.000

YOU COULD STAY INSTALLED IN THE MACHINE OR NEEDS TO BE REMOVED AND
PUT

00:55:05.000 --> 00:55:18.000

IN A SEPARATE CARRIER?

00:55:18.000 --> 00:55:21.000

>> YES. THERE ARE REGULATIONS TO ACCESSIBLE TRANSPORTATION FOR A
PERSON

00:55:21.000 --> 00:55:25.000

WITH DISABILITIES, AND THERE IS A LIST OF PROVISIONS

00:55:25.000 --> 00:55:28.000

THAT AIRLINES HAVE TO FOLLOW, AIRPORTS HAVE

00:55:28.000 --> 00:55:31.000

TO FOLLOW, SO WHEN WE

00:55:31.000 --> 00:55:35.000

ARE TALKING ABOUT YOU KNOW,

00:55:35.000 --> 00:55:42.000

ASSEMBLING AND DISASSEMBLING A WHEELCHAIR OR THE BATTERY, AT

00:55:42.000 --> 00:55:46.000

YVR I UNDERSTAND IT'S WITH THE AIRLINES OR THE GROUND HANDLERS

00:55:46.000 --> 00:55:50.000

THAT PROVIDE THAT KIND OF PROCESS,

00:55:50.000 --> 00:55:54.000

BUT THERE ARE TRAINING AVAILABLE AT YVR

00:55:54.000 --> 00:55:58.000

FOR YVR STAFF

00:55:58.000 --> 00:56:03.000

, I JUST WANT TO HOLD THE MIC ON THE TABLE.

00:56:03.000 --> 00:56:06.000

AT ALL OF OUR [UNCLEAR]

00:56:06.000 --> 00:56:09.000

IS IN THEIR FIRST TWO WEEKS WHEN THEY GET HIRED IN THE FIRST WAFFLE
WEEKS,

00:56:09.000 --> 00:56:13.000

THEY TAKE ON THIS ACCESSIBILITY TRAINING, SO THAT THEY

00:56:13.000 --> 00:56:20.000

KNOW HOW TO WORK WITH PEOPLE WITH DISABILITY, HOW TO COMMUNICATE,
MUNICATION ETIQUETTE,

00:56:20.000 --> 00:56:24.000

CURBSIDE ASSISTANT, WHICH INVOLVES WHEELCHAIR ASSISTANCE OR CITED
GUIDANCE OR ANY ASSISTANCE

00:56:24.000 --> 00:56:29.000

THAT PEOPLE NEED FROM THE CURBSIDE TO CHECK INTO THE AIRCRAFT

00:56:29.000 --> 00:56:34.000

AND WE UNDERSTAND THROUGH THE PROCESS, THERE IS

00:56:34.000 --> 00:56:38.000

BUTTER COMPLEXITIES AROUND WHEELCHAIRS ITSELF LIKE WHO IS RESPONSIBLE
FOR THAT

00:56:38.000 --> 00:56:42.000

AND MY RESPONSE TO THAT IS, IT WOULD BE THE AIRLINES RESPONSIBILITY

00:56:42.000 --> 00:56:48.000

TO ORDER GROUND HANDLERS TO PROVIDE THAT ASSEMBLY

00:56:48.000 --> 00:56:52.000

AND DISASSEMBLY. WILL YVR STAFF DOES NOT DEW THAT, AND THE REASON

00:56:52.000 --> 00:56:55.000

BEHIND THAT IS,

00:56:55.000 --> 00:56:58.000

TO THE REGULATIONS, IT'S PRETTY COMPLEX.

00:56:58.000 --> 00:57:01.000

WE RECOGNIZE THERE ARE SOME GAPS

00:57:01.000 --> 00:57:04.000

AND THIS IS WHERE YOUR FEEDBACK IS REALLY IMPORTANT FOR ME TO TAKE
AWAY AND

00:57:04.000 --> 00:57:08.000

BRING THAT FORWARD TO OUR WORKING GROUPS

00:57:08.000 --> 00:57:13.000

TO AIRLINES AND SO FORTH,

00:57:13.000 --> 00:57:17.000

BECAUSE THAT'S WHERE MAYBE THERE NEEDS TO BE A CULTURAL CHANGE

00:57:17.000 --> 00:57:20.000

IN HOW PEOPLE HANDLE WHEELCHAIRS FOR EXAMPLE IN ENSURING THAT

00:57:20.000 --> 00:57:25.000

THEY DON'T GET DAMAGE FROM POINT A TO POINT B.

00:57:25.000 --> 00:57:31.000

I HOPE THAT ANSWERS YOUR QUESTION.

00:57:31.000 --> 00:57:37.000

>> I GUESS ITS NOT ALL THAT CLEAR TO ME AS TO

00:57:37.000 --> 00:57:40.000

WHO IS OVERALL -- WHOSE OVERALL RESPONSIBILITY IS AND IF YOU ARE

00:57:40.000 --> 00:57:48.000

STUCK AT THE AIRPORT, WHO WOULD YOU CONTACT WE

00:57:48.000 --> 00:57:52.000

. >> IT WOULD BE THE AIRLINES OR THE GROUND HANDLERS.

00:57:52.000 --> 00:57:56.000

RESPONSIBILITY WISE.

00:57:56.000 --> 00:57:59.000

>> I WILL ADD, IT FEELS LIKE A COMMON THEME

00:57:59.000 --> 00:58:02.000

AMONG SOME OF THESE ANSWERS IS GOING TO BE THAT IT'S VERY IMPORTANT

00:58:02.000 --> 00:58:05.000

TO DEW YOUR DUE DILIGENCE, SO I KNOW A

00:58:05.000 --> 00:58:09.000

LOT OF AIRLINES HAVE A SPECIFIC ACCESSIBILITY NUMBER THAT YOU CAN
CONTACT AND ASK

00:58:09.000 --> 00:58:12.000

THESE QUESTIONS. SO WHENEVER I BOOK

00:58:12.000 --> 00:58:16.000

A TRIP OR ONE OF OUR MEMBERS BOOKS A TRIP,

00:58:16.000 --> 00:58:19.000

THEY ARE GOING TO CALL THE AIRLINE DIRECTLY JUST TO GET FROM THE

00:58:19.000 --> 00:58:23.000

HORSES MOUTH YES OR NOSE ON SPECIFICS ABOUT THEIR CHAIRS.

00:58:23.000 --> 00:58:30.000

>> YES, AND ALSO, THERE IS A COMPLAINT PROCESS, SO

00:58:30.000 --> 00:58:34.000

THROUGH THE CTA, CANADIAN TRANSPORTATION AGENCY, THEY ALSO HAVE A COMPLAINTS PROCESS,

00:58:34.000 --> 00:58:38.000

SEAGOING TO THEIR WEBSITE, YOU CAN ACTUALLY FILE A COMPLAINT

00:58:38.000 --> 00:58:43.000

REGARDLESS OF WHAT IT IS, WHETHER IT'S AIRLINES OR THE AIRPORT

00:58:43.000 --> 00:58:46.000

OR OTHER TRANSPORTATION SECTORS, THERE IS THAT PROCESS WHERE

00:58:46.000 --> 00:58:52.000

THAT COULD END UP BEING AN

00:58:52.000 --> 00:58:55.000

ALLEVIATION PROCESS -- A MEDIATION PROCESS AND TO RESOLVE WHATEVER

00:58:55.000 --> 00:58:59.000

THAT ISSUE MIGHT BE, AND UNDERSTAND THAT YVR IS A TRANSPORTATION HUB THAT PARTNERS WITH

00:58:59.000 --> 00:59:03.000

MANY DIFFERENT AIRLINES, SO THERE IS MANY

00:59:03.000 --> 00:59:07.000

TEAMS OR PLAYERS IN PLACE, OPERATIONS AND SO

00:59:07.000 --> 00:59:11.000

, WE KNOW, I RECOGNIZE

00:59:11.000 --> 00:59:15.000

THAT THE FEEDBACK THAT WE GET BASED ON

00:59:15.000 --> 00:59:18.000

WHAT THEY SHARE, WE

00:59:18.000 --> 00:59:22.000

DO INVESTIGATE THOSE COMPLAINTS

00:59:22.000 --> 00:59:27.000

AND WEATHER WE HEAR OSO ONCE CHAIR HAS BEEN DAMAGED IN THIS JOURNEY,

00:59:27.000 --> 00:59:31.000

WE WOULD ASK FOR SOME DETAILS SO WE CAN INVESTIGATE FURTHER AND BRING

00:59:31.000 --> 00:59:37.000

THAT FORWARD THROUGH OUR AIRLINE PARTNERS.

00:59:37.000 --> 00:59:40.000

>> WE HAVE A FOLLOW-UP OR ANOTHER QUESTION IN THE BACK. >> YES.

00:59:40.000 --> 00:59:44.000

BY HAVE MANAGED TO TRAVEL

00:59:44.000 --> 00:59:53.000

OVERSEAS

00:59:53.000 --> 00:59:56.000

WITHIN ENGLAND, WITH IN ITALY, WITHIN FRANCE, ALL OVER COUNTRIES

00:59:56.000 --> 00:59:59.000

WITH BOAT

00:59:59.000 --> 01:00:03.000

INFRASTRUCTURE, HOWEVER, I HAVE NOT BEEN

01:00:03.000 --> 01:00:07.000

ABLE TO TRAVEL AROUND BC WITHOUT

01:00:07.000 --> 01:00:10.000

THE ABILITY TO DRIVE. WHICH HAS

01:00:10.000 --> 01:00:16.000

RENDERED ME LOCKED INTO VANCOUVER.

01:00:16.000 --> 01:00:22.000

AND

01:00:22.000 --> 01:00:26.000

I DON'T MIND ASKING SOMEONE FOR RIGHT SOMEWHERE, BUT MANY PEOPLE ARE BUSY

01:00:26.000 --> 01:00:29.000

AND A FEW

01:00:29.000 --> 01:00:32.000

YEARS BACK, I

01:00:32.000 --> 01:00:37.000

WANTED TO GO TO WHISTLER AND THERE WAS NOT

01:00:37.000 --> 01:00:42.000

ONE WAY FOR ME TO GO TO WHISTLER EXCEPT PAY FOR

01:00:42.000 --> 01:00:48.000

A VERY EXPENSIVE TAXI RIDE AND I HAVE TRIED

01:00:48.000 --> 01:00:53.000

TO GO TO BANFIELD, I'VE TRIED TO GO TO VICTORIA

01:00:53.000 --> 01:00:57.000

, TO MID ISLAND

01:00:57.000 --> 01:01:04.000

, I COME ACROSS THE SAME DIFFICULTY AND

01:01:04.000 --> 01:01:07.000

I WAS WONDERING

01:01:07.000 --> 01:01:11.000

WITHIN EACH OF YOUR UNITS OF YOUR MANDATES

01:01:11.000 --> 01:01:17.000

, WHAT HAVE YOU DONE WHETHER YOU ARE LOOKING AT

01:01:17.000 --> 01:01:20.000

FOR ACCESSIBILITY FOR ANYONE

01:01:20.000 --> 01:01:25.000

WHO IS ABLE,

01:01:25.000 --> 01:01:28.000

BUT DOES NOT HAVE THE ABILITY TO DRIVE

01:01:28.000 --> 01:01:32.000

, SO

01:01:32.000 --> 01:01:35.000

I AM DISABLED IN A CHAIR

01:01:35.000 --> 01:01:39.000

AND FOR TEN YEARS I HAD

01:01:39.000 --> 01:01:44.000

NO ABILITY TO DRIVE. MY HUSBAND

01:01:44.000 --> 01:01:47.000

FOR THE PAST SIX YEARS,

01:01:47.000 --> 01:01:50.000

I HAVE BEEN TAKING CARE OF HIM. HE DOES

01:01:50.000 --> 01:01:54.000

NOT HAVE THE ABILITY TO DRIVE. AND THERE IS ANOTHER FAMILY

01:01:54.000 --> 01:02:00.000
THAT I'M HELPING AND A SISTER,

01:02:00.000 --> 01:02:03.000
AND THEY DO NOT HAVE THE ABILITY TO DRIVE BUT THEY ARE A

01:02:03.000 --> 01:02:10.000
FAMILY OF THREE AND HOW ARE YOU ADDRESSING

01:02:10.000 --> 01:02:15.000
ADDRESSING, IT'S NICE TO HAVE HELLO BC

01:02:15.000 --> 01:02:18.000
HOTEL IN OSOY00S, BUT HOW DO I

01:02:18.000 --> 01:02:23.000
GET THERE? I WOULD LOVE TO GO TO WHISTLER

01:02:23.000 --> 01:02:27.000
, BUT I HAVE NOT BEEN ABLE TO. FOUR YEARS

01:02:27.000 --> 01:02:34.000
AND I HAVE ASKED MY DAUGHTER, BUT THEN SHE IS SCARED

01:02:34.000 --> 01:02:37.000
SCARED. WHILE WE SKI, WHAT ARE YOU GOING TO DO,

01:02:37.000 --> 01:02:41.000
HOW WILL YOU STAY WARM, WHAT ARE YOU GOING TO WAIT FOR ALL NIGHT,

01:02:41.000 --> 01:02:45.000
SO IF YOU COULD EACH ADDRESS THAT

01:02:45.000 --> 01:02:48.000
AND WITHIN YVR, I KNOW WE HAVE KIND OF THE LINE HOWEVER

01:02:48.000 --> 01:02:53.000
IF YOU ARE ARRIVING

01:02:53.000 --> 01:02:57.000
AND EVERYBODY PARKS INTO THE DISABLED

01:02:57.000 --> 01:03:00.000
TWO SPOTS, HOW DO WE

01:03:00.000 --> 01:03:04.000
MANAGE TO KNOW WE'RE TO GET A TAXI

01:03:04.000 --> 01:03:07.000
OR OUR LUGGAGE AND CHAIRS THAT

01:03:07.000 --> 01:03:11.000
ARE IN PIECES AND EVERYTHING

01:03:11.000 --> 01:03:15.000
? >> THAT SEEMS AT THE GENERAL PANEL QUESTION.

01:03:15.000 --> 01:03:18.000
ON NOT TRIP ANYBODY WANTED TO TOUCH ON WHAT SOUNDS LIKE THE LACK

01:03:18.000 --> 01:03:28.000
OF ACCESSIBLE OPTIONS FOR GETTING AROUND THE PROVINCE

01:03:28.000 --> 01:03:34.000
. >> IT'S AN EXCELLENT QUESTION

01:03:34.000 --> 01:03:37.000
AND I APPRECIATE YOU RAISING IT. TRANSPORTATION

01:03:37.000 --> 01:03:40.000
DOES SEEM TO BE

01:03:40.000 --> 01:03:43.000
THE KEY WHERE THERE IS A SIGNIFICANT GAP IN MY LIMITED EXPERIENCE IN

01:03:43.000 --> 01:03:50.000
THE SPACE

01:03:50.000 --> 01:03:53.000
SO WHAT DESTINATION BC CAN DO, BECAUSE

01:03:53.000 --> 01:03:59.000
WE DON'T HAVE JURISDICTION OVER A PRIVATE TOURISM BUSINESSES
OPERATIONS,

01:03:59.000 --> 01:04:02.000
WHAT WE CAN DO AND WHAT WE DO DO IS TO

01:04:02.000 --> 01:04:05.000
CONTINUE TO TRY IN THE TOURISM INDUSTRY TO EXPRESS THE

01:04:05.000 --> 01:04:10.000
IMPORTANCE OF ACCESSIBLE TOURISM, TO TRY TO CONVEY

01:04:10.000 --> 01:04:15.000
YOU KNOW, THE BUSINESS CASE FOR BECOMING MORE ACCESSIBLE

01:04:15.000 --> 01:04:20.000

, SO IF YOU ARE A COACH LINE FOR EXAMPLE AND THERE ARE MANY

01:04:20.000 --> 01:04:26.000

COACH LINES IN THE PROVINCE, BUT NOT MANY THAT ARE ACCESSIBLE,

01:04:26.000 --> 01:04:30.000

SO WE NEED TO CONTINUE TO BRING AWARENESS

01:04:30.000 --> 01:04:33.000

TO THE BUSINESS ON WHY THEY SHOULD DO THIS AND HOW THEY CAN

01:04:33.000 --> 01:04:36.000

DO IT. WE AMPLIFY FUNDING OPPORTUNITIES

01:04:36.000 --> 01:04:39.000

WHETHER THEY COME FROM THE PROVINCIAL OR THE FEDERAL GOVERNMENT, WE
SEND THOSE

01:04:39.000 --> 01:04:42.000

OUT TO THEM, -- NOTES OUT TO THEM,

01:04:42.000 --> 01:04:46.000

WE ENCOURAGE AS MUCH AS WE CAN THAT THEY

01:04:46.000 --> 01:04:49.000

LOOK INTO THIS AND THEY

01:04:49.000 --> 01:04:52.000

DO A BIT MORE WORK, SO IT'S REALLY FROM OUR PERSPECTIVE, IT'S ABOUT

01:04:52.000 --> 01:04:55.000

CONTINUING TO EDUCATE AND EXPLAINING THAT THIS IS

01:04:55.000 --> 01:05:01.000

A SIGNIFICANT GAP AND A VERY IMPORTANT TOURISM MARKET.

01:05:01.000 --> 01:05:06.000

WHAT ELSE DID I RIGHT DOWN HERE? AND THEN,

01:05:06.000 --> 01:05:09.000

YOU KNOW, OTHER SIDE, I WAS UP IN PRINCE

01:05:09.000 --> 01:05:12.000

GEORGE AT THE TOURISM INDUSTRY CONFERENCE AND I HAD A LENGTHY
CONVERSATION

01:05:12.000 --> 01:05:18.000

WITH A GENTLEMAN WHO IS NO THE GENERAL MANAGER OF THE TRANS-
PROTECTION COMPANY,

01:05:18.000 --> 01:05:21.000

A COACH COMPANY THAT DOES GO TO WHISTLER AND OTHER PARTS OF THE

01:05:21.000 --> 01:05:24.000

PROVINCE AS WELL AND WE TALKED ABOUT THIS VERY ISSUE AND HE EXPLAINED

01:05:24.000 --> 01:05:28.000

THE BUSINESS CONSTRAINTS

01:05:28.000 --> 01:05:33.000

BUT THEY ARE ALL IN, THEY WANT TO DEW IT,

01:05:33.000 --> 01:05:36.000

THEY JUST HAVE TO FIND A FINANCES

01:05:36.000 --> 01:05:42.000

-- FINANCING A PAST THE BARRIERS TO DOING IT

01:05:42.000 --> 01:05:47.000

IN TRYING TO A WAYS THAT AWARENESS BUT I HEAR YOU

01:05:47.000 --> 01:05:52.000

AND IT LOOKS LIKE SUSIE IS CHOMPING AT THE BIT WAY AND OVERHEAR

01:05:52.000 --> 01:05:55.000

. >> YOUR DEFINITION OF CHOMPING AT THE BIT IS DIFFERENT THAN MINE.

01:05:55.000 --> 01:06:00.000

SO I DO NOT HAVE AN ANSWER

01:06:00.000 --> 01:06:04.000

I'VE HEARD THAT A COUPLE OF TIMES NOW AND I DON'T HAVE AN ANSWER

01:06:04.000 --> 01:06:09.000

FOR YOU WHAT I DO HAVE A STORY FOR YOU FOR INSTANCE IS

01:06:09.000 --> 01:06:12.000

FROM COULTER WHO DOES EXPENSE EXACTLY WHAT YOU EXPERIENCED. HE

01:06:12.000 --> 01:06:15.000

DOES DRIVE HOWEVER FOR VARIOUS PARTS OF HIS JOB AT THE GOVERNMENT, HE

01:06:15.000 --> 01:06:18.000

WAS ACCEPTED TO FLY AROUND AND THE END VARIOUS REMOTE

01:06:18.000 --> 01:06:21.000

DESTINATIONS SO

01:06:21.000 --> 01:06:24.000

HE HAD A TERRIBLE TIME FOR A VARIETY

01:06:24.000 --> 01:06:27.000
OF REASONS BECAUSE ONCE

01:06:27.000 --> 01:06:34.000
HE WAS WITHOUT HIS VEHICLE HIS INDEPENDENCE WAS GONE.

01:06:34.000 --> 01:06:38.000
THAT IS SOMETHING THAT NEEDS A REALLY GOOD LENS

01:06:38.000 --> 01:06:43.000
SO THAT MY COLLEAGUE, STORY,

01:06:43.000 --> 01:06:47.000
OH I BET I WILL

01:06:47.000 --> 01:06:50.000
-- BECAUSE I WILL BE GOING. I THINK WHAT

01:06:50.000 --> 01:06:54.000
KATHLEEN IS SAYING IS ABSOLUTELY, WE NEED TO ENCOURAGE

01:06:54.000 --> 01:06:57.000
BECAUSE THERE IS SO MANY TOUR PROVIDERS

01:06:57.000 --> 01:07:01.000
THAT MIGHT ACCESS PARTS OF BC

01:07:01.000 --> 01:07:05.000
ALL THE FOLKS THAT FLED IN HERE

01:07:05.000 --> 01:07:08.000
DEALING WITH COVID-19 WE NEED TO ENCOURAGE AND SUPPORT THOSE FOLKS

01:07:08.000 --> 01:07:11.000
TO MAKE IT SO THEY ARE ACCESSIBLE AS WELL AND THAT HIS WORK

01:07:11.000 --> 01:07:16.000
THAT IS GOING ON RIGHT NOW

01:07:16.000 --> 01:07:20.000
PROBABLY GOING TO BECOME MORE COMPREHENSIVE THAT IS SOMETHING

01:07:20.000 --> 01:07:23.000
THAT YOUR GOVERNMENT CAN LOOK LACK -- LOOK OUT IN TIME. I'M

01:07:23.000 --> 01:07:26.000
TAKING IT BACK WITH ME I

01:07:26.000 --> 01:07:30.000

GOT THREE PAGES OF NOTES NOW AND WE'LL CONTINUE TO TRY

01:07:30.000 --> 01:07:33.000

. >> DO HAVE SOME THING WOULD LIKE TO ADD CLEAT.

01:07:33.000 --> 01:07:39.000

>> LOOKS LIKE KATHLEEN WOULD LIKE TO ADD ONE MORE THING

01:07:39.000 --> 01:07:42.000

I WANT TO ADD AND IT'S A WORD THAT HAS COME UP

01:07:42.000 --> 01:07:47.000

A FEW TIMES, FEEDBACK.

01:07:47.000 --> 01:07:50.000

IT'S IMPORTANT IF YOU

01:07:50.000 --> 01:07:53.000

TRY TO PROVIDE FEEDBACK TO TOURISM BUSINESSES. THEY ARE INCREASINGLY AWARE

01:07:53.000 --> 01:07:57.000

THAT ACCESSIBILITY IS SOMETHING

01:07:57.000 --> 01:08:00.000

THAT THEY NEED TO INCORPORATE MORE SERIOUSLY

01:08:00.000 --> 01:08:04.000

INTO THEIR BUSINESS MODEL THEY HEAR IT ALL THE TIME ALL THE

01:08:04.000 --> 01:08:07.000

TIME FROM US ON THE GOVERNMENT

01:08:07.000 --> 01:08:10.000

, SO THEY ARE LISTENING, BUT THEY DON'T KNOW WHAT TO DO

01:08:10.000 --> 01:08:14.000

OR HOW TO DEW IT SO PLEASE PROVIDE THEIR FEEDBACK.

01:08:14.000 --> 01:08:17.000

THEY NEED TO LEARN FROM THE

01:08:17.000 --> 01:08:21.000

USERS OF THEIR PRODUCTS AND ALSO

01:08:21.000 --> 01:08:26.000

I DON'T KNOW, THIS IS SPECIFIC

01:08:26.000 --> 01:08:29.000

AND I'M DANCING OUTSIDE MY TERRITORY HERE, BUT I KNOW

01:08:29.000 --> 01:08:32.000

THAT THE IMAGE IN TAXIS, I KNOW THAT THERE HAS

01:08:32.000 --> 01:08:35.000

RECENTLY BEEN ABOUT \$3 MILLION THAT

01:08:35.000 --> 01:08:39.000

HAS GONE OUT AND GRANTS TO I SHOULD SAY, LIKE I SAY, I'M DANCING

01:08:39.000 --> 01:08:42.000

OUTSIDE OF MY WORLD HERE,

01:08:42.000 --> 01:08:45.000

GRANTS TO PRIVATE TAXI OPERATORS TO BECOME MORE ACCESSIBLE. SO THAT HAS

01:08:45.000 --> 01:08:48.000

COME DOWN FROM THE PROVINCIAL GOVERNMENT THROUGH THE

01:08:48.000 --> 01:08:52.000

TAXI ASSOCIATION I'M IMAGINING, BUT \$3 MILLION IN THE LAST TWO WEEKS

01:08:52.000 --> 01:08:58.000

THAT THIS HAS HAPPENED. SO YES A MONTH AGO. >>

01:08:58.000 --> 01:09:01.000

EVER SINCE I'VE HAD DIFFICULTY WITH PLACES LIKE WHISTLER AND BIG WHITE THAT

01:09:01.000 --> 01:09:04.000

HAVE ADAPTIVE SKI PROGRAMS AND HAVE SOME OR

01:09:04.000 --> 01:09:08.000

SUMMER ADAPTIVE PROGRAMS FOR PEOPLE WITH DISABILITY AND PEOPLE IN WHEELCHAIRS AND GET YOU

01:09:08.000 --> 01:09:12.000

CANNOT GET THERE FROM WHISTLER TO VANCOUVER. YOU CANNOT GET THERE

01:09:12.000 --> 01:09:17.000

FROM VANCOUVER TO BIG WHITE. IF YOU ARE IN A WHEELCHAIR.

01:09:17.000 --> 01:09:20.000

SO, YOU KNOW, THEY SET UP ALL THESE PROGRAMS, BUT UNLESS YOU HAVE

01:09:20.000 --> 01:09:23.000

SOMEONE TO DRIVE YOU. >> THANK YOU FOR RAISING

01:09:23.000 --> 01:09:27.000

IT AGAIN ALL OF YOU

01:09:27.000 --> 01:09:31.000

. >> MY QUESTION

01:09:31.000 --> 01:09:34.000

NOW, IN THE

01:09:34.000 --> 01:09:39.000

US, THEY MANDATE THE TRAVEL INDUSTRY

01:09:39.000 --> 01:09:45.000

PARTNERS TO PROVIDE ACCESSIBLE HOTEL ROOMS ACCESSIBLE BUSES

01:09:45.000 --> 01:09:48.000

, IS IT THE INTENTION OF THE PROVINCIAL GOVERNMENT TO MAKE
ACCESSIBILITY

01:09:48.000 --> 01:09:51.000

STANDARDS FOR THE TRAVEL

01:09:51.000 --> 01:09:55.000

INDUSTRY MANDATORY BECAUSE THAT WOULD RESOLVE A LOT OF THE ISSUES
WITH REGARDS

01:09:55.000 --> 01:09:59.000

TO PROBLEMS -- THE PROMISES OR SAY I DON'T HAVE THE MONEY FOR
ACCESSIBILITY

01:09:59.000 --> 01:10:02.000

BUT IT SHOULD NOT DEPEND ON COST, IT SHOULD BE SOMETHING THAT IS

01:10:02.000 --> 01:10:05.000

A RIGHT THAT PEOPLE CAN DEMAND, SO MY QUESTION IS

01:10:05.000 --> 01:10:10.000

DOES THE BC GOVERNMENT DEMAND TO MAKE THOSE

01:10:10.000 --> 01:10:13.000

EXCESSIVELY STANDARDS MANDATORY FOR THE TRAVEL INDUSTRY? >>

01:10:13.000 --> 01:10:20.000

I AM THINKING.

01:10:20.000 --> 01:10:23.000

SO I'M NOT GOING TO SPEAK TO WHAT THEY ARE

01:10:23.000 --> 01:10:26.000

DOING IN THESE EXCITED STATES, BECAUSE THAT IS OUTSIDE OF MY
JURISDICTION BY A

01:10:26.000 --> 01:10:29.000

GOODLY AMOUNT. WHAT BC IS TRYING TO DO IS

01:10:29.000 --> 01:10:32.000

TO CATCH UP ON YEARS

01:10:32.000 --> 01:10:37.000

AND YEARS AND YEARS OF NOT DOING A LOT AND NOT DOING ENOUGH

01:10:37.000 --> 01:10:41.000

, RIGHT NOW THE FOCUS IS IN FOMENTING

01:10:41.000 --> 01:10:45.000

THE LEGISLATURE

01:10:45.000 --> 01:10:48.000

AND IMPLANTING THE COMPONENTS OF THAT

01:10:48.000 --> 01:10:52.000

. AS WE HAVE FOUND

01:10:52.000 --> 01:10:55.000

THROUGH COVID-19 IS THAT MANDATING STUFFS

01:10:55.000 --> 01:10:58.000

-- MANDATING STAFF CRATES A HUGE AMOUNT OF DIVISIVENESS IN

01:10:58.000 --> 01:11:03.000

MANY WAYS AND IT ALSO ENDS UP SOMETIMES CREATING THINGS THAT WE WERE NOT EXPECTING.

01:11:03.000 --> 01:11:08.000

SO AT THE MOMENT, I KNOW NOTHING ABOUT ANY EXPECTATION OF MANDATING THINGS

01:11:08.000 --> 01:11:13.000

HOWEVER, THE

01:11:13.000 --> 01:11:16.000

LESS INNATE -- LEGISLATION IS COMING IN VERY STRONGLY ABOUT HOW TO

01:11:16.000 --> 01:11:22.000

DEW THINGS BETTER AND HOW TO DEW THINGS RIGHT

01:11:22.000 --> 01:11:26.000

WE ARE WANTING TO WORK COLLABORATIVELY WITH BOTH PUBLIC AND PRIVATE.

01:11:26.000 --> 01:11:29.000

THE GOVERNMENT ABSOLUTELY CAN WORK WITH THE PUBLIC SIDE AND SAY

01:11:29.000 --> 01:11:32.000

THOU SHALT, HOWEVER THERE IS A CERTAIN DEGREE THAT

01:11:32.000 --> 01:11:36.000

WE HAVE TO WORK VERY COLLABORATIVELY WITH THE PRIVATE SIDE

01:11:36.000 --> 01:11:43.000

TO ACHIEVE A MUCH BETTER STANDARD AND HIGHER STANDARDS

01:11:43.000 --> 01:11:46.000

AS KATHLEEN WAS SAYING A LOT

01:11:46.000 --> 01:11:49.000

OF THE PLACES WANT TO DO THAT AND WE ARE CERTAINLY

01:11:49.000 --> 01:11:52.000

ABLE TO HELP IN PROVIDING GUIDELINES AND DIRECT

01:11:52.000 --> 01:11:55.000

STANDARDS AS TO HOW THINGS CAN BE DONE AND

01:11:55.000 --> 01:12:00.000

HOW TO SUPPORT TO DO THOSE THINGS THAT MANDATING THEM

01:12:00.000 --> 01:12:03.000

IS MAYBE NOT THE WAY TO GO ABOUT THAT

01:12:03.000 --> 01:12:07.000

BUT I DON'T KNOW FOR SURE BECAUSE MY CRYSTAL BALL IS BROKEN

01:12:07.000 --> 01:12:10.000

SO AT THE MOMENT, WE ARE NOT MANDATING ANYTHING. WOULD THAT

01:12:10.000 --> 01:12:11.000

MAKE SENSE TO YOU?

01:12:11.000 --> 01:12:14.000

YES. OKAY. THANK YOU VERY MUCH.

01:12:14.000 --> 01:12:17.000

APPRECIATE THAT. >> WE HAVE A

01:12:17.000 --> 01:12:21.000

COUPLE OF QUESTIONS ONLINE

01:12:21.000 --> 01:12:26.000

WAITING AND I'LL COME BACK AROUND TO RICHARD. ONLINE, DYNAMIC

01:12:26.000 --> 01:12:29.000

ENERGY HAS HAD THEIR HANDS -- THEIR HANDS

01:12:29.000 --> 01:12:36.000

RAISED FOR A WHILE SO IF YOU COULD UNMUTE -- UNMUTE THEM, GRAHAM.

01:12:36.000 --> 01:12:40.000

>> HELLO, YES. IT'S MONICA GÄRTNER HERE. I AM AN AVID TRAVELLER AS WELL AND

01:12:40.000 --> 01:12:43.000

THERE HAS BEEN TIMES, AND I AM A LITTLE PERSON, SO I'M ABOUT

01:12:43.000 --> 01:12:46.000

3 FEET TALL AND YEARS AGO WHEN

01:12:46.000 --> 01:12:50.000

I USED TO TRAVEL, I WOULD TAKE MY PILLOW FOR MY WHEELCHAIR

01:12:50.000 --> 01:12:54.000

AND PUT IT ON THE SEAT AND THERE WOULD BE NO PROBLEM

01:12:54.000 --> 01:12:57.000

AND OFF WE WOULD GO WITH THE SEATBELT ON AND AWAY WE GO.

01:12:57.000 --> 01:13:00.000

I HAVE TO HAVE A FULL BODY LIFT AND

01:13:00.000 --> 01:13:03.000

I WOULD HAVE MY PARENTS OR AN ATTENDANT BE ABLE TO PICK ME UP

01:13:03.000 --> 01:13:06.000

AND PUT ME ON THE SEAT. BUT NOW, BECAUSE

01:13:06.000 --> 01:13:10.000

OF THE EASE OF CLEANING AIRPLANES,

01:13:10.000 --> 01:13:14.000

THEY HAVE CHANGED MOST OF THE SEATS THAT I'M AWARE OF,

01:13:14.000 --> 01:13:25.000

OF THIS FAKE -- PHONE LEATHER

01:13:25.000 --> 01:13:29.000

-- FAKE LEATHER. SO IF I SIT ON THE SEAT,

01:13:29.000 --> 01:13:32.000

IF IT COULD BE THE SLIGHTEST STOP OR MOVEMENT, I COULD SLIDE

01:13:32.000 --> 01:13:35.000

RIGHT ONTO THE FLOOR BECAUSE

01:13:35.000 --> 01:13:38.000

IT IS SO SLIPPERY. SO WHAT I DID, THE FIRST TIME THIS OCCURRED

01:13:38.000 --> 01:13:42.000

TO ME, THANKFULLY THERE WAS A STEWARD THAT HAD SOME COMMON SENSE

01:13:42.000 --> 01:13:45.000

AND WE GRABBED SOME MEDICAL TAKE AND TAKE

01:13:45.000 --> 01:13:51.000

MY CUSHION TO THE CHAIR

01:13:51.000 --> 01:13:57.000

AND I GRABBED MYSELF THEY BROUGHT A SEATBELT

01:13:57.000 --> 01:14:01.000

AND ALL THE SUDDEN THERE WAS A LOCOMOTION

01:14:01.000 --> 01:14:04.000

YOU CAN'T AFFIX ANYTHING TO THE SEAT OF THE AIRCRAFT

01:14:04.000 --> 01:14:07.000

CHAIR AND THERE IS A LOCOMOTION AND YOU HAVE TO GET SPECIAL PERMISSION FROM

01:14:07.000 --> 01:14:10.000

TRANSPORT CANADA IN ORDER TO AFFIX A

01:14:10.000 --> 01:14:14.000

SEATBELT ONTO THE CHAIR

01:14:14.000 --> 01:14:17.000

I SAID LOOK, IT'S NOT PERMANENTLY AFFIXED.

01:14:17.000 --> 01:14:20.000

AS SOON AS I LAND, YOU TAKE IT OFF. THIS IS SO I DON'T

01:14:20.000 --> 01:14:23.000

FLY OUT OF MY SEAT BECAUSE EVEN

01:14:23.000 --> 01:14:26.000

THOUGH I MAY HAVE A SEATBELT ON, THE CUSHION UNDERNEATH MEAT DOES NOT.

01:14:26.000 --> 01:14:29.000

IT WILL SLIDE, THEN THERE'S MORE ROOM

01:14:29.000 --> 01:14:32.000

AND I WILL SLIDE AND I WILL

01:14:32.000 --> 01:14:35.000
GET HURT BUT I DON'T THINK WE WANT THAT SO

01:14:35.000 --> 01:14:39.000
THAT WAS QUITE A BIT OF A

01:14:39.000 --> 01:14:44.000
KERFUFFLE AND AN APP HAVING TO

01:14:44.000 --> 01:14:47.000
GOT PERMISSION TO DEW SO IN THE NEXT TIME I FLEW, I ADVISED

01:14:47.000 --> 01:14:54.000
HIM OF IT BUT THEY NEVER GOT THE MESSAGE

01:14:54.000 --> 01:14:58.000
THAT MESSAGES OR NOT GETTING THROUGH SO WHEN YOU GET APPROVAL

01:14:58.000 --> 01:15:01.000
TO THE AIRLINES CHECK-IN THEY DON'T

01:15:01.000 --> 01:15:04.000
GET THE MESSAGES FROM TRANSPORT CANADA AND GET THE

01:15:04.000 --> 01:15:07.000
MESSAGE FROM TRANSPORT CANADA ABOUT SUMMING

01:15:07.000 --> 01:15:12.000
IT'S ALLOWED OR NOT ALLOWED AND THAT BECOMES VERY PROBLEMATIC. THE

01:15:12.000 --> 01:15:16.000
OTHER ISSUE IS, YES THERE IS AN ISSUE WITH WHEELCHAIRS GETTING BROKEN
UPON LANDING

01:15:16.000 --> 01:15:21.000
OR AT YOUR DESTINATION, AND SOME OF THESE AIRLINE PEOPLE

01:15:21.000 --> 01:15:24.000
HAVE A BIT OF A FLIPPANT ATTITUDE. WELL

01:15:24.000 --> 01:15:30.000
DON'T WORRY, WE WILL PAY FOR IT. WELL, THAT'S ALL NICE AND DANDY

01:15:30.000 --> 01:15:33.000
BUT NOW MY HOLIDAY IS NO IN JEOPARDY OR MY

01:15:33.000 --> 01:15:36.000
CONFERENCE BECAUSE NOW I CANNOT MOVE MY WHEELCHAIR PROPERLY, SO IT

01:15:36.000 --> 01:15:40.000
SO EASY TO SAY, DON'T WORRY, WE WILL FIX IT. SOMEBODY HAS TO FIX IT,

01:15:40.000 --> 01:15:43.000
BUT THE PROBLEM IS, IT'S NOT LIKE YOU CAN GO OUT AND

01:15:43.000 --> 01:15:46.000
BUY YOURSELF ANOTHER PAIR OF SHOES

01:15:46.000 --> 01:15:50.000
. YOU KNOW, THESE WHEELCHAIRS HAVE SPECIAL EQUIPMENT ON THEM.

01:15:50.000 --> 01:15:53.000
THEY ARE MEASURED IN CERTAIN WAYS TO FIT OUR BODIES

01:15:53.000 --> 01:15:56.000
AND SO THEREFORE, THEY NEED TO HANDLE THESE THINGS

01:15:56.000 --> 01:15:59.000
MUCH MORE CAREFULLY AND

01:15:59.000 --> 01:16:05.000
THE BAGGAGE HANDLERS I'VE SEEN IT GO ON THEM

01:16:05.000 --> 01:16:08.000
THEY'RE BASICALLY THROWING AND TOSSING THEM THEY'RE DUMPING

01:16:08.000 --> 01:16:11.000
THEM AND PUTTING THEM ON THE SIDE. THEY DON'T HANDLE THEM WITH

01:16:11.000 --> 01:16:14.000
RESPECT AT ALL I HAVEN'T

01:16:14.000 --> 01:16:19.000
SEEN THAT HAPPEN AT ALL.

01:16:19.000 --> 01:16:24.000
IT'S VERY FRUSTRATING. MY FINAL COMMENT ABOUT MY FRUSTRATION IS

01:16:24.000 --> 01:16:27.000
IS SOME AIRLINES ALLOW YOU TO GO UP TO THE GATE

01:16:27.000 --> 01:16:33.000
AND THEN TRANSFER OUT AND SOME MAKE YOU WAIT

01:16:33.000 --> 01:16:37.000
IN THE WAITING ROOM FOR OURS AND YOU HAVE TO GET

01:16:37.000 --> 01:16:40.000
OUT OF YOUR WHEELCHAIR. AND THIS IS

01:16:40.000 --> 01:16:43.000
ALSO PROBLEMATIC BECAUSE WHEN

01:16:43.000 --> 01:16:48.000
WE ARE IN A WHEELCHAIR, SPEAKING FOR MYSELF, AND PROBABLY FOR MANY
PEOPLE

01:16:48.000 --> 01:16:51.000
THAT WE NEED TO STAY IN THAT CHAIR FOR AS LONG AS POSSIBLE

01:16:51.000 --> 01:16:55.000
SO THAT WE DON'T GET MORE DISCOMFORT

01:16:55.000 --> 01:17:01.000
BECAUSE WE ARE OUT OF OUR WHEELCHAIRS

01:17:01.000 --> 01:17:05.000
AND WE ARE INSIDE OF OUR CABINS IN THE CRAFT

01:17:05.000 --> 01:17:08.000
IT IS NOT A COMFORTABLE SEAT FOR US. AS A MATTER FACT, I WOULD

01:17:08.000 --> 01:17:11.000
LOVE THE DATE WHEN WE MEAKIN ROOF --

01:17:11.000 --> 01:17:14.000
WHEN WE CAN REMOVE A COUPLE OF SEATS AND HAVE AN ELECTRIC WHEELCHAIR

01:17:14.000 --> 01:17:18.000
PARK WHERE A SEAT IS AND HAVE

01:17:18.000 --> 01:17:22.000
AN ELECTRONIC TIEDOWN SYSTEM LIKE WE HAVE IN VEHICLES

01:17:22.000 --> 01:17:28.000
SO THAT WE ARE NOT SO DISCOMFORTED

01:17:28.000 --> 01:17:31.000
UNTIL IT HAPPENS IT'S IMPERATIVE THAT WE STAY IN OUR WHEELCHAIRS FOR

01:17:31.000 --> 01:17:36.000
AS LONG AS HUMANLY POSSIBLE GIVEN TIME OF COURSE

01:17:36.000 --> 01:17:39.000
FOR THEM TO TAKE THE WHEELCHAIR AND GET IT IN THE BELLY OF

01:17:39.000 --> 01:17:42.000
THE AIRCRAFT. THESE ARE THINGS THAT PROBABLY

01:17:42.000 --> 01:17:45.000

THE AVERAGE PERSON DOES NOT ANNA WHEELCHAIR WOULD

01:17:45.000 --> 01:17:48.000

NOT THINK ABOUT I'M GLAD THERE IS THIS

01:17:48.000 --> 01:17:52.000

TYPE OF A

01:17:52.000 --> 01:17:57.000

FORUM AND I HOPE THAT SOME OF OUR SUGGESTIONS AND ALL OF THEM

01:17:57.000 --> 01:18:00.000

WILL BE BLOCK TO THE FORT -- BROUGHT TO THE FOREFRONT AND IT

01:18:00.000 --> 01:18:10.000

WOULD MAKE IT EASIER FOR PEOPLE WITH DISABILITIES TO TRAVEL IN MY
HUMBLE OPINION.

01:18:10.000 --> 01:18:13.000

>> THANK YOU MONICA FOR THAT FEEDBACK. AND IT IS IMPORTANT

01:18:13.000 --> 01:18:16.000

TO BE HAVING FORUMS AND DISCUSSIONS LIKE THIS. THIS IS A COMMON
THEME, SO

01:18:16.000 --> 01:18:20.000

THAT WE CAN UNDERSTAND AND UNDERSTAND WHAT IS GOING

01:18:20.000 --> 01:18:23.000

ON IN THE WORLDS OF TRAVEL AND WHAT NEEDS TO BE ADDRESSED.

01:18:23.000 --> 01:18:29.000

MARCO, CAN WE TALK TO AT ALL ANY EXPERIENCE WITH TRANSPORT CANADA

01:18:29.000 --> 01:18:33.000

AND THOSE COMPLAINTS NOT BEING RELAYED TO

01:18:33.000 --> 01:18:38.000

YVR. AGAIN, IF YOU DON'T KNOW, THAT IS FINE.

01:18:38.000 --> 01:18:44.000

>> I THINK THAT'S BEYOND THE SCOPE OF MY ROLE AT YVR,

01:18:44.000 --> 01:18:52.000

BUT YOUR FEEDBACK IS REALLY IMPORTANT FOR US TO HERE

01:18:52.000 --> 01:18:56.000

WITH THE CONTINUED IMPROVEMENT THAT WE CAN BRING FORWARD WITH OUR
PARTNERS

01:18:56.000 --> 01:18:59.000
WE DO THAT

01:18:59.000 --> 01:19:07.000
WE ACTION ALL THE FEEDBACK THAT WE SEE

01:19:07.000 --> 01:19:11.000
FOR WHOEVER OUR AIRLINE PARTNERS OR AIRLINE PARTNERS

01:19:11.000 --> 01:19:15.000
-- AIRLINE PARTNERS ARE

01:19:15.000 --> 01:19:18.000
WE DO BRING THOSE FORWARD AND HAVE THOSE CONVERSATIONS AND I
RECOGNIZE

01:19:18.000 --> 01:19:23.000
YES, I UNDERSTAND THAT THE BARRIERS

01:19:23.000 --> 01:19:30.000
AND THE IMPACT OF

01:19:30.000 --> 01:19:38.000
ON THE IMPACT ASSESS ABILITY POINT OF VIEW AND THE AIRLINES

01:19:38.000 --> 01:19:43.000
IT'S REALLY IMPORTANT TO HELP US RECOGNIZE THAT

01:19:43.000 --> 01:19:51.000
SOME THINGS ARE BEYOND MY CONTROL BUT AT THE SAME TIME

01:19:51.000 --> 01:19:54.000
WORKING WITH OUR PARTNERS WITH SOME OF

01:19:54.000 --> 01:19:59.000
THESE AREAS BUT IT'S CHALLENGING

01:19:59.000 --> 01:20:06.000
AT THE SAME TIME THERE ARE REGULATORY STANDARDS WITH AIRLINES

01:20:06.000 --> 01:20:10.000
TO CHANGE THE AIRCRAFT TO THE AIRPORT THE AIRPLANE TO CHANGE ITSELF
IS BEYOND

01:20:10.000 --> 01:20:13.000
MY CONTROL

01:20:13.000 --> 01:20:16.000
BUT AT THE SAME TIME WE DO RELATE THAT INFORMATION.

01:20:16.000 --> 01:20:19.000

>> I THINK NEXT TIME WE SHOULD TRY AND HAVE AN

01:20:19.000 --> 01:20:22.000

AIRCRAFT SPECIALIST IN THE ROOM WE GOT ONE QUESTION ONLINE

01:20:22.000 --> 01:20:26.000

WILL COME TO RICHARD AND I'LL GO TO DAVID.

01:20:26.000 --> 01:20:35.000

AND MARIE THAT'S ONLINE. AND MARIE DAVIDSON SHOULD BE UNMUTED.

01:20:35.000 --> 01:20:41.000

>> AND I AM, THANK YOU VERY MUCH. SO I TEACH AT

01:20:41.000 --> 01:20:44.000

THE POLYTECHNIC UNIVERSITY AND I'M THE NEWLY MINTED COCHAIR

01:20:44.000 --> 01:20:48.000

OF OUR ACCESSIBILITY COMMITTEE. I'M ALSO A

01:20:48.000 --> 01:20:51.000

PERSON THAT HAS A SEVERE DISABILITY -- SEVERE PHYSICAL DISABILITY
LIKE

01:20:51.000 --> 01:20:54.000

MY FRIEND MONICA WHO WAS JUST SPEAKING BUT WHO

01:20:54.000 --> 01:20:59.000

HAS HAD THE PRIVILEGE OF TRAVELLING AROUND THE WORLD.

01:20:59.000 --> 01:21:03.000

AND I ACTUALLY FIND IT EMBARRASSING TO HAVE TO SAY

01:21:03.000 --> 01:21:06.000

THAT BC STANDARDS

01:21:06.000 --> 01:21:09.000

OR SO MUCH LOWER THAN OTHER PLACES IN THE WORLD. THIS

01:21:09.000 --> 01:21:14.000

IS ONE OF THE MOST BEAUTIFUL PLACES TO LIVE

01:21:14.000 --> 01:21:19.000

BUT IT'S NOT ONE OF THE MOST ACCESSIBLE PLACES TO LIVE.

01:21:19.000 --> 01:21:22.000

MY HUSBAND AND I JUST SPENT MANY HUNDREDS OF DOLLARS

01:21:22.000 --> 01:21:25.000

TO SPEND A NICE WEEKEND IN BELLINGHAM.

01:21:25.000 --> 01:21:30.000

WE WOULD HAVE LIKED TO HAVE SPENT THAT MONEY IN BC,

01:21:30.000 --> 01:21:35.000

BUT THE REASON WE WENT TO BELLINGHAM WAS BECAUSE THE LAW IN BELLINGHAM

01:21:35.000 --> 01:21:39.000

AND ACROSS THE UNITED STATES SAYS THAT THEY HAVE TO PROVIDE

01:21:39.000 --> 01:21:42.000

COAL LIFTS IF THEY PROVIDE ACCESS

01:21:42.000 --> 01:21:49.000

TO REPORT

01:21:49.000 --> 01:21:52.000

THERE IS NOTHING LIKE THAT IN BC THE MINIMUM STANDARDS FOR THINGS LIKE

01:21:52.000 --> 01:22:00.000

PARKING SPOTS

01:22:00.000 --> 01:22:06.000

LEGISLATED

01:22:06.000 --> 01:22:10.000

50 TIMES AWAY MORE THAN 20 YEARS AGO

01:22:10.000 --> 01:22:21.000

AND FOR US TO SAY THAT WE CANNOT DO THAT HERE IS EMBARRASSING.

01:22:21.000 --> 01:22:25.000

AND FOR THE TRANSPORTATION INDUSTRY.

01:22:25.000 --> 01:22:30.000

YOU DO HAVE TO GIVE THEM 48 HOURS NOTICE

01:22:30.000 --> 01:22:35.000

. BUT THAT'S NOT A HUGE DEAL BECAUSE

01:22:35.000 --> 01:22:39.000

PEOPLE WITH DISABILITIES ARE HAVING TO PLAN EVERYTHING THEY DO

01:22:39.000 --> 01:22:42.000

WITH LOTS OF FORESIGHT AND ATTENTION TO DETAIL. THAT IS BECAUSE

01:22:42.000 --> 01:22:46.000
WE HAVE NO OPTION. TO BE TOLD

01:22:46.000 --> 01:22:49.000
THAT WE CAN'T TELL

01:22:49.000 --> 01:22:54.000
THE COMPANIES HERE THAT THEY HAVE TO PROVIDE ACCESSIBLE SERVICES
BECAUSE

01:22:54.000 --> 01:22:57.000
IT COULD CAUSE DIVISION

01:22:57.000 --> 01:23:03.000
IS ONCE AGAIN EMBARRASSING.

01:23:03.000 --> 01:23:06.000
I DON'T KNOW HOW

01:23:06.000 --> 01:23:11.000
AS A PROVINCE WE CAN SAY,

01:23:11.000 --> 01:23:16.000
THAT WE ARE TRYING TO MAKE A CULTURE CHANGE

01:23:16.000 --> 01:23:19.000
THAT RESPECTS PEOPLE WITH DISABILITIES WHEN THEY KNOW

01:23:19.000 --> 01:23:25.000
THEY COULD BE TREATED BETTER 50 MILES AWAY.

01:23:25.000 --> 01:23:29.000
RIGHT?

01:23:29.000 --> 01:23:33.000
I WAS ACTUALLY ONE OF THE APPLICANTS

01:23:33.000 --> 01:23:36.000
TO THE PROVINCIAL ACCESSIBILITY COMMITTEE WHICH

01:23:36.000 --> 01:23:39.000
WOULD HAVE BEEN FUN

01:23:39.000 --> 01:23:45.000
I AM STILL ABLE TO SPEAK TO WHOMEVER YOU WOULD LIKE AT ANY
OPPORTUNITY

01:23:45.000 --> 01:23:52.000
. THIS IS REALLY IMPORTANT FOR A QUALITY-OF-LIFE.

01:23:52.000 --> 01:23:57.000
IT'S JUST EMBARRASSING.

01:23:57.000 --> 01:24:01.000
>> THANK YOU FOR YOUR FEEDBACK THERE AND ONCE AGAIN

01:24:01.000 --> 01:24:05.000
I CAN

01:24:05.000 --> 01:24:08.000
PUT YOUR E-MAIL IN CONTACT WITH SOME PEOPLE THAT COULD POSSIBLY SPEAK
TO THAT.

01:24:08.000 --> 01:24:12.000
DOES ANYBODY ON THE PANEL WANT TO TAKE THAT?

01:24:12.000 --> 01:24:18.000
>> I BELIEVE I BETTER TAKE IT.

01:24:18.000 --> 01:24:23.000
>> THANK YOU FOR YOUR CLEAR AND CONCISE CONCERNS. I REALLY
APPRECIATED

01:24:23.000 --> 01:24:28.000
I SHARE YOUR CONCERNS

01:24:28.000 --> 01:24:32.000
I'VE WORKED IN THE ENVIRONMENT FOR MANY YEARS.

01:24:32.000 --> 01:24:35.000
I WORKED WITH INDIVIDUALS TRYING TO GET

01:24:35.000 --> 01:24:45.000
THROUGH THE BARRIERS

01:24:45.000 --> 01:24:48.000
AND AS A MEMBER OF THE PROVINCIAL LEGISLATURE AND AS

01:24:48.000 --> 01:24:54.000
THE PARLIAMENTARY SECRETARY OF ACCESSIBILITY THAT THE WORK IS ONGOING

01:24:54.000 --> 01:24:57.000
AND I DO WELCOME THE FEEDBACK

01:24:57.000 --> 01:25:03.000
SORRY DIDN'T MAKE IT TO THE ACCESSIBILITY COMMITTEE HOWEVER THERE ARE

01:25:03.000 --> 01:25:09.000
REGULAR STAKEHOLDER REACH OUTS AND I WOULD BE PLEASED

01:25:09.000 --> 01:25:12.000

TO HAVE YOU SPEAK TO ME DIRECTLY AT ANOTHER TIME MAY

01:25:12.000 --> 01:25:18.000

BE WILLING TO HAVE THAT CONVERSATION AS WELL. THIS IS A BIG PART ON

01:25:18.000 --> 01:25:21.000

WHAT I AM DOING WHICH IS HEARING AND THE LEARNING

01:25:21.000 --> 01:25:25.000

AND BRINGING THINGS BACK SO I REALLY APPRECIATE YOUR CANDOUR AND
WILLINGNESS TO SPEAK

01:25:25.000 --> 01:25:28.000

TO THIS. ALL I CAN DO IS SAY

01:25:28.000 --> 01:25:36.000

I WILL DO THE BEST I CAN, THANK YOU.

01:25:36.000 --> 01:25:40.000

>> MY QUESTION IS ON PRETTY MUCH THE SAME LINES

01:25:40.000 --> 01:25:47.000

AS PROVINCIALLY AND MUNICIPALLY

01:25:47.000 --> 01:25:51.000

WE ARE

01:25:51.000 --> 01:25:56.000

PROVIDING LICENSES FOR COMPANIES

01:25:56.000 --> 01:26:00.000

TO DO AIR TRANSPORT, WATER TRANSPORT, TAXIS

01:26:00.000 --> 01:26:07.000

... ALL THOSE DIFFERENT TYPES OF COMPANIES.

01:26:07.000 --> 01:26:11.000

CAN WE NOT REQUIRE THAT THEY PROVIDE

01:26:11.000 --> 01:26:16.000

A PERCENTAGE OF THEIR SERVICES TO PEOPLE WITH DISABILITIES.

01:26:16.000 --> 01:26:20.000

I THINK ABOUT THIS A LOT AS

01:26:20.000 --> 01:26:26.000

THERE ARE THINGS WE CANNOT SUCCESS.

01:26:26.000 --> 01:26:29.000

AS WIRE THEY ALLOWED TO

01:26:29.000 --> 01:26:32.000

HAVE A BUSINESS LICENSE IF THEY ARE ONLY PROVIDING

01:26:32.000 --> 01:26:36.000

THEIR SERVICE TO A SELECT GROUP OF PEOPLE.

01:26:36.000 --> 01:26:41.000

IF YOU HAVE A DISABILITY YOU CAN'T GO IN

01:26:41.000 --> 01:26:44.000

, THEY SHOULDN'T BE IN THERE WITH THEIR LICENSE IN THE

01:26:44.000 --> 01:26:50.000

FIRST PLACE.

01:26:50.000 --> 01:26:55.000

>> IT IS DEFINITELY A VERY GOOD POINT.

01:26:55.000 --> 01:26:58.000

>> JUST TO ADD IT TO WHAT RICHARD JUST TALKED ABOUT

01:26:58.000 --> 01:27:02.000

, I WAS IN YOUR BROKER EVERY

01:27:02.000 --> 01:27:05.000

SINGLE BUSINESS

01:27:05.000 --> 01:27:11.000

THERE IS ACCESSIBLE NO MATTER WHAT.

01:27:11.000 --> 01:27:16.000

SO WHY CAN'T WE DO IT IN AN AREA

01:27:16.000 --> 01:27:25.000

WHICH IS A FEW HUNDRED YEARS OLD?

01:27:25.000 --> 01:27:29.000

I CONCUR WITH THAT AS WELL BECAUSE I VIEW BUSINESSES LOCALLY

01:27:29.000 --> 01:27:33.000

IN NORTH VANCOUVER THAT DO

01:27:33.000 --> 01:27:36.000

HAVE A BUSINESS LICENSE BUT

01:27:36.000 --> 01:27:40.000

DON'T HAVE A RAMP OR ANYTHING

01:27:40.000 --> 01:27:45.000
. I WAS IN PARIS FOR EXAMPLE AND THE PERSON

01:27:45.000 --> 01:27:48.000
GOT OUT OF HER LITTLE PHARMACY STORE AND SAID

01:27:48.000 --> 01:27:52.000
LET ME GET THE RAMP FOR YOU. I

01:27:52.000 --> 01:27:55.000
AM IN LONDON

01:27:55.000 --> 01:27:59.000
AT THE BIG CENTRAL STATION WHETHER IT'S A

01:27:59.000 --> 01:28:02.000
TINY VILLAGE OR NOT. EVERY SINGLE

01:28:02.000 --> 01:28:05.000
TRAIN STATION AS AN ATTENDANT THAT

01:28:05.000 --> 01:28:10.000
WILL RUN OVER AND TAKE YOU

01:28:10.000 --> 01:28:15.000
OFF THE TRAIN.

01:28:15.000 --> 01:28:19.000
THEY ARE AWARE OF THAT THEY ARE ATTENTIVE AND IT IS

01:28:19.000 --> 01:28:22.000
ALL REGISTERED WITHOUT

01:28:22.000 --> 01:28:25.000
YOU DOING ANYTHING

01:28:25.000 --> 01:28:29.000
THEY TALK TO EACH OTHER AND SAY

01:28:29.000 --> 01:28:32.000
, HEY, WE HAVE SOMEBODY IN A CHAIR. THEY WILL BE

01:28:32.000 --> 01:28:36.000
THERE FOR YOU WHEN IT IS TIME TO GET OFF.

01:28:36.000 --> 01:28:41.000
IT IS VERY EASY TO DO SO

01:28:41.000 --> 01:28:48.000
. HOWEVER,,

01:28:48.000 --> 01:28:57.000

I'VE HAD TEN YEARS IN VANCOUVER WERE THAT'S NOT THE CASE.

01:28:57.000 --> 01:29:00.000

>> THANK YOU FOR RAISING THAT POINT, I DON'T KNOW YOUR

01:29:00.000 --> 01:29:03.000

NAME BUT THANK YOU FOR SPEAKING OUT. WHEN YOU ARE SPEAKING

01:29:03.000 --> 01:29:08.000

WHAT I WAS TOUCHED ON A LITTLE BIT WAS AROUND TRAINING

01:29:08.000 --> 01:29:11.000

AND TRAINING OF STAFF AND EMPLOYEES ON THE FRONT LINES

01:29:11.000 --> 01:29:15.000

IN BUSINESSES

01:29:15.000 --> 01:29:18.000

AND I CAN SPEAK TO TOURISM INDUSTRY, FOR EXAMPLE,, WE HAVE A

01:29:18.000 --> 01:29:22.000

LOT OF WORK TO DO FOR SURE AND IT IS

01:29:22.000 --> 01:29:25.000

INCUMBENT ON THE BUSINESS OWNER FOR THE MOST PART TO ENSURE THE

01:29:25.000 --> 01:29:28.000

TRAINING TAKES PLACE. ONE THING

01:29:28.000 --> 01:29:32.000

THAT WE REALLY PROMOTE IN THE TOURISM INDUSTRY, THERE'S AN

01:29:32.000 --> 01:29:35.000

ORGANIZATION CALLED GO TO HR

01:29:35.000 --> 01:29:40.000

.

01:29:40.000 --> 01:29:44.000

FOR THE TOURISM INDUSTRY THEY ARE THE TRAINING AND BODY AS YOU WILL

01:29:44.000 --> 01:29:48.000

BECAUSE WE DON'T RE-CREATE THE WHEEL. WE AREN'T TRAINERS

01:29:48.000 --> 01:29:51.000

BUT THEY HAVE A NUMBER OF PROGRAMS FOR THE TOURISM INDUSTRY

01:29:51.000 --> 01:29:54.000

THEY BET A NUMBER OF YOU MIGHT REMEMBER FROM THE

01:29:54.000 --> 01:29:57.000
1980s SUPER HOST. THAT

01:29:57.000 --> 01:30:01.000
PROGRAMMING IS STILL ALIVE AND WELL

01:30:01.000 --> 01:30:04.000
AND ONE OF THE COURSES THAT THEY OFFER WHICH IS FAIRLY

01:30:04.000 --> 01:30:08.000
LOW COST AND WELL SUPPORTED BY THE TOURISM INDUSTRY IS

01:30:08.000 --> 01:30:11.000
CALLED SERVICE FOR ALL. WE CONTINUE TO

01:30:11.000 --> 01:30:15.000
TRY TO AMPLIFY

01:30:15.000 --> 01:30:18.000
THAT COURSE IT'S LIKE \$59 TO PUT

01:30:18.000 --> 01:30:21.000
SOMEBODY THROUGH THIS FRONT-LINE CUSTOMER SERVICE TRAINING THAT
DRILLS DOWN

01:30:21.000 --> 01:30:27.000
INTO HELPING CUSTOMERS WHO HAVE

01:30:27.000 --> 01:30:32.000
DISABILITIES, PEOPLE FROM DIFFERENT BACKGROUNDS, GENERATIONS OF
TRAVEL

01:30:32.000 --> 01:30:35.000
SO IT'S BEEN WELL PICKED UP BUT I THINK WE NEED MORE AND

01:30:35.000 --> 01:30:39.000
MORE OF THAT KIND OF TRAINING TO PERMEATE DEEPER INTO THE INDUSTRY.

01:30:39.000 --> 01:30:42.000
I JUST WANT TO RAISE THAT THERE IS AN AWARENESS

01:30:42.000 --> 01:30:45.000
OUT THERE BUT WE HAVE A LOT

01:30:45.000 --> 01:30:50.000
OF WORK TO DO CLEARLY.

01:30:50.000 --> 01:30:53.000

>> THANK YOU FOR MENTIONING THAT KATHLEEN. WE HAVE ONE MORE QUESTION

01:30:53.000 --> 01:30:59.000

ONLINE AND THEN I WILL COME AROUND. SANDRA ONLINE HAD A QUESTION

01:30:59.000 --> 01:31:03.000

, YOU SHOULD BE ON MUTED IN JUST A MOMENT. >> CAN YOU HEAR MEEKLY

01:31:03.000 --> 01:31:11.000

. >> FOR SURE.

01:31:11.000 --> 01:31:17.000

>> I'M ALSO A TRAVELLER

01:31:17.000 --> 01:31:20.000

SO I HAVE BEEN VERY FORTUNATE

01:31:20.000 --> 01:31:23.000

IN BEING INDIGENOUS OFTEN TIMES THERE CAN BE A

01:31:23.000 --> 01:31:28.000

BIT OF A BARRIER THERE

01:31:28.000 --> 01:31:31.000

AND THAT SHOULDN'T BE A FACTOR AT ALL. BUT MY REAL QUESTION IS TO

01:31:31.000 --> 01:31:34.000

DO WITH THOSE

01:31:34.000 --> 01:31:39.000

WITH NEEDS NEED TO USE SCOOTERS

01:31:39.000 --> 01:31:43.000

ARE LIKE FOR ME I HAD MOBILITY ISSUES

01:31:43.000 --> 01:31:46.000

AND I WAS BORN WITH SCOLIOSIS

01:31:46.000 --> 01:31:49.000

AND DEGENERATIVE BONE DISEASE AND

01:31:49.000 --> 01:31:53.000

ARTHRITIS SO I HAVE A LOT OF THINGS WRONG WITH

01:31:53.000 --> 01:31:57.000

ME, SO TO SPEAK. NOW IN MY FIFTIES

01:31:57.000 --> 01:32:01.000

I DEAL WITH A LOT OF CHRONIC PAIN, MY MOBILITY

01:32:01.000 --> 01:32:06.000

ISN'T EVEN AS GOOD AS IT USED TO BE

01:32:06.000 --> 01:32:09.000

. I HAVE TO RELY ON MY HIKING POLES TO GET AROUND OR MY UMBRELLA

01:32:09.000 --> 01:32:13.000

OR CANE TO STUDY MY BALANCE.

01:32:13.000 --> 01:32:19.000

WHAT I WANTED TO SAY IS WHEN I'VE DONE CRUISES

01:32:19.000 --> 01:32:24.000

BECAUSE I FIND THAT THERE ARE THE MOST ACCESSIBLE BECAUSE

01:32:24.000 --> 01:32:28.000

THE ANYTHING THAT WASN'T ACCESSIBLE WAS THE TOUR GUIDE WALKS LIKE

01:32:28.000 --> 01:32:33.000

THEY HAD A DIFFERENT RANGE FROM MILD

01:32:33.000 --> 01:32:37.000

-- MILD, MEDIAN, MODERATE FAST-PACED

01:32:37.000 --> 01:32:40.000

AND SO

01:32:40.000 --> 01:32:43.000

WONDERING IF THEY'VE EVER CONSIDERED LIKE I KNOW THEY HAVE SCOOTERS
LIKE I

01:32:43.000 --> 01:32:48.000

WENT TO WALMART FOR EXAMPLE AND THEY HAD SCOOTERS THERE.

01:32:48.000 --> 01:32:51.000

I DON'T NEED TO USE IT TO GO SHOPPING

01:32:51.000 --> 01:32:56.000

BUT WHEN YOU'RE TRAVELLING INTERNATIONALLY

01:32:56.000 --> 01:33:00.000

. IT'S DEFINITELY IMPORTANT AS I SIGNED

01:33:00.000 --> 01:33:04.000

THAT PEOPLE WHO CANNOT DO LONG WALKS OR HIKES

01:33:04.000 --> 01:33:07.000

DEAL WITH THOSE MOBILITY CHALLENGES AND

01:33:07.000 --> 01:33:10.000

ALSO ARE DEALING WITH THOSE STAIRS AS I

01:33:10.000 --> 01:33:12.000
HAVE TO USE

01:33:12.000 --> 01:33:18.000
RAILS. I CAN'T GO UP ANY STAIRS WITHOUT RAILINGS.

01:33:18.000 --> 01:33:22.000
SO THAT'S A LIMITATION I HAVE.

01:33:22.000 --> 01:33:25.000
BUT I LIKED AND -- I WOULD LIKE TO KNOW IF YOU

01:33:25.000 --> 01:33:29.000
GUYS ARE THOUGHT ABOUT HAVING SCOOTERS ACCESSIBLE FOR THOSE

01:33:29.000 --> 01:33:34.000
OTHER FOLKS THE

01:33:34.000 --> 01:33:38.000
ANYWHERE GLOBALLY

01:33:38.000 --> 01:33:44.000
HAS THAT BEEN GIVEN ANY THOUGHTS.

01:33:44.000 --> 01:33:49.000
WONDERING ONE IF IT HAS

01:33:49.000 --> 01:33:53.000
DULY AFTER RENT THEM OR PURCHASE OUR OWN WHICH

01:33:53.000 --> 01:33:59.000
I KNOW PROBABLY DOWN THE ROAD I WILL NEED ONE

01:33:59.000 --> 01:34:02.000
BUT I CAN'T RELY MY FOUR CHILDREN BECAUSE NOT

01:34:02.000 --> 01:34:06.000
ALL OF THEM LIKE TO TRAVEL AT THE SAME TIME OR

01:34:06.000 --> 01:34:10.000
CAN ACCOMPANY ME ANYWAYS.

01:34:10.000 --> 01:34:13.000
AS MY QUESTION I HOPE

01:34:13.000 --> 01:34:18.000
YOU HEARD ME I CAN'T REALLY TALK LOUD RIGHT NOW.

01:34:18.000 --> 01:34:21.000

>> WE HEAR YOU AND APPRECIATE THE QUESTION.

01:34:21.000 --> 01:34:24.000

SCOOTERS AND OTHER MOBILITY DEVICES IS THERE ANY TALK ABOUT INCLUDING

01:34:24.000 --> 01:34:27.000

THESE AT TOURIST DESTINATIONS WITHOUT THE OTHER MEAN A SUBLEVEL,
PROVINCIAL LEVEL

01:34:27.000 --> 01:34:34.000

THAT KIND OF THING?

01:34:34.000 --> 01:34:38.000

>> I WOULDN'T KNOW THE ANSWER TO THAT SPECIFIC QUESTION

01:34:38.000 --> 01:34:41.000

. I AM AWARE THEY CAN'T

01:34:41.000 --> 01:34:44.000

REMEMBER THE NAMES OF PEOPLE NOW. BUT THERE ARE COMPANIES THAT

01:34:44.000 --> 01:34:48.000

RENT SCOOTERS AND OTHER MOBILITY DEVICES

01:34:48.000 --> 01:34:52.000

THAT ARE RUN OUR CONSUMER WEBSITE. I COULD FOLLOW

01:34:52.000 --> 01:34:55.000

UP WITH YOU IF THERE'S A WAY OF

01:34:55.000 --> 01:34:59.000

DOING THAT. BUT IT'S A GREAT IDEA

01:34:59.000 --> 01:35:03.000

I THINK THAT THERE SHOULD BE MORE

01:35:03.000 --> 01:35:06.000

OF THEM I HAVE A FEELING THESE COMPANIES I'M REFERENCING ARE IN THE

01:35:06.000 --> 01:35:10.000

VANCOUVER AREA IN THE

01:35:10.000 --> 01:35:13.000

COULD POTENTIALLY BE FURTHER OUT BUT

01:35:13.000 --> 01:35:17.000

I WOULD LEAVE YOU WITH THAT.

01:35:17.000 --> 01:35:20.000

>> THE ECHOES BACK ABOUT HOW IT'S IMPORTANT TO HAVE THESE CONVERSATION

01:35:20.000 --> 01:35:24.000

AND ASK THESE QUESTIONS BECAUSE A YEAR AFTER OF ALREADY BEEN THERE

01:35:24.000 --> 01:35:28.000

THEY'VE A BEACH CHAIR OR DO HAVE MOBILITY DEVICES AND YOU ASK YOU PAY

01:35:28.000 --> 01:35:31.000

FOR THIS AND IT'S WELL AT

01:35:31.000 --> 01:35:34.000

CUSTOMER ASKED ABOUT IT AND NOW WE HAVE IT. THAT'S WHY IT'S IMPORTANT

01:35:34.000 --> 01:35:37.000

TO HAVE THOSE CONVERSATIONS

01:35:37.000 --> 01:35:42.000

SOMETIMES JUST DOING ADVOCACY ON BEHALF OF YOURSELF OR YOUR GROUP.

01:35:42.000 --> 01:35:48.000

THERE'S A QUESTION IN THE AUDIENCE.

01:35:48.000 --> 01:35:53.000

>> THANK YOU FOR THE EXCELLENT FORUM THIS AFTERNOON. I'M WITH UNITED WAY BC

01:35:53.000 --> 01:35:58.000

AND I HOLD THE SENIORS PORTFOLIO FOR METRO VANCOUVER.

01:35:58.000 --> 01:36:03.000

WE ARE AWARE THAT WITH THE POPULATION AGING ACROSS BC MANY PEOPLE

01:36:03.000 --> 01:36:07.000

ARE GOING TO AGE INTO DISABILITIES

01:36:07.000 --> 01:36:11.000

WHETHER HAS TO DO A VISION OR HEARING OR

01:36:11.000 --> 01:36:14.000

MOBILITY LIMITATIONS. ALREADY

01:36:14.000 --> 01:36:18.000

IN OUR WORK WITH PROVINCIAL WORKING GROUPS

01:36:18.000 --> 01:36:22.000

ON SENIOR TRANSPORTATION THAT'S BEEN STRUCK

01:36:22.000 --> 01:36:25.000

WE KNOW THAT SENIORS ARE GOING TO BE HANGING UP THEIR KEYS AND

01:36:25.000 --> 01:36:29.000

WE'LL BE LIVING IN PLACES WHERE

01:36:29.000 --> 01:36:32.000

THERE ISN'T THE TRANSPORTATION WHICH IS ACCESSIBLE TO THEM. IN FACT

01:36:32.000 --> 01:36:35.000

IN A SURVEY WE DID A YEAR AGO AROUND ONE IN FIVE SAID

01:36:35.000 --> 01:36:38.000

THAT WHEN THE TIME COMES THEY CAN NO

01:36:38.000 --> 01:36:42.000

LONGER DRIVE THEY WILL HAVE TO MOVE THEIR HOUSE

01:36:42.000 --> 01:36:47.000

SO IT'S QUITE HUGE.

01:36:47.000 --> 01:36:51.000

WE ALSO WORKING AT THE MINISTRY OF HEALTH

01:36:51.000 --> 01:36:54.000

HAS AN AGING IN PLACE POLICY FOR SENIORS

01:36:54.000 --> 01:36:58.000

AND WHAT THEY WANT IS TO AGE IN THE COMMUNITY

01:36:58.000 --> 01:37:01.000

WHERE THEY HAVE CONNECTIONS BUT PART OF THAT IS TRANSPORTATION AND
ONCE

01:37:01.000 --> 01:37:05.000

AGAIN THE SAME THING IS HAPPENING. IT'S NOT JUST PROVINCIALY

01:37:05.000 --> 01:37:08.000

AS WE HAVE HEARD THE LIMITATIONS OF TRANSPORTATION HERE ALREADY

01:37:08.000 --> 01:37:13.000

IN MEAN

01:37:13.000 --> 01:37:16.000

GREYHOUND IS ALREADY GONE AND THAT WASN'T EVEN ACCESSIBLE BUT

01:37:16.000 --> 01:37:21.000

THERE'S BEEN RENOVATIONS THAT WE APPOINTED TO I JUST LIKE MORE PEOPLE
TO BE AWARE

01:37:21.000 --> 01:37:25.000

. THAT'S ONE BUS NEW AND

01:37:25.000 --> 01:37:28.000

POWELL RIVER'S BC TRANSIT HAS BEEN WORKING WITH THE MUNICIPALITY AND OTHER FUNDING IS

01:37:28.000 --> 01:37:31.000

ALSO COMMON TO SUPPLEMENT THAT AND

01:37:31.000 --> 01:37:34.000

IT'S NOT SENIORS ONLY NOT JUST FOR PEOPLE WITH DISABILITIES

01:37:34.000 --> 01:37:37.000

IT'S FOR YOUNG FAMILIES AND IT'S

01:37:37.000 --> 01:37:42.000

A ON-DEMAND BUS TURNING OUT TO BE FAIRLY GOOD

01:37:42.000 --> 01:37:45.000

WITH LOTS OF SENIORS USING IT. HOWEVER,,

01:37:45.000 --> 01:37:52.000

HE DOESN'T HAVE WHEELCHAIR ACCESS FOR EXAMPLE AND OF COURSE THAT IS QUITE CRITICAL.

01:37:52.000 --> 01:37:55.000

I DO HAVE A QUESTION HERE WHICH IS A GUESS

01:37:55.000 --> 01:37:59.000

FIRST OF ALL TO SUSIE BUT ALSO THE KATHLEEN AND OTHERS.

01:37:59.000 --> 01:38:06.000

ARE YOU WORKING WITH SENIORS ORGANIZATIONS TO IMPROVE THE ACCESSIBILITY

01:38:06.000 --> 01:38:09.000

OF TRANSPORTATION AND TRAVEL OPPORTUNITIES

01:38:09.000 --> 01:38:12.000

FOR PEOPLE ACROSS BC? >> I WILL

01:38:12.000 --> 01:38:16.000

BE SUSTAINED, YES, ABSOLUTELY.

01:38:16.000 --> 01:38:19.000

STAKEHOLDERS I

01:38:19.000 --> 01:38:22.000

THINK WE HAVE DONE A INCREDIBLE JOB OF

01:38:22.000 --> 01:38:27.000

INCORPORATING STAKEHOLDERS.

01:38:27.000 --> 01:38:31.000

THERE ARE SOME ENTITIES WHICH HAVE BEEN EXTREMELY GOOD AT ADVOCATING
ON BUT

01:38:31.000 --> 01:38:36.000

THEIR OWN BEHALF LIKE A SPINAL CORD INJURY ASSOCIATION DOES

01:38:36.000 --> 01:38:41.000

AN IMMENSE AMOUNT OF ADVOCACY

01:38:41.000 --> 01:38:44.000

FOR FOLKS WITH SPINAL CORD INJURIES. SENIORS FOR

01:38:44.000 --> 01:38:47.000

A LONG TIME BECAUSE THEY ARE

01:38:47.000 --> 01:38:51.000

SO DIVERSE

01:38:51.000 --> 01:38:54.000

THERE WASN'T A LOT OF GOOD ADVOCACY GOING ON. THERE WERE BITS OF

01:38:54.000 --> 01:38:57.000

IT BUT IT WASN'T FAIRLY STRONG. IT'S GOTTEN BETTER DEFINITELY AND

01:38:57.000 --> 01:39:02.000

I BELIEVE THAT WE'VE DONE A COMPREHENSIVE JOB

01:39:02.000 --> 01:39:07.000

OF GETTING PEOPLE FROM THE VARIOUS

01:39:07.000 --> 01:39:10.000

POPULATIONS THAT ARE IMPACTED BY ACCESSIBILITY ISSUES

01:39:10.000 --> 01:39:13.000

TOGETHER TO TRY TO DO THE BEST THAT WE CAN TO MAKE IT BETTER

01:39:13.000 --> 01:39:20.000

GOING FORWARD.

01:39:20.000 --> 01:39:23.000

ANYTIME THAT WE GET SOMETHING SOLVED, SOMETHING ELSE WILL POP UP

01:39:23.000 --> 01:39:29.000

SO PERFECTIONS NEVER GOING TO BE THE CASE BUT

01:39:29.000 --> 01:39:34.000

THE GOAL IS TO KEEP MOVING THAT DIAL FORWARD AND ABSOLUTELY SENIORS ARE PART

01:39:34.000 --> 01:39:38.000

OF THE GROUPS WHICH WE ARE CONSULTING WITH.

01:39:38.000 --> 01:39:46.000

THANK YOU.

01:39:46.000 --> 01:39:50.000

>> KATHLEEN GOING TO TOUCH ON THAT? >> YEAH, THANK YOU FOR THE QUESTION.

01:39:50.000 --> 01:39:54.000

IN TERMS OF WORKING SPECIFICALLY WITH SENIORS GROUPS

01:39:54.000 --> 01:39:58.000

ON MARKETING BRITISH COLUMBIA AS A DESTINATION I WOULD SAY NO

01:39:58.000 --> 01:40:04.000

WE DON'T TARGET SPECIFICALLY INTO THAT DEMOGRAPHIC. BUT OUR MESSAGING

01:40:04.000 --> 01:40:10.000

PRESUMABLY REACHES -- REACHES ALL BRITISH COLUMBIANS.

01:40:10.000 --> 01:40:14.000

I WOULD SAY THAT IN OUR MESSAGING OUT TO INDUSTRY

01:40:14.000 --> 01:40:17.000

BE AT THE CONFERENCE I WAS AT LAT LAST WEEK ARE FOR

01:40:17.000 --> 01:40:22.000

A WEBSITE AND THE WORK WE ARE DOING FOR REGULAR COMMUNICATIONS

01:40:22.000 --> 01:40:26.000

TO ALL BUSINESSES THAT RECEIVE INFORMATION FROM US.

01:40:26.000 --> 01:40:31.000

WE ARE TALKING ABOUT ACCESSIBILITY REGULARLY AND ARE TALKING ABOUT IT

01:40:31.000 --> 01:40:34.000

NOT SPECIFICALLY

01:40:34.000 --> 01:40:38.000

TO THE 21% WHICH IDENTIFY OF HAVING A DISABILITY CURRENTLY IT'S

01:40:38.000 --> 01:40:44.000

ABOUT WHAT YOU'RE TALKING ABOUT.

01:40:44.000 --> 01:40:48.000

THE AGING POPULATION IN THE REQUIREMENTS THERE AND THE FACT THAT

01:40:48.000 --> 01:40:51.000

WE AREN'T TALKING ABOUT A SMALL GROUP OF PEOPLE. WE

01:40:51.000 --> 01:40:54.000

ARE TALKING ABOUT A MUCH LARGER GROUP OF PEOPLE AND THAT IS

01:40:54.000 --> 01:40:57.000

PART OF OUR MESSAGING. I KNOW THAT'S NOT

01:40:57.000 --> 01:41:00.000

A GREAT ANSWER REALLY BUT ANOTHER THING I WOULD SAY

01:41:00.000 --> 01:41:04.000

IS THAT

01:41:04.000 --> 01:41:07.000

WITH ERIC CARMEN'S IS A CROWN CORPORATION WITH RESPECT TO

01:41:07.000 --> 01:41:10.000

THE BC ACCESSIBILITY ACT WE WILL BE FORMING A ACCESSIBILITY COMMITTEE

01:41:10.000 --> 01:41:14.000

AND IT WILL BE A PUBLIC COMMITTEE

01:41:14.000 --> 01:41:17.000

THAT WILL BE AMPLIFIED THROUGH EMILY AS WELL

01:41:17.000 --> 01:41:20.000

WELCOMING PEOPLE OF ALL

01:41:20.000 --> 01:41:23.000

AGES, BACKGROUNDS, ABILITIES

01:41:23.000 --> 01:41:26.000

THERE IS A CAP AND A WHOLE PROCESS FOR THAT

01:41:26.000 --> 01:41:28.000

AS WE ARE HOPING WE DO GET A DIVERSITY OF

01:41:28.000 --> 01:41:33.000

PEOPLE AGES AND ABILITIES ON THAT COMMUNITY. -- COMMITTEE.

01:41:33.000 --> 01:41:36.000

>> WHAT'S GOOD FOR THE AGING POPULATION ARE GOOD FOR THOSE LIVING

01:41:36.000 --> 01:41:40.000

WITH DISABILITIES SO HAVING THESE MOBILE GROUPS WORK TOGETHER

01:41:40.000 --> 01:41:43.000

ONLY HELPS EVERYBODY IN THE LONG RUN.

01:41:43.000 --> 01:41:46.000

I KNOW MY PARENTS WANT TO SPEND MY INHERITANCE RATHER THAN HANDED

01:41:46.000 --> 01:41:51.000

DOWN TO ME SOMEWHERE EXCESS WILL PLACE THE TRAVEL TO WILL BE FUN.

01:41:51.000 --> 01:41:54.000

>> JUST WANT TO MAKE A COMMENT FOR SENIOR POPULATIONS AS IT IS

01:41:54.000 --> 01:41:58.000

AN AREA

01:41:58.000 --> 01:42:03.000

THAT WHY VR RECOGNIZES IS IT AGING DEMOGRAPHIC AND WE WANT TO ENSURE

01:42:03.000 --> 01:42:06.000

THAT SENIORS ALSO HAVE ACCESS TO THE TERMINALS. OVER

01:42:06.000 --> 01:42:11.000

THIS PAST SUMMER

01:42:11.000 --> 01:42:14.000

WE DID PASSENGER JOURNEY MAPPING RESEARCH WHICH INVOLVED SIX

01:42:14.000 --> 01:42:19.000

DIFFERENT ACCESSIBILITY GROUPS AND SENIORS WERE AMONG THOSE GROUPS

01:42:19.000 --> 01:42:23.000

WE INVITED THOSE PEOPLE THERE

01:42:23.000 --> 01:42:27.000

TO FIND OUT WHAT'S WORKING AND WHAT ISN'T

01:42:27.000 --> 01:42:32.000

AND GOT FEEDBACK AND ALL OF THE DIFFERENT SEGMENTS ON THAT JOURNEY

01:42:32.000 --> 01:42:35.000

SO COMING FROM HOME TO THE

01:42:35.000 --> 01:42:39.000

AIRPORT AND FROM CURBSIDE

01:42:39.000 --> 01:42:43.000

THE CHECKING AND CHECK IN AND SECURITY

01:42:43.000 --> 01:42:47.000

FOR THE DIFFERENT AMENITIES BETWEEN SECURITY

01:42:47.000 --> 01:42:50.000
THE BOARDING DATE. THAT IS

01:42:50.000 --> 01:42:54.000
WHERE WE DID INTERVIEW STYLE HELP US GATHER THAT FEEDBACK

01:42:54.000 --> 01:42:57.000
AND WE BUILD THAT OUT TO MAKE THOSE IMPROVEMENTS.

01:42:57.000 --> 01:43:04.000
WE WORKED WITH

01:43:04.000 --> 01:43:08.000
A BUNCH OF SOCIETIES OR LOVE TO CONNECT WITH UNITED WAY

01:43:08.000 --> 01:43:12.000
WE ARE FOCUSED ON THAT TARGET POPULATION AND HOW WE CAN DO BETTER

01:43:12.000 --> 01:43:15.000
THAT MORE SERVICES AND PROGRAMS MAKE

01:43:15.000 --> 01:43:24.000
THAT A WELCOMING EXPERIENCE FOR EVERYBODY.

01:43:24.000 --> 01:43:27.000
>> I'M AN ADVOCATE FOR PEOPLE WITH DISABILITIES AND I

01:43:27.000 --> 01:43:31.000
JUST WANT TO RIDE THE WAVE

01:43:31.000 --> 01:43:34.000
OF JEDI JUST, EQUITY, DIVERSITY AND INCLUSION AND

01:43:34.000 --> 01:43:38.000
I THOUGHT I'D WANT TO BRING IT TO YOUR ATTENTION THAT IN ADDITION

01:43:38.000 --> 01:43:41.000
TO ACCESSIBILITY OF TRAVEL

01:43:41.000 --> 01:43:44.000
, I'D LIKE TO BRING TO YOUR ATTENTION

01:43:44.000 --> 01:43:48.000
ALSO MAKE SURE THAT THE PRICING OF THAT TRAVEL

01:43:48.000 --> 01:43:51.000
BE MADE EQUITABLE FOR PEOPLE

01:43:51.000 --> 01:43:55.000
WITH DISABILITIES AS

01:43:55.000 --> 01:43:58.000
THERE IS NONMARKET HOUSING SOME HOPING THERE

01:43:58.000 --> 01:44:01.000
IS NONMARKET TRAVEL THAT WE MORE

01:44:01.000 --> 01:44:04.000
PEOPLE WITH DISABILITIES ARE ABLE TO TRAVEL. I DON'T REALLY HAVE A

01:44:04.000 --> 01:44:07.000
QUESTION IT'S MORE OF A LIKE

01:44:07.000 --> 01:44:13.000
HOW CAN WE ALL GO TO THE NEXT STEP CREATING THAT AWARENESS

01:44:13.000 --> 01:44:20.000
TO MAKE TRAVERTINE -- TRAVELLING EQUITABLE BY MAKING IT AFFORDABLE
FOR THOSE WITH DISABILITIES?

01:44:20.000 --> 01:44:27.000
>> I WOULD QUICKLY RESPOND THEIR.

01:44:27.000 --> 01:44:32.000
I CAN SPEAK TO A HANDFUL OF BUSINESSES I KNOW THAT ARE LOOKING AT

01:44:32.000 --> 01:44:36.000
ACCESSIBILITY THROUGH THAT SPECIFIC LENS

01:44:36.000 --> 01:44:41.000
SUCH AS MAKING THE EXPERIENCE ACCESSIBLE TO ALL NOT JUST SIMPLY

01:44:41.000 --> 01:44:44.000
FROM THE BUILDING ENVIRONMENT SO MUCH AS THE PRICING AND THAT IS
HAPPENING

01:44:44.000 --> 01:44:47.000
AND AGAIN WE ARE TRYING TO SAY,

01:44:47.000 --> 01:44:50.000
LOOK AT WHAT THE POLYGON GALLERY NORTH VANCOUVER IS DOING FOR EXAMPLE
WITH

01:44:50.000 --> 01:44:55.000
RESPECT TO PAYING BY DONATION

01:44:55.000 --> 01:44:58.000
OR DON'T PAY IT ALL BUT YOU'RE WELCOME TO COME IN THE MATTER WHAT

01:44:58.000 --> 01:45:01.000

WE'RE TRYING TO SPOTLIGHT THAT TO SAY THIS IS WHAT

01:45:01.000 --> 01:45:04.000

CAN HAPPEN AND THAT'S THE BENEFITS OF DOING THAT. MAYBE MORE

01:45:04.000 --> 01:45:08.000

PEOPLE SHOULD DO THAT AS WELL.

01:45:08.000 --> 01:45:11.000

WE DEFINITELY HEAR YOU AND INDUSTRY ALSO HEARS YOU AS WELL

01:45:11.000 --> 01:45:18.000

SOME EXTENT.

01:45:18.000 --> 01:45:21.000

>> THE NEED FOR FULLY EXCESS WILL PLAYGROUND CAME UP WITH

01:45:21.000 --> 01:45:24.000

FEW TIMES IN OUR SURVEY COMMENTS AS WELL AS ADULT SIZE CHANGING

01:45:24.000 --> 01:45:27.000

TABLES IN PUBLIC WASHROOMS. ARE THESE THINGS

01:45:27.000 --> 01:45:32.000

BEING ADDRESSED IN THE BC ACCESSIBILITY ACT?

01:45:32.000 --> 01:45:38.000

>> IN TIME. CURRENTLY HAS SAID

01:45:38.000 --> 01:45:43.000

WE'RE WORKING SPECIFICALLY ON EMPLOYABILITY AND SERVICE ACCESS

01:45:43.000 --> 01:45:47.000

AND THERE IS WORK BEING DONE AROUND PLAYGROUNDS AND SCHOOLS TO MAKE SURE

01:45:47.000 --> 01:45:50.000

THAT IS PART OF THE

01:45:50.000 --> 01:45:54.000

EDUCATION COMPONENT OF THINGS

01:45:54.000 --> 01:45:57.000

THEY WOULD ALSO NOTED THAT MUNICIPALITIES ARE DOING SOME WORK IN

01:45:57.000 --> 01:46:01.000

THIS AREA.

01:46:01.000 --> 01:46:04.000

THE ADULT CHANGE ENVIRONMENT HAS NOT REALLY BEEN SEEING A LOT OF

01:46:04.000 --> 01:46:07.000

THE FIRST PLACE OF HAD THAT SPECIFICALLY BROUGHT UP SO I'LL TRY TO

01:46:07.000 --> 01:46:11.000

TAKE THAT BACK BECAUSE IT'S NOT SOMETHING I HAVE REALLY SEEN ANYWHERE ELSE.

01:46:11.000 --> 01:46:14.000

I'LL TRY TO TAKE THAT BACK BUT CERTAINLY

01:46:14.000 --> 01:46:19.000

IN TERMS OF PLAYGROUNDS AND SCHOOLS

01:46:19.000 --> 01:46:22.000

MUNICIPAL EVERYBODY'S WORKING

01:46:22.000 --> 01:46:29.000

ON THOSE COMPONENTS AND THE OTHERS PROBABLY COMING UP.

01:46:29.000 --> 01:46:32.000

>> LIKE HIM UP IN THE SURVEY FROM THREE DIFFERENT PEOPLE

01:46:32.000 --> 01:46:36.000

AND I'D NEVER SEEN THAT IN ANY OF OUR SURVEY FEEDBACK AS

01:46:36.000 --> 01:46:40.000

WELL SO ONCE AGAIN CONSTANTLY LEARNING ABOUT WHAT'S GOING ON.

01:46:40.000 --> 01:46:44.000

>> THANK YOU SO MUCH, I REALLY APPRECIATE

01:46:44.000 --> 01:46:48.000

WHAT THE PANEL IS HAD TO OFFER

01:46:48.000 --> 01:46:51.000

A FEW THINGS I WOULD LIKE TO MENTION,

01:46:51.000 --> 01:46:56.000

ADULT CHANGE TABLES CAME UP LAST WEEK

01:46:56.000 --> 01:46:59.000

AND AS HAVE TO GO BACK THERE

01:46:59.000 --> 01:47:02.000

AND IT JUST A WHERE THE

01:47:02.000 --> 01:47:07.000

ADULT CHANGE TABLES WERE. WE WILL HAVE ONE.

01:47:07.000 --> 01:47:11.000

>> BUDDIES VICIOUSLY GET THE GIBSONS

01:47:11.000 --> 01:47:15.000

THE TRANSPORTATION ISSUES?

01:47:15.000 --> 01:47:18.000

OF SAT ON THE BC FERRIES ADVISORY BOARD IN ONE OF THE BIGGEST COMPLAINTS

01:47:18.000 --> 01:47:25.000

IS PEOPLE GETTING ON AND OFF THE VERY SYSTEM.

01:47:25.000 --> 01:47:29.000

-- ERIE SYSTEM. IS NOT A CROWN CORPORATION ANYMORE IT'S SORT OF A

01:47:29.000 --> 01:47:34.000

... I DON'T KNOW HOW TO DEFINE IT

01:47:34.000 --> 01:47:37.000

BUT IT IS SUBSIDIZED PUBLIC, STILL AND

01:47:37.000 --> 01:47:42.000

THE F TO BE HELD ACCOUNTABLE. WALKED ONTO THE FERRY

01:47:42.000 --> 01:47:45.000

, I COULDN'T EVEN GET TO THE ELEVATOR

01:47:45.000 --> 01:47:49.000

BECAUSE IT WAS A PROBLEM CROSSING THE DOORWAY THAT

01:47:49.000 --> 01:47:51.000

IS THE VERY OPERATION SYSTEM A COUPLE

01:47:51.000 --> 01:47:55.000

OF THINGS I WOULD LIKE TO MENTION. FIRST OF ALL EDUCATION

01:47:55.000 --> 01:47:58.000

.

01:47:58.000 --> 01:48:02.000

IN GIBSONS WE HAVE A STUDENT ON COUNCIL AND HE WAS ACTUALLY

01:48:02.000 --> 01:48:06.000

HER STUDENT ON COUNCIL THAT FIRST SAID

01:48:06.000 --> 01:48:11.000

I HAVE ACCESSIBILITY ISSUES IN THE COMMUNITY. HE DOESN'T HAVE

01:48:11.000 --> 01:48:15.000

ANY DISABILITY. JUST AS A YOUTH

01:48:15.000 --> 01:48:21.000

HE CANNOT GET AROUND IN THE COMMUNITY BECAUSE OF THE LACK OF SERVICE
SO

01:48:21.000 --> 01:48:26.000

WE STRUCK UP A COMMITTEE AND HAVE TWO PEOPLE ON IT WERE IN
WHEELCHAIRS

01:48:26.000 --> 01:48:29.000

WE MAKE LITTLE DISCOVERIES,

01:48:29.000 --> 01:48:32.000

INTO THE TOWN HAUL WHATEVER. THEY HAVE

01:48:32.000 --> 01:48:36.000

TO UNLOAD THE STREET.

01:48:36.000 --> 01:48:39.000

WE TALK ABOUT BC TRANSIT WHICH THEY OPERATE

01:48:39.000 --> 01:48:43.000

. WHY CAN'T SOMEBODY

01:48:43.000 --> 01:48:46.000

FROM VANCOUVER TAKE

01:48:46.000 --> 01:48:50.000

ONE TO WHISTLER. -WISE AND THE SERVICE AVAILABLE? COULD BE
SUBSIDIZED

01:48:50.000 --> 01:48:53.000

THE BUSINESS IN WHISTLER THAT BENEFIT FROM THE

01:48:53.000 --> 01:48:56.000

PEOPLE ARRIVING WITH HOPEFULLY

01:48:56.000 --> 01:48:59.000

DOLLARS IN THE PARK -- POCKET. ON HER ACCESSIBILITY COMMITTEE

01:48:59.000 --> 01:49:03.000

WE HAVE ALSO

01:49:03.000 --> 01:49:06.000

TALK OF THAT SHARE OF THE POVERTY REDUCTION COMMITTEE BECAUSE THAT'S
ONE

01:49:06.000 --> 01:49:09.000
OF THE BIGGEST BARRIERS TO ACCESSIBILITY. BUT WHAT I WOULD

01:49:09.000 --> 01:49:12.000
LIKE TO GO BACK TO IS THE EDUCATION AS WE

01:49:12.000 --> 01:49:16.000
ARE PUSHING BACK AS

01:49:16.000 --> 01:49:22.000
SENIORS AND PEOPLE WITH ACCESS ISSUES ON A SYSTEM

01:49:22.000 --> 01:49:28.000
AT A SCHOOL LEVEL WHERE ACCESSIBILITY

01:49:28.000 --> 01:49:32.000
. EVERYBODY SHOULD HAVE THE RIGHT TO ACCESS

01:49:32.000 --> 01:49:35.000
AND IF THAT WAS INSTILLED IN THE EDUCATION SYSTEM WE WOULDN'T BE

01:49:35.000 --> 01:49:38.000
FIGHTING THESE BATTLES. IT'S SOMETHING THAT IS BEEN TOTALLY
OVERLOOKED.

01:49:38.000 --> 01:49:42.000
I APPLAUD THAT

01:49:42.000 --> 01:49:45.000
WE HAVE A STUDENT ON COUNCIL THAT WE ARE SEEING THINGS THROUGH THE
EYES

01:49:45.000 --> 01:49:48.000
OF TOMORROW IS A HUGE ASSET

01:49:48.000 --> 01:49:53.000
BUT I WOULD REALLY IMPLORE THE EDUCATION SYSTEM

01:49:53.000 --> 01:49:56.000
. MOIST SAYING THAT I WAS NEVER

01:49:56.000 --> 01:49:59.000
TAUGHT THIS IN SCHOOL IS HIM CHANGING MY

01:49:59.000 --> 01:50:02.000
PARENTS DIAPERS. IT'S FINGERS

01:50:02.000 --> 01:50:07.000
YOU NEVER EXPECT TO HAVE TO DO THAT YOU DO.

01:50:07.000 --> 01:50:12.000

B INSTILLED THE EDUCATION SYSTEM. THEN IT'S NOT A PROBLEM

01:50:12.000 --> 01:50:17.000

IT'S JUST A WAY OF LIFE FOR EVERYBODY. BUILDING CODES

01:50:17.000 --> 01:50:23.000

LIKE LANTRY JUST SAYING UNIVERSAL DESIGN EVERYTHING WAS BUILT

01:50:23.000 --> 01:50:26.000

WITH NO THRESHOLDS OR BARRIERS THAN AGING

01:50:26.000 --> 01:50:29.000

IN PLACE ISN'T A PROBLEM WITHOUT HAVING

01:50:29.000 --> 01:50:40.000

TO REINVENT THE WHEEL AS IT WAS BUILT WEIRD.

01:50:40.000 --> 01:50:52.000

>> WELL, SAID.

01:50:52.000 --> 01:50:55.000

>> FIRST OF ALL

01:50:55.000 --> 01:50:58.000

SEMI- MENTIONED THE FACT THAT IT WOULD'VE BEEN NICE TO HAVE

01:50:58.000 --> 01:51:01.000

ACCESSIBLE SEATING ON AIRCRAFT. IT'S

01:51:01.000 --> 01:51:04.000

BEEN A PILOT PROJECT WITH THE MANUFACTURERS IN

01:51:04.000 --> 01:51:10.000

THE FAA FOR THE USE OF FOLDABLE SEATS

01:51:10.000 --> 01:51:13.000

. THAT IS

01:51:13.000 --> 01:51:17.000

BEEN UNDERWAY.

01:51:17.000 --> 01:51:21.000

IT TAKES AWHILE BUT

01:51:21.000 --> 01:51:25.000

IT IS THERE AT LEAST.

01:51:25.000 --> 01:51:29.000

SECOND IS THE USE FOR HELPERS ON AIRCRAFT. I KNOW THAT

01:51:29.000 --> 01:51:33.000

THERE ARE STANDARDS FOR THIS BUT MY EXPERIENCE

01:51:33.000 --> 01:51:36.000

IS THAT ONE OF TEN KNOW WHAT THEY ARE DOING AND THE

01:51:36.000 --> 01:51:39.000

REST TRY TO TELL YOU WHAT TO DO AS OPPOSED TO LISTENING TO US WHEN

01:51:39.000 --> 01:51:46.000

YOU SEE YOU NEED THAT STRAP ON THE SHOULDER.

01:51:46.000 --> 01:51:53.000

SO MORE PLANES REQUIRE THAT. ON ROAD TRIPS.

01:51:53.000 --> 01:51:56.000

THERE IS A LACK OF ELECTRIC VEHICLE CHARGING STATIONS

01:51:56.000 --> 01:52:01.000

TO PREVENT ME FROM GOING TO PLACES LIKE PRINCE GEORGE. WE NEED TO
LOOK

01:52:01.000 --> 01:52:04.000

ON THAT ACCESSIBILITY FOR PEOPLE

01:52:04.000 --> 01:52:07.000

WITH ELECTRIC VEHICLES.

01:52:07.000 --> 01:52:12.000

IS ALSO NO SUBSIDIES IN BC FOR PEOPLE TO PUT

01:52:12.000 --> 01:52:15.000

THINGS IN THE CAR SO THEY CAN GO ON ROAD TRIPS. THAT'S A SIMILAR

01:52:15.000 --> 01:52:19.000

THING AS WELL. RIGHT NOW IS

01:52:19.000 --> 01:52:22.000

ALSO ACCESSIBLE STANDARDS CANADA WHICH IS DEVELOPING STANDARDS

01:52:22.000 --> 01:52:25.000

UNDER THE ACCESSIBLE STANDARDS CANADA

01:52:25.000 --> 01:52:29.000

ACT WITH VOLUNTEERS

01:52:29.000 --> 01:52:32.000

ON THE TECHNICAL COMMITTEE FOR TRAVEL SO

01:52:32.000 --> 01:52:35.000

PEOPLE ARE LISTENING TO THAT CONFERENCE THEY MIGHT

01:52:35.000 --> 01:52:38.000

WANT TO CONTACT AS

01:52:38.000 --> 01:52:41.000

I HAVE ASKED THEM FOR INFORMATION SO THAT

01:52:41.000 --> 01:52:48.000

CAN BE PASSED ON TO PEOPLE THAT ARE INTERESTED.

01:52:48.000 --> 01:52:51.000

AT VICTORIA BEST WESTERN ESTIMATE TRIED

01:52:51.000 --> 01:52:58.000

TO CHECK THEIR THERE'S NO ACCESSIBLE ROOMS.

01:52:58.000 --> 01:53:03.000

THEY DON'T HAVE ANY MORE ACCESSIBLE ROOMS SINCE THE RENOVATION

01:53:03.000 --> 01:53:07.000

.

01:53:07.000 --> 01:53:12.000

THERE'S A NUMBER OF ACCESSIBILITY COMMITTEES

01:53:12.000 --> 01:53:16.000

THAT EXIST FOR THE 59 OR SO ORGANIZATIONS DESIGNATED FOR THAT.

01:53:16.000 --> 01:53:19.000

THEN IN THOSE THERE'S A REQUIREMENT

01:53:19.000 --> 01:53:23.000

FOR CERTAIN NUMBERS TO BE PERSONS WITH DISABILITIES

01:53:23.000 --> 01:53:28.000

AND THOSE COMMITTEES BECAUSE THEY HAVE THE LIVED EXPERIENCE.

01:53:28.000 --> 01:53:31.000

HOWEVER,, THERE'S NO REQUIREMENT FOR ANY OF THOSE TO

01:53:31.000 --> 01:53:34.000

BE PAID WHEN YOU NOTE THE

01:53:34.000 --> 01:53:42.000

PERSONS WITH DISABILITIES ARE AMONG THE LOWEST INCOME GROUPS

01:53:42.000 --> 01:53:46.000

SO BECAUSE THE MANDATORY POSITION MANDATED BY PROVINCIAL LEGISLATION

WHY ISN'T

01:53:46.000 --> 01:53:49.000

THERE A REQUIREMENT

01:53:49.000 --> 01:53:52.000

THOSE PEOPLE HAVE A LIVING STANDARD OF SOME KIND

01:53:52.000 --> 01:53:55.000

FOR PROVIDING THEIR ADVICE. WE'RE TIRED

01:53:55.000 --> 01:53:59.000

OF HAVING

01:53:59.000 --> 01:54:02.000

TO BE CONSULT -- FREE CONSULTANTS. SAMOA WE HAVE TO BE GRATEFUL THAT WE

01:54:02.000 --> 01:54:05.000

CAN JUST PROVIDE THAT.

01:54:05.000 --> 01:54:15.000

IF WE ARE PROVIDING HER EXPERTISE WE SHOULD BE PAID FOR.

01:54:15.000 --> 01:54:21.000

>> THAT IS A REALLY GOOD POINT, THANK YOU SO MUCH.

01:54:21.000 --> 01:54:26.000

>> THE NUMBER OF THE COMMITTEES BEING REQUIRED JUST SO MANY PEOPLE

01:54:26.000 --> 01:54:31.000

THAT THEY WILL FIND TO SERVE OF THOSE UNLESS SOME VISITING PAID.

01:54:31.000 --> 01:54:35.000

>> I SHOULD HAVE BEEN USING THE MICROPHONE MY APOLOGIZE

01:54:35.000 --> 01:54:40.000

-- APOLOGIES FOR PEOPLE AND ZOOM. THAT'S A BRILLIANT PART.

01:54:40.000 --> 01:54:46.000

>> JUST SO EVERYBODY KNOWS IN THE ROOM AND ONLINE NOT ONLY WILL CHAT

01:54:46.000 --> 01:54:50.000

TRANSCRIPT HE SENT OUT BUT A TRANSCRIPT OF THE CAPTIONS.

01:54:50.000 --> 01:54:52.000

WE HAVE A LIST OF RESOURCES

01:54:52.000 --> 01:54:56.000

AND THINGS MENTIONED LIKE COMMITTEES THAT YOU CAN APPLY FOR

01:54:56.000 --> 01:54:59.000

ALL BEING IN THE WRAPUP E-MAIL THAT WE WILL SEND OUT.

01:54:59.000 --> 01:55:03.000

I HAVE MONICA ONLINE WHO WANTED TO COMMENT ON SOMETHING. SO I WILL UNMUTE MONICA

01:55:03.000 --> 01:55:07.000

. >> OKAY,, HIGH.

01:55:07.000 --> 01:55:12.000

SOMEBODY MENTIONED MAKING ACCESSIBLE

01:55:12.000 --> 01:55:16.000

TRAVEL AFFORDABLE. I STARTED A NONFOR PROFIT ABOUT

01:55:16.000 --> 01:55:20.000

TEN OR SO YEARS AGO AND IT'S CALLED THE CANADIAN

01:55:20.000 --> 01:55:24.000

ASSISTANCE TRAVEL SOCIETY. WHAT WE DO IS RAISE MONEY

01:55:24.000 --> 01:55:28.000

FOR PEOPLE WITH DISABILITIES THAT REQUIRE AN ATTENDANT

01:55:28.000 --> 01:55:32.000

AND WE PAY FOR THE ATTENDANTS TRAVEL EXPENSES

01:55:32.000 --> 01:55:37.000

. FOR EXAMPLE TRANSPORTATION, ACCOMMODATION

01:55:37.000 --> 01:55:40.000

AND MEAL STIPEND. IT'S EITHER ALL

01:55:40.000 --> 01:55:43.000

OR PART, DEPENDS ON HOW MUCH MONEY

01:55:43.000 --> 01:55:46.000

WE RAZE. WE CAN'T PAY FOR

01:55:46.000 --> 01:55:49.000

THE LABOUR COST BECAUSE THERE IS A PROVINCIAL GOVERNMENT PROGRAM THAT IF YOU

01:55:49.000 --> 01:55:53.000

REQUIRE AN ATTENDANT

01:55:53.000 --> 01:55:56.000

CALLED CHOICES FOR SUPPORT IN INDEPENDENT LIVING THEN

01:55:56.000 --> 01:55:59.000

YOU WOULD MOST LIKE WOULD BE ON THAT PROGRAM AND THAT

01:55:59.000 --> 01:56:03.000

WOULD COVER YOUR LABOUR COST. SO

01:56:03.000 --> 01:56:06.000

I KNOW IT'S DEFINITELY TRICKY THESE DAYS ESPECIALLY

01:56:06.000 --> 01:56:09.000

BECAUSE OF COVID-19 SO FINDING PEOPLE THAT WILL HELP YOU TRAVEL.

01:56:09.000 --> 01:56:12.000

BUT THAT IS A SERVICE WE DO PROVIDE AND WE ARE

01:56:12.000 --> 01:56:15.000

IN THE PROCESS OF DOING THAT FOR

01:56:15.000 --> 01:56:20.000

A FUNDRAISING EVENT ON MAY 26th.

01:56:20.000 --> 01:56:23.000

YOU CAN LOOK FORWARD TO THAT ON OUR WEBSITE IF YOU SO DESIRE

01:56:23.000 --> 01:56:27.000

IS IT WILL BE UPDATED IN THE NEXT WEEK OR SO.

01:56:27.000 --> 01:56:31.000

JUST THOUGHT THAT PEOPLE SHOULD KNOW THAT THERE ARE SOME

01:56:31.000 --> 01:56:37.000

FINANCIAL ASSISTANCE AVAILABLE BECAUSE WE SEND OUT

01:56:37.000 --> 01:56:40.000

-- WE HAVE ON THEIR LIPS -- WEBSITE A GRANT THAT PEOPLE CAN

01:56:40.000 --> 01:56:44.000

APPLY FOR THEN THERE IS A CERTAIN LENGTH OF TIME.

01:56:44.000 --> 01:56:47.000

WITH THAT WE MAKE A CHOICE,

01:56:47.000 --> 01:56:52.000

WE ONLY GIVE OUT AS MUCH AS WE GIVEN -- GET IN.

01:56:52.000 --> 01:56:55.000

>> THAT'S WONDERFUL TO HEAR ABOUT I KNOW ONE OF

01:56:55.000 --> 01:56:58.000

OUR PANELISTS WHO COULDN'T BE HERE TODAY WAS GOING TO

01:56:58.000 --> 01:57:02.000

SHARE SOME INFORMATION ON THE COMPANIONS PROGRAM

01:57:02.000 --> 01:57:05.000

WHERE YOU CAN GET SOMETHING FUNDED IF YOU NEEDED ASSISTANCE WHILE YOU TRAVEL SO

01:57:05.000 --> 01:57:09.000

MAKE SURE THE CIRCLE BACK WITH YOU AND INCLUDE

01:57:09.000 --> 01:57:12.000

THAT IN THE RESOURCE PHASES AS WELL. >> I LOVE TO MEET HIM, THAT

01:57:12.000 --> 01:57:16.000

WOULD BE GREAT. >> WE CAN CONNECT TO.

01:57:16.000 --> 01:57:22.000

WE HAVE TIME FOR ABOUT ONE OR TWO MORE QUESTIONS I BELIEVE.

01:57:22.000 --> 01:57:26.000

>> JUST TO ADD TO THE LIST OF THINGS TO CONSIDER.

01:57:26.000 --> 01:57:30.000

WHEN I WENT TO ITALY IN ROME

01:57:30.000 --> 01:57:33.000

, EVERY SINGLE MUSEUM

01:57:33.000 --> 01:57:37.000

WAS FREE IF YOU ARE DISABLED. IN THE SAME

01:57:37.000 --> 01:57:41.000

FOR YOUR ATTENDANT.

01:57:41.000 --> 01:57:47.000

THAT MADE OUR LIVES INCREDIBLY EASIER

01:57:47.000 --> 01:57:54.000

AND THE TRIP WAS FAR MORE ACCESSIBLE.

01:57:54.000 --> 01:57:58.000

IN TERMS OF LOOKING AT DIFFERENT LISTS

01:57:58.000 --> 01:58:02.000

-- LIFTS AND THANKS WITHIN A BUILDING I

01:58:02.000 --> 01:58:08.000

WAS ABLE TO GO ALL THE WAY DOWN TO THE SISTINE CHAPEL.

01:58:08.000 --> 01:58:12.000

IF THEY ARE ABLE TO DO IT... IT TOOK ME A WHILE

01:58:12.000 --> 01:58:15.000

I WENT AGAINST TRAFFIC.

01:58:15.000 --> 01:58:20.000

BUT I MADE IT DOWN TO THE CHAPEL.

01:58:20.000 --> 01:58:23.000

SO DO

01:58:23.000 --> 01:58:27.000

TAKE IT BACK TO YOUR COMMITTEES THAT WOULD BE AMAZING TO HEAR FROM.

01:58:27.000 --> 01:58:32.000

AND WITHIN ACCESSIBLE BC

01:58:32.000 --> 01:58:38.000

THE LOWER MAINLAND AND THE LOCAL GOVERNMENT

01:58:38.000 --> 01:58:41.000

OR CITY

01:58:41.000 --> 01:58:44.000

, MUSEUM IT WOULD BE GREAT TO HAVE FUNDING

01:58:44.000 --> 01:58:49.000

FOR THEM

01:58:49.000 --> 01:58:52.000

SO THAT ANYBODY NOT NECESSARILY A MOBILITY ACCESS THING BUT

01:58:52.000 --> 01:58:58.000

IT COULD BE A HEARING ARE VISUAL.

01:58:58.000 --> 01:59:01.000

THAT WAY WE COULD LOOK AT

01:59:01.000 --> 01:59:06.000

ORGANIZING FUNDING TO DEVELOP

01:59:06.000 --> 01:59:12.000

MUSEUM

01:59:12.000 --> 01:59:18.000

TO BE MORE ACCESSIBLE OR GALLERIES AS WELL.

01:59:18.000 --> 01:59:26.000

>> GREAT IDEAS AND GREAT FEEDBACK.

01:59:26.000 --> 01:59:31.000

>> A QUICK COMMENT ABOUT EQUITABLE PROGRAMS.

01:59:31.000 --> 01:59:34.000

FIFTEEN YEARS AGO TRANSPORT CANADA GAVE

01:59:34.000 --> 01:59:38.000

THE ADVICE THAT IF YOUR REGISTERED

01:59:38.000 --> 01:59:41.000

AND APPROVED BY YOUR DOCTOR THAT YOUR INTENDANT GOES AT A

01:59:41.000 --> 01:59:45.000

REDUCED RATE IN CANADA. NO AIR CANADA

01:59:45.000 --> 01:59:49.000

TALKING ABOUT COMPANIES IT'S REALLY CLEAR

01:59:49.000 --> 01:59:53.000

THE AIR CANADA YOU DON'T ALWAYS HAVE TO HAVE AN ATTENDANT.

01:59:53.000 --> 01:59:56.000

LIKE IF I GO TO COLOGNE IT'S A 50 AND FIVE MINUTE

01:59:56.000 --> 02:00:00.000

TRIP I DON'T REALLY NEED AN ATTENDANT FOR THAT.

02:00:00.000 --> 02:00:03.000

ON WESTJET ONCE YOU'VE USED A AND ATTENDANT ONCE YOU

02:00:03.000 --> 02:00:09.000

CAN'T TRAVEL WITHOUT AN ATTENDANT WITH THEM. IT'S IMPORTANT FOR
PEOPLE TO KNOW THAT

02:00:09.000 --> 02:00:13.000

IF YOUR DOCTOR APPROVED BUT KNOWING IF YOU GO WESTJET WITH AN

02:00:13.000 --> 02:00:18.000

ATTENDANT ONCE YOU CAN NEVER GO AGAIN WITHOUT AN ATTENDANT. AIR
CANADA

02:00:18.000 --> 02:00:22.000

C IS THAT IF I GO FROM VANCOUVER TO NEWFOUNDLAND AND

02:00:22.000 --> 02:00:25.000

I DO NEED AN ATTENDANT DO THERE BUT I DON'T ONE IN

02:00:25.000 --> 02:00:30.000

-- DON'T REALLY NEED ONE TO GO TO KELOWNA.

02:00:30.000 --> 02:00:33.000

>> THANK YOU FOR SHARING THAT THOSE ARE GOOD TIPS AND TRIP

02:00:33.000 --> 02:00:37.000

THERE'S TRICKS FOR EVERYBODY. >> A QUICK THING MENTIONED EARLIER

02:00:37.000 --> 02:00:40.000

ABOUT ACCESSIBILITY AND IS NOT

02:00:40.000 --> 02:00:44.000

JUST SUCCESSFUL PLAYGROUNDS FOR PEOPLE IN WHEELCHAIRS

02:00:44.000 --> 02:00:48.000

THAT HAVE ISSUES BUT ALSO PARENTS OF CHILDREN

02:00:48.000 --> 02:00:51.000

WANT TO ACCOMPANY THEM

02:00:51.000 --> 02:00:55.000

IN CANADIAN TIRE HAS A GREAT PROGRAM WHERE THEY ARE BUILDING

02:00:55.000 --> 02:00:58.000

ACCESS FOR ALL PLAYGROUNDS SO

02:00:58.000 --> 02:01:02.000

I JUST WANT TO PUT THAT ON PEOPLE'S RADAR

02:01:02.000 --> 02:01:07.000

IS THAT CAN BE INTERESTING.

02:01:07.000 --> 02:01:10.000

>> FANTASTIC.

02:01:10.000 --> 02:01:14.000

THANKS FOR BEING ACTIVE IN THIS DISCUSSION AND I WANT TO

02:01:14.000 --> 02:01:17.000

THANK OUR PANEL AS WELL IF EVERYBODY CAN GIVE A

02:01:17.000 --> 02:01:23.000

ROUND OF APPLAUSE FOR OUR PANEL.

02:01:23.000 --> 02:01:35.000

ALSO ARE HOST RYAN THANK YOU FOR HELPING TO FACILITATE THE DISCUSSION.

02:01:35.000 --> 02:01:38.000

MY E-MAIL AND THE PANELISTS E-MAILS ARE GOING TO BE

02:01:38.000 --> 02:01:44.000

POSTED IN THE CHAT.

02:01:44.000 --> 02:01:47.000

LET'S JUST POST MY E-MAIL AND THE CHAT IN THE MEAKIN GET THE

02:01:47.000 --> 02:01:50.000

REST OF THE PANELISTS E-MAILS AND THE CHAT IN THE

02:01:50.000 --> 02:01:53.000

WRAPUP E-MAIL IF THERE IS PERMISSION FOR THAT.

02:01:53.000 --> 02:01:58.000

IF YOU HAVE ANY QUESTIONS OR WOULD LIKE US TO FOLLOW UP WITH ANYTHING

02:01:58.000 --> 02:02:01.000

MY E-MAIL IS ON THE WEBSITE. ALSO IF YOU

02:02:01.000 --> 02:02:05.000

GO TO THE INFO

02:02:05.000 --> 02:02:08.000

AT CONNECTRA WEBSITE THAT'S ME. DON'T FORGET TO GO REGISTER

02:02:08.000 --> 02:02:11.000

FOR EXPO THERE ARE CERTAIN QR CODES AROUND HERE IF YOU WANT

02:02:11.000 --> 02:02:15.000

TO SCAN AND GET A FREE REGISTRATION FOR THAT.

02:02:15.000 --> 02:02:18.000

LUNCH IS PROVIDED AND WE WILL HAVE 40 DIFFERENT VENDORS

02:02:18.000 --> 02:02:21.000

, THERE'S THREE DIFFERENT KEYNOTE SPEAKERS ON MAY 18th

02:02:21.000 --> 02:02:24.000

AND IT WILL BE A BLAST. JUST AS IT WAS LAST

02:02:24.000 --> 02:02:27.000

YEAR'S A GREAT WAY TO CONNECT WITH YOUR COMMUNITY AND

02:02:27.000 --> 02:02:32.000

OTHER ORGANIZATIONS AND RESOURCES THAT CONCERNED YOU.

02:02:32.000 --> 02:02:35.000

A TRANSCRIPT WILL ALSO BE SENT OUT AND IF YOU HAVE ANY FOLLOW-UP

02:02:35.000 --> 02:02:38.000

QUESTIONS OR CONCERNS ALREADY SAID YOU CAN E-MAIL ME AND

02:02:38.000 --> 02:02:42.000

I'LL SEE CAN CHECK OUT OUR OTHER PROGRAMS AND EVENTS AT HER WEBSITE.

02:02:42.000 --> 02:02:46.000

THANK YOU, YOU WILL GET

02:02:46.000 --> 02:02:51.000

YOU OUT OF HERE BEFORE YOUR PARKING EXPIRES, SEBASTIAN FOR SOUND,

02:02:51.000 --> 02:03:21.000

NICOLE FOR TECH AND ALL THE VOLUNTEERS HERE TODAY.